ASSAM GAS COMPANY LTD

(A Govt. of Assam Undertaking)

Retail Business,

PO Duliajan, Dist: Dibrugarh 786602 Phone No.0374-280466/463 Extn 4232/4230

Fax: 0374-280557



HIRING SERVICES FOR NON-COMPREHENSIVE OPERATION & MAINTENANCE OF ONLINE ELECTRIC MOTOR DRIVEN CNG COMPRESSORS (INSTALLED AT DIBRUGARH OF AGCL AT UPPER ASSAM)

DOCUMENT NO. AGCL/RB/O&M/DIB/2023-24/116/02

To,

HIRING SERVICES FOR NON-COMPREHENSIVE OPERATION & MAINTENANCE OF ONLINE ELECTRIC MOTOR DRIVEN CNG COMPRESSORS (INSTALLED AT DIBRUGARH OF AGCL AT UPPER ASSAM) WITH FRAME WORK AGREEMENT.

1. INTRODUCTION

Assam Gas Company Ltd. (having registered office at Duliajan, Assam -786602 (CIN No.U11101AS1962SGC001184), leading profit making company and wholly owned by the Government of Assam to carry out all kinds of business related to natural gas (Transportation and Distribution) in India.

In connection with its operations, Tenders are invited on line through e-procurement portal of Govt. of Assam i.e. www.assamtenders.gov.in from competent Contractors experienced IN OPERATION & MAINTENANCE OF ONLINE ELECTRIC MOTOR DRIVEN CNG COMPRESSORS.

2. TENDER OBJECTIVE

The objective of this tender document is to select a suitably experienced as well as reputed farm which will be hired by AGCL for providing service against Operation & Maintenance Contract for its CNG Compressor Package located at Chowkidinghee, Dibrugarh, Assam and enter into Frame work agreements with all responsive bidders against this tender so that AGCL's subsequent requirements for such services can be met through these responsive bidders.

As on date, AGCL Ltd. has 3 CNG MOTHER STATIONS located at Duliajan, Dibrugarh and Hazarigaon. AGCL is planning to open at least 25 nos. of CNG Daughter Booster stations in upper Assam area by end of this year. Some of the locations where work has been completed or in advance stage of completion are Tengakhat, Dibrugarh, Moran, Demow, Teok, Jorhat & Kaziranga and Duliajan. Additionally, AGCL is planning to setup 100 CNG station and work in this regard has been under progress. The detailed technical specification of the packages is mentioned in the technical volume of this tender paper. Most of them are under warranty and are being maintained by respective OEMs. In future, we may plan to accommodate all in a single O&M contract.

2 You are invited to submit your most competitive bid on or before the scheduled bid closing date and time through e-procurement portal of Govt. of Assam i.e. www.assamtenders.gov.in in complete accordance with the following details and enclosed Tender documents:

1.	Tender No. & Date:	AGCL/RB/O&M/DIB/2023-24/116/02 DATED 30/06/23
2.	Type of Bid :	Single Stage-2(two) Bid System
3.	Tender Fee:*	Rs.800.00
4.	Last Date of receipt of Queries	On 08/07/2023 from 10.00 hrs
5.	Site Visit Date	On 08/07/2023 from 10.00 hrs
6.	Bid Closing Date & Time	As per e-tender Portal
7.	Bid Opening Date & Time	As per e-tender Portal
8.	Priced Bid Opening Date & Time	Will be intimated to the eligible bidders later on.
11.	Bid Submission Mode	Bid should be uploaded in e-procurement portal of Govt. of Assam i.e. www.assamtenders.gov.in. Hard copies of the documents submitted online except Price bids must reach Chief Manager (M), Assam Gas Company Ltd., Duliajan - 786602 Dist Dibrugarh, Assam, India within 7days of bid closing date.
13.	Bid Opening Place:	Technical bids will be opened online
14.	Bid Validity:	120 days from date of Closing of bid
15.	Bid Security:*	Rs.80,000 (Rupees Eighty Thousand only)
16.	Amount of Performance Guarantee	10% of the annualised contract value (Total Contract value divided by 3)
17.	Validity of Performance Guarantee	Upto 12 months from the date of successful completion of the contract
18.	Quantum of Liquidated Damage	0.5% of basic contract cost & applicable taxes per week or part thereof subject to maximum of 7.1/2% of total contract value for default in timely commencement of work.
19.	Contract period	3 years (36 months) from the date of commencement of work.
20.	Contact Person	i)Samarjit Neog- e-mail: <u>Samarjit.Neog@agclgas.com</u> ii)Bikramjit Bhattacharya e-mail: <u>bikram.bhattacharya@agclgas.com</u> Mobile:7002735551
21.	Mobilization Time	15 days from the date of LOI

^{*}Vide govt. of Assam notification No. FEB. 269/2017/27 Dtd. Dispur the 21st August

2019. EMD & Tender processing fees should be paid through online by logging into Assam govt e tender website, https:// assamtenders.gov.in either through : Option1- Online payment or Option2 - NEFT/ RTGS.

Note: If any date specified above happens to be a holiday in AGCL, then the next working

day will be considered.

- 3. The Prices along with price related conditions should be filled in the <u>Price-Bid (BOQ)</u> only as provided in the website www.assamtenders.gov.in. All other techno-commercial documents other than price details to be submitted both ONLINE.
- 4. The bid including all documents shall be signed by duly authorized representative of the bidding company and put their official seal on every page of the tender and corrigendum's (if any) and must not overwrite on any numerical figures.
- 5. Prospective bidders or their authorized representative(s) may visit the installation sites for preliminary assessment of the requirement of the service at their own expenses.
- 8. The Company reserves the right to reject any or all the tenders or accept any tender without assigning any reason whatsoever.
- 9. Offer must conform in all respect to the terms and conditions of the enquiry. Conditional bids are liable to be rejected at the discretion of the Company.
- 10. Canvassing in any other form by the bidder or by any other agency on their behalf may lead to disqualification of their bid.
- 11. The Tender is open for Domestic Competitive Bidding in Indian Rupees only(INR).
- 12. Bidder cannot make any claim against AGCL towards its expense incurred in connection with the preparation and delivery of their bids, site visit, participating in the discussion and other expenses incurred during bidding process.
- 13 Exemption from payment of Tender Fee: MSE Units (Manufacturers/ Service Providers only and not their dealers/ distributors) who are already registered with District Industry Centers or Khadi & Village Industries Commission; or

Khadi & Village Industries Board or Coir Board or National Small Industries Corporation; or

Directorate of Handicrafts & Handloom or any other body specified by Ministry of MSME are exempted from payment of Bid Security (EMD) irrespective of their monetary limit, product category and capacity mentioned in their registration, subject to submission of valid MSE registration certificate issued by appropriate authority.

For availing benefits under Public Procurement Policy (Purchase preference), the interested MSE Bidders must ensure that they are the manufacturers of the tendered item(s) and registered withthe appropriate authority for the said item(s).

Categorisation and various Criteria applicable to MSE bidders shall be guided by the Gazette Notification No. CG-DL-E-26062020-220191 dated 26.06.2020,

Amended vide Gazette Notification No. CG-DL-E-160-62021-227649 dated 16.06.2021 and No. CG-DL-E-19012022-232763 dated 19.01.2022 issued by MINISTRY OF MICRO, SMALL AND MEDIUM ENTERPRISES. The existing enterprises registered under EM Part-II or UAM till 30th June'2020 shall continue to be valid only for a period up to the 31st day of March,2022.

The bidder claiming as MSE status (MSE-General, MSE-SC/ST, MSE -Woman) against this tender has to submit the following documents for availing the benefits applicable to MSEs:

- i. Udyam Registration Number with Udyam Registration Certificate; OR
- ii. Proof of registration with District Industry Centers or Khadi and Village Industries Commission; or Khadi and Village Industries Board or Coir Board or National Small Industries Corporation or Directorate of Handicrafts and Handloom or Udyog Adhar registration or registration with any other body specified by Ministry of MSME,

Note: In case bidding MSE is owned by Schedule Caste or Schedule Tribe entrepreneur or Woman Entrepreneur, valid documentary evidence issued by the agency who has registered the bidder as MSE owned by SC/ST entrepreneur/ Woman Entrepreneurs should also be enclosed.

- 14. All amendments, clarifications, corrigenda, addenda, time extension etc. to the tender will be hosted on the company's website and in the e-tender portal only.
- 15. AGCL now looks forward to your active participation in this bidding process

Thanking you,

Yours' faithfully

Managing Director Assam Gas Company Ltd.

INSTRUCTIONS TO BIDDERS

1.0 ELIGIBILITY OF THE BIDDER:

- 1.1 The eligibility of the bidder are listed under BID EVALUATION CRITERIA (BEC) of the tender document.
- 1.2 Bidder shall bear all costs associated with the preparation and submission of bid. AGCL, hereinafter referred to as Company, will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

2.0 BID DOCUMENTS:

- 2.1 The services required, bidding procedures and contract terms are prescribed in the Bid Document. This Bid Document includes the following:
 - a) A Tender Forwarding Letter
 - b) Instructions to Bidders (ITB)
 - c) Bid Evaluation Criteria (BEC)
 - d) General Conditions of Contract (GCC): Part-I
 - e) Schedule of Work, Unit, Quantities (SOQ): Part-II
 - f) Special Conditions of Contract (SCC): Part-III
 - g) Schedule of Rates: Part IV
 - h) Safety Measures (SM): Part-V
 - i) Bid Form: Proforma-I
 - j) Statement of Non-Compliance: Proforma-II
 - k) Authorisation for Attending Bid Opening: Proforma-III
 - I) Proforma of Letter of Authority: Proforma-IV
 - m) Proforma for General information of bidders: Proforma-VI
 - n) Format of Performance Security: Proforma-VII
 - o) Agreement Form: Proforma-VIII
 - p) Format of Uundertaking by Bidders towards submission of authentic information/documents : Proforma–IX
 - q) Certificate of annual turnover & net worth: Proforma-X(i)
 - r) Certificate of Compliance of Financial Criteria: Proforma–X(ii)
 - s) Undertaking ttowards submission of Bank Guarantee (Proforma-XI)
 - t) Price Bidding Format (Proforma-XII) (to fill up in the main bidding engine of E-Tender portal only)
- 2.2 The bidder is expected to examine all instructions, forms, terms and specifications in the Bid Documents. Failure to furnish all information required in the Bid Documents or submission of a bid not substantially responsive to the Bid Documents in every respect will be at the Bidder's risk & responsibility and may result in the rejection of its bid.
- 2.3 Bidders shall be deemed, prior to submitting their bids, to have satisfied themselves about the weather conditions, working culture in the area, socio-political environment, safety & security aspects, law & order situation and law of the land, and obtain for themselves all necessary information as to the risks, contingencies and all other

circumstances, which may influence or affect the various obligations under the Contract.

3.0 TRANSFERABILITY OF BID DOCUMENTS:

- 3.1 Bid Documents are non-transferable. Bid can be submitted only in the name of the bidder in whose name the Bid Document has been issued.
- 3.2 In case of e-Tender, Bidder must submit the bid using Digital Signature issued by the Competent Authority in favour of the bidder. Bid submitted using Digital Signature other than the Digital Signature of the bidder shall be summarily rejected.
- 3.3 Unsolicited bids will not be considered and will be rejected straightway.

4.0 <u>AMENDMENT OF BID DOCUMENTS:</u>

- 4.1 At any time prior to the deadline for submission of bids, the Company may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the Bid Documents through issuance of an Addendum(s)/Corrigendum(s)/Amendment(s).
- 4.2 The Addendum will be uploaded in E-Tender Portal and AGCL's website. The Company may, at its discretion, extend the deadline for bid submission. Bidders are expected to take the Addendum into account in preparation and submission of their bid. Bidders are to check from time to time the E-Tender portal for any amendments to the bid documents before submission of their bids. No separate intimation shall be sent to the Bidders.

5.0 PREPARATION OF BIDS:

- 5.1 Language of Bids: The bid prepared by the bidder and all correspondence and documents relating to the bid exchanged by the Bidder and the AGCL shall be written in English language. Supporting documents and printed literature furnished by the Bidder may be in another language provided they are accompanied by an accurate translation of the relevant passages in English, duly authenticated by local chamber of Commerce of bidder's country, in which case, for purposes of interpretation of the bid, the translation shall prevail.
- 5.2 Bidder's/Agent's Name & address: Bidders should indicate in their bids their detailed postal address including the Fax/Telephone / Cell Phone Nos. and E-mail address. Similar information should also be provided in respect of their authorized Agents in India, if any.
- 5.3 Documents comprising the bid: Bids are invited under <u>Single Stage Composite Bid</u>
 <u>System</u>. The bid to be uploaded by the Bidder in AGCL's E-Tender portal shall comprise of the following components:

(A) Technical Bid:

a) Complete technical details of the services offered.

- b) Documentary evidence established in accordance with Clause No. 8.0.
- c) Copy of Bid Form without indicating prices in Proforma-I.
- d) Statement of Non-compliance as per Proforma-II.
- e) Copy of Priced Bid without indicating prices.
- f) Proforma-IV attached with the bid document to be signed by the bidder's Authorized representative.
- g) All Other relevant Undertakings and Proformas as applicable as part of Bid.
- (B) The Price Bid as per the Price Bid Format shall be uploaded in appropriate tab of e-tender portal.

Note: The Priced Bid shall contain the prices along with the currency quoted and any other commercial information pertaining to the service offered.

6.0 BID FORM: The bidder shall complete the Bid Form and upload the same along with their bid.

7.0 BID PRICE:

- 7.1 Prices must be quoted by the Bidders online as per the price bid format available in E-Tender Portal. Prices must be quoted by the bidders as per the Price/Bidding format.
- 7.2 Prices quoted by the successful bidder must remain firm during its performance of the Contract and is not subject to variation on any account, except as otherwise mentioned in the bid document.
- 7.3 All duties (except customs duty which will be borne by the Company) and taxes (excluding GST) including Corporate Income Tax, Personal Tax, Assam Entry Tax etc. and other cess/levies payable by the successful bidder under the Contract for which this Bid Document is being issued, shall be included in the rates, prices and total Bid Price submitted by the bidder and the evaluation and comparison of bids shall be made considering the quoted GST in the Price Bid Format. For example, personal taxes and/or any corporate taxes arising out of the profits on the contract as per rules of the country shall be borne by the bidder.
- **8.0 DOCUMENTS ESTABLISHING BIDDER'S ELIGIBILITY AND QUALIFICATIONS**: These are listed in BID EVALUATION CRITERIA (BEC), of the tender documents.
- 9.0 <u>BID SECURITY:</u> The Bid Security is required to protect the Company against the risk of Bidder's conduct. In this regard, the bidders shall submit along with their bid a signed "Bid Securing Declaration" (Proforma-V). Any bid not secured in accordance with Proforma-V above shall be rejected by the Company as non-responsive.

10.0 PERIOD OF VALIDITY OF BIDS:

- 10.1 Bids shall remain valid as per the requirement mentioned in forwarding letter from the date of closing of bid prescribed by the Company. Bids of shorter validity will be rejected as being non-responsive. If nothing is mentioned by the bidder in their bid about the bid validity, it will be presumed that the bid is valid as indicated in the Forwarding Letter.
- 10.2 In exceptional circumstances, the Company may solicit the Bidder's consent to an extension of the period of validity. The request and the response thereto shall be made in writing through Fax or e-mail. A Bidder may refuse the request. A Bidder granting the request will neither be required nor permitted to modify their Bid.

11.0 SIGNING & SUBMISSION OF BIDS:

11.1 Signing of bids:

- 11.1.1 Bids are to be submitted online through E-procurement portal with digital signature as indicated in <u>Special Instructions to the Contractors/Bidders for the e-submission</u> of the bids online through e-Procurement Portal.
- 11.1.2 The original and all copies of the bid shall be typed or written in indelible inks. Since bids are to be submitted ONLINE with digital signature, manual signature is NOT relevant. The letter of authorization (as per Proforma-IV) shall be indicated by written Power of Attorney accompanying the Bid.
- 11.1.3 Any physical documents submitted by bidders shall contain no interlineations, white fluid erasures or overwriting except as necessary to correct errors made by the Bidder, in which case such correction shall be initialed by the person or persons who has/have digitally signed the Bid.
- 11.1.4 Any Bid, which is incomplete, ambiguous, or not in compliance with the Bidding process shall be rejected.

11.2 Submission of bids:

The tender is processed under **Single Stage composite bid** system. Bidder shall submit the Technical bid and Priced bid along with all the Annexures and Proforma (wherever applicable) and copies of documents in electronic form through e-procurement portal within the Bid Closing Date & Time stipulated in the e-tender. For submission of Bids online at E-Tender Portal, detailed instructions is available in E-Tender Portal itself. The priced bid submitted in physical form shall not be considered. However, the following documents in one set should necessarily be submitted in physical form in sealed envelope super-scribing the Tender no., Brief Description of services and Bid Closing/Opening date & Time along with the bidder's name and should be submitted to Head -Materials, AGCL., Duliajan-786602 (Assam) on or before the bid closing time on the bid closing date indicated in the IFB:

a) Printed catalogue and literature if called for in the bid document.

- b) Any other document required to be submitted in original as per bid document.
- Documents sent through E-mail/Fax/Telephonic method will not be considered.
- 11.2.1 All the conditions of the contract to be made with the successful bidder are given in various Sections of the Bid Document. Bidders are requested to state their non-compliance to each clause as per Proforma-II of the bid document and the same should be uploaded along with the Technical Bid.
- 11.2.2 Timely delivery of the documents in physical form as stated in Para 11.2 above is the responsibility of the bidder. Bidders should send the same through Registered Post or by Courier Services or by hand delivery to the Officer in Charge of the particular tender before the Bid Closing Date and Time. Company shall not be responsible for any postal delay/transit loss.
- 11.2.3 Bids received through the e-procurement portal shall only be accepted. Bids received in any other form shall not be accepted.

12.0 DEADLINE FOR SUBMISSION OF BIDS:

- 12.1 Bids should be submitted online as per the online tender submission deadline. Bidders will not be permitted by System to make any changes in their bid/quote after the bid submission deadline is reached. Bidders are requested to take note of this and arrange to submit their bids within the submission deadline to avoid last minute rush/network problems.
- 12.2 No bid can be submitted after the submission deadline is reached. The system time displayed on the e-procurement web page shall decide the submission deadline.
- 12.3 The documents in physical form as stated in Para 11.2 must be received by Company at the address specified in the "Forwarding Letter" on or before the bid closing time on the Bid Closing Date mentioned in the e-tender portal. Timely delivery of the same at the address mentioned in the Forwarding Letter is the responsibility of the Bidders.
- 13.0 <u>LATE BIDS</u>: Bidders are advised in their own interest to ensure that their bids are uploaded in system much before the closing date and time of the bid. The documents in physical form if received by the Company after the deadline for submission prescribed by the Company shall be rejected and shall be returned to the Bidders in unopened condition immediately.

14.0 MODIFICATION AND WITHDRAWAL OF BIDS:

- 14.1 The Bidder after submission of Bid may modify or withdraw its Bid prior to Bid Closing Date & Time in the e-portal using Digital Signature by the person or persons who has/have digitally signed the Bid. Withdrawal or modification of bid through physical correspondence shall not be considered and accepted.
- 14.2 No Bid can be modified or withdrawn subsequent to the deadline for submission of Bids.

- 14.3 No Bid can be withdrawn in the interval between the deadline for submission of Bids and the expiry of the period of Bid Validity specified by the Bidder on the Bid Form. Withdrawal of a Bid during this interval shall result in debarment from participation in future tenders of AGCL.
- 15.0 <u>EXTENSION OF BID SUBMISSION DATE:</u> Normally no request for extension of Bid Closing Date & Time will be entertained. However, AGCL at its discretion, may extend the Bid Closing Date and/or Time due to any reasons.

16.0 BID OPENING AND EVALUATION:

- 16.1 Company will open the Bids, including submission made pursuant to clause 11.2, in presence of Bidder's representatives who choose to attend at the date, time and place mentioned in the Forwarding Letter. However, an authorization letter (as per Proforma-III) from the Bidder must be produced by the Bidder's representative at the time of Bid Opening. Unless this Letter is presented, the representative will not be allowed to attend the Bid Opening. The Bidder's representatives who are allowed to attend the Bid Opening shall sign a register evidencing their attendance. Only one representative against each Bid will be allowed to attend.
- 16.2 The technical and price bids will be opened simultaneously.
- 16.3 In case of any unscheduled holiday or Bandh on the Bid Opening Date, the Bids will be opened on the next full working day. Accordingly, Bid Closing Date / time will get extended up to the next working day and time.
- 16.4 Bids which have been withdrawn pursuant to clause 14.0 shall not be opened. Company will examine bids to determine whether they are complete, whether requisite Bid Securities have been furnished, whether documents have been digitally signed and whether the bids are generally in order.
- 16.5 At bid opening, Company will announce the Bidder's names, written notifications of bid modifications or withdrawal, if any, the presence of requisite Bid Securing Declaration and such other details as the Company may consider appropriate.
- 16.6 Normally no clarifications shall be sought from the Bidders. However, for assisting in the evaluation of the bids especially on the issues where the Bidder confirms compliance in the evaluation and contradiction exists on the same issues due to lack of required supporting documents in the Bid (i.e. document is deficient or missing), or due to some statement at other place of the Bid (i.e. reconfirmation of confirmation) or vice versa, clarifications may be sought by AGCL. In all the above situations, the Bidder will not be allowed to change the basic structure of the Bid already submitted by them and no change in the price or substance of the Bid shall be sought, offered or permitted.
- 16.7 Prior to the detailed evaluation, Company will determine the substantial responsiveness of each bid to the requirement of the Bid Documents. For purpose of these paragraphs, a substantially responsive bid is one, which conforms to all the terms and conditions of the Bid Document without material deviations or reservation.

A material deviation or reservation is one which affects in any substantial way the scope, quality, or performance of work, or which limits in any substantial way, inconsistent way with the Bid Documents, the Company's right or the bidder's obligations under the contract, and the rectification of which deviation or reservation would affect unfairly the competitive position of other bidders presenting substantial responsive bids. The Company's determination of Bid's responsiveness is to be based on the contents of the Bid itself without recourse to extrinsic evidence.

- 16.8 A Bid determined as not substantially responsive will be rejected by the Company and may not subsequently be made responsive by the Bidder by correction of the non-conformity.
- 16.9 The Company may waive minor informality or nonconformity or irregularity in a Bid, which does not constitute a material deviation, provided such waiver, does not prejudice or affect the relative ranking of any Bidder.

17.0 OPENING OF PRICED BIDS:

- 17.1 In case of composite bid system, Price bids will be opened on the scheduled bid closing date itself.
- 17.2 In case of two bid system, Company will open the Priced Bids of the technocommercially qualified Bidders on a specific date in presence of representatives of the qualified bidders. The techno-commercially qualified Bidders will be intimated about the Priced Bid Opening Date & Time in advance.
- 17.3 In case of any unscheduled holiday or Bandh on the Priced Bid Opening Date, the Bids will be opened on the next working day.
- 17.4 The Company will examine the Price quoted by Bidders to determine whether they are complete, any computational errors have been made, the documents have been properly signed, and the bids are generally in order.
 - Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price (that is obtained by multiplying the unit price and quantity) the unit price shall prevail and the total price shall be corrected accordingly. If there is a discrepancy between words, and figures, the amount in words will prevail. If any Bidder does not accept the correction of the errors, their Bid will be rejected.
- **18.0 EVALUATION AND COMPARISON OF BIDS**: The Company will evaluate and compare the bids as per BID EVALUATION CRITERIA (BEC) of the Tender Documents.

18.1 **DISCOUNTS/REBATES**:

- 18.1.1 Unconditional discounts/rebates, if any, given in the bid will be considered for evaluation.
- 18.1.2 Post bid or conditional discounts/rebates offered by any bidder shall not be considered for evaluation of bids. However, if the lowest bidder happens to be the

final acceptable bidder for award of contract, and if they have offered any discounts/rebates, the contract shall be awarded after taking into account such discounts/rebates.

19.0 CONTACTING THE COMPANY:

- 19.1 Except as otherwise provided in Clause 16.0 above, no Bidder shall contact Company on any matter relating to its bid, from the time of the bid opening to the time the Contract is awarded except as required by Company vide sub-clause 16.6.
- 19.2 An effort by a Bidder to influence the Company in the Company's bid evaluation, bid comparison or Contract award decisions may result in the rejection of their bid.

20.0 AWARD OF CONTRACT:

- 20.1 <u>Award criteria:</u> The Company will award the Contract to the successful Bidder whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily.
- 21.0 COMPANY'S RIGHT TO ACCEPT OR REJECT ANY BID: Company reserves the right to accept or reject any or all bids and to annul the bidding process and reject all bids, at any time prior to award of contract, without thereby incurring any liability to the affected bidder, or bidders or any obligation to inform the affected bidder of the grounds for Company's action.

22.0 NOTIFICATION OF AWARD:

- 22.1 Prior to the expiry of the period of bid validity or extended validity, Company will notify the successful Bidder in writing by registered letter or by fax or E-mail (to be confirmed in writing by registered/couriered letter) that its Bid has been accepted.
- 22.2 The notification of award will constitute the formation of the Contract.

23.0 PERFORMANCE SECURITY:

- 23.1 The successful bidders are required to furnish performance guarantee through security deposit called performance security. This is for securing the performance of contracts/purchase order. Performance guarantee is to be submitted by the successful contractor within the stipulated time of 15 days.
 - For the purpose of determining the amount of Security deposit for performance, the contract / order value shall be considered excluding taxes and duties which are paid extra by AGCL.
- 23.2 Validity of the performance security/contract performance guarantee shall be valid for 90 days beyond contract period/duration and applicable warranty/guarantee/defect liability period (if any).

23.3 MODE OF SUBMISSION OF PERFORMANCE SECURITY:

The Performance Security shall be in the form of a Demand Draft or Bank Guarantee or irrevocable Letter of Credit (LC) from:

- a) Any schedule Indian Bank or Any Branch of an International bank situated in India and registered with Reserve Bank of India as scheduled foreign bank in case of domestic bidder, or
- b) In case of foreign bidder, the bank guarantee can be accepted from any scheduled bank in India or from international bank who has its branch in India registered with Reserve Bank of India.
- c) Any foreign Bank which is not a Scheduled Bank in India, provided the Bank Guarantee issued by such Bank is counter-guaranteed by any Branch situated in India of any Scheduled Bank incorporated in India

Bank Guarantee issued by a Bank, amongst others, must contain the following particulars of such bank:

- a) Full address.
- b) Branch Code.
- c) Code Nos. of the authorized signatory with full name and designation.
- d) Phone Nos., Fax Nos., E-mail address.

The domestic bidders will have to submit the Bank Guarantee from any of the scheduled banks and on non-judicial stamp paper of requisite value as per the Indian Stamp Act, purchased in the name of the issuing banker.

The foreign bidder will submit the Bank Guarantee from Banks of Indian origin situated in their country. In case no such bank of Indian origin is situated in their country, the Bank Guarantee may be submitted from the bankers as specified above.

- 23.4 Performance Security shall not accrue any interest during its period of validity or extended validity.
- 23.4 This Performance Security must be valid for 90 (Ninety) days after the date of expiry of the contract period/defect liability period (if any). In the event of contract being extended within the provisions of the contract agreement, the contractor will have to extend suitably the validity of the "Security Deposit" for the extended period.
- 23.5 The Performance Security Deposit will be refunded to the Contractor after 90 (Ninety) days of satisfactory completion of works/defect liability period (if any) under the contract (including extension, if any), but a part or whole of which shall be used by the Company in realization of liquidated damages or claims, if any or for adjustment of compensation or loss due to the Company for any reason.

24.0 SIGNING OF CONTRACT:

- 24.1 At the same time as the Company notifies the successful Bidder that its Bid has been accepted, the Company will either call the successful Bidder for signing of the agreement or send the Contract Form provided in the Bid Documents, along with the General & Special Conditions of Contract, Technical Specifications, Schedule of Rates Incorporating all agreements agreed between the two parties.
- 24.2 The successful Bidder shall sign and date the contract and return it to the Company after receipt of LOA. Till the contract is signed, the LOA issued to the successful bidder shall remain binding amongst the two parties.
- 24.3 In the event of failure on the part of the successful Bidder to sign the contract, AGCL reserves the right to terminate the LOA issued to the successful Bidder and invoke the Performance Security if submitted by the successful Bidder. The bidder will be suspended for the period of two years. This suspension of two years shall be automatic without conducting any enquiry.
- 25.0 CREDIT FACILITY: Bidders should indicate clearly in the Bid about availability of any credit facility inclusive of Government to Government credits indicating the applicable terms and conditions of such credit.

26.0 MOBILISATION AND ADVANCE PAYMENT:

- 26.1 Request for advance payment shall not be normally considered. However, depending on the merit and at the discretion of the Company, advance against mobilisation charge may be given at an interest rate of 1% above the prevailing Bank rate (CC rate) of SBI from the date of payment of the advance till recovery/refund.
- 26.2 Advance payment agreed to by the Company shall be paid only against submission of an acceptable bank guarantee whose value should be equivalent to the amount of advance plus the amount of interest covering the period of advance. Bank guarantee shall be valid for 2 months beyond completion of mobilisation and the same may be invoked in the event of Contractor's failure to mobilise as per agreement.
- 26.3 In the event of any extension to the mobilization period, Contractor shall have to enhance the value of the bank guarantee to cover the interest for the extended period and also to extend the validity of bank guarantee accordingly.

27.0 LOCAL CONDITIONS:

It is imperative for each Bidder to be fully informed themselves of all Indian as well as local conditions, factors and legislation which may have any effect on the execution of the work covered under the Bidding Document. The bidders shall be deemed, prior to submitting their bids to have satisfied themselves of all the aspects covering the nature of the work as stipulated in the Bidding Document and obtain for themselves all necessary information as to the risks, contingencies and all other circumstances, which may influence or affect the various obligations under the Contract.

No request will be considered for clarifications from the Company (AGCL) regarding such conditions, factors and legislation. It is understood and agreed that such conditions, factors and legislation have been properly investigated and considered by the Bidders while submitting the Bids. Failure to do so shall not relieve the Bidders from responsibility to estimate properly the cost of performing the work within the provided timeframe. Company (AGCL) will assume no responsibility for any understandings or representations concerning conditions made by any of their officers prior to award of the Contract. Company (AGCL) shall not permit any Changes to the time schedule of the Contract or any financial adjustments arising from the Bidder's lack of knowledge and its effect on the cost of execution of the Contract.

28.0 <u>SPECIFICATIONS</u>: Before submission of Bids, Bidders are requested to make themselves fully conversant with all Conditions of the Bid Document and other relevant information related to the works/services to be executed under the contract.

#######

BID EVALUATION CRITERIA (BEC)/BID REJECTION CRITERIA (BRC)

The bid shall conform to the specifications and terms and conditions given in the Bidding Documents. Bids shall be rejected in case material and services offered do not conform to the required parameters stipulated in the technical specifications. Notwithstanding the general conformity of the bid to the stipulated specifications, the following requirements will have to be particularly met by the Bidders without which the same will be considered as non-responsive and will not be considered for evaluation. All the documents related to BEC shall be submitted along with the Technical Bid.

ELIGIBILITY CRITERIA:

1.0 <u>TECHNICAL EVALUATION CRITERIA:</u>

1.1 EXPERIENCE:

The bidder must have successfully executed/completed minimum 1(one) "SIMILAR WORK "(see NOTE below) under single contract during the last 7(seven) years reckoned from the original bid closing date in Central Govt./State Govt./Public Sector Undertaking/State Govt. Enterprise/large & reputed Private Sector company in CGD sector in India and fulfilling either of the following criteria-

- a) 3(Three) similar completed work in any CNG compressor station costing not less than the amount equal to Rs. 15.84 LAKHS each;
 OR
- b) 2(Two) similar completed work in CNG compressor station costing not less than the amount equal to Rs.19.80 LAKHS each;
- c) 1 (One) similar completed work costing not less than the amount equal to Rs.31.68 LAKHS only.

OR

Notes to BEC Clause 1.1 above:

- a. <u>Definition of 'Similar Work':</u> Operation & Maintenance of 01 nos. of CNG motor driven/ Engine driven PLC based reciprocating CNG compressor packages along with other gas processing equipment's/utilities in India in any CGD Company in India.
- b. For proof of requisite Experience (refer Clause No. 1.1), the following documents/ photocopy (self-attested/attested) must be submitted along with the bid:

Bidder must submit the following:

A. Contract document showing details of work,

AND

B. Job Completion Certificate showing:

- I. Gross value/quantity of job done
- II. Nature of job done and Work order no./Contract no.
- III. Contract period and date of completion
- c. Only Letter of Intent (LOI)/Letter of Award (LOA) or Work Order(s) are not acceptable as evidence of experience.
- d. Mere award of contract(s) will not be counted towards experience. Successful completion of the awarded contract(s) to the extent of values, as stipulated under Clause Nos. 1.1 will only be treated as acceptable experience.
- a. Following work experience will also be taken into consideration:
 - (i) If the prospective bidder has executed contract in which work defined above is also a component of the contract.
 - (ii) In case the start date of the requisite experience is beyond the prescribed 07 (seven) years reckoned from the original bid closing date but completion is within the prescribed 07 (seven) years reckoned from the original bid closing date.
 - (iii) If the prospective bidder is executing similar work which is still running and the contract value/quantity/period executed prior to original bid closing date is equal to or more than the minimum prescribed value in the BEC.
- e.1 Proof of work experience against Para e. (i) and (ii) above, to satisfy a) work defined above b) minimum prescribed value c) prescribed period of 07 years, to be submitted as below:
 - Bidder must submit the breakup of similar work and its value executed within the prescribed period of 07 (seven) years reckoned from the original bid closing date. The breakup must be certified by the end user or a certificate issued by a practicing Chartered/Cost Accountant Firm (with Membership Number & Firm Registration Number).
- e.2 Proof of work experience against Para e. (iii) above, to satisfy a) work defined above b) minimum prescribed value/quantity/period c) prescribed period of 07 years, to be submitted as below:
 - i. Bidder must submit the following:
 - A. Breakup of similar work
 - B. Contract document showing details of work
 - C. LOA/LOI/Work order showing:

- (i) Gross value/quantity of job awarded
- (ii) Nature of job awarded
- (iii) Contract no./Work order no.
- (iv) Contract period
- ii. Certificate of Payment (COP)/SES (Service Entry Sheet) up to the previous month of the original bid closing date of this tender issued by the company indicating the following:
 - (i) Work order no./Contract no.
 - (ii) Gross value/quantity of job done
 - (iii) Period of Work done
 - (iv) Nature of Service
- b. 'Similar Work' executed by a bidder for its own organization/subsidiary/Joint Venture cannot be considered as experience for the purpose of meeting BEC.
- c. 'Similar Work' executed through 'sub-contracting' shall not be considered for evaluation. However, if the sub-contractor can provide valid experience certificate from the owner, then the bids from such sub-contractors shall be considered.
- **d.** Bids submitted for part of the work will be rejected.
- e. Bid will be rejected if not accompanied with adequate documentary proof in support of Work experience as mentioned in Para 1.1.
- **1.2** The bidder must confirm the following in their bid:
 - (i) To provide adequate supply/equipment /experience and qualified personnel during the execution of the work as specified. The qualification and work experiences of key personnel to be deployed by the bidder must be in accordance with the requirement as per the SCOPE OF WORK.
 - (ii) To quote for full service as specified in 'Scope of Work' and submit filled up 'Price bid format/Schedule of Rates'.

2.0 FINANCIAL EVALUATION CRITERIA:

2.2 Annual Turnover:

The minimum annual turnover of the bidder as per their audited financial statement in any one of the last three preceding financial years shall be 19.80 lakhs

2.3 Net worth of the bidder should be positive as per audited annual financial results of immediately preceding financial year.

Notes to BEC Clause 2.0 above:

- a. For proof of Annual Turnover & Net worth, any one of the following documents/photocopies must be submitted along with the bid:
 - (i) Audited Balance Sheet along with Profit & Loss account.

OR

(ii) A certificate issued by a practicing Chartered/Cost Accountant (with Membership Number and Firm Registration Number), as per PROFORMA X(i)

Note: Mention of UDIN (Unique Document Identification Number) is mandatory for all Certificates issued w.e.f. February 1, 2019 by Chartered Accountant in Practice.

- b. Considering the time required for preparation of Financial Statements, if the last date of preceding financial/accounting year falls within the preceding six months/within the due date for furnishing of audit report as per Section 139(1) of IT Act, 1961 (read along with latest circulars/notifications issued by CBDT from time to time) reckoned from the original bid closing date and the Financial Statements of the preceding financial/accounting year are not available with the bidder, then the financial turnover of the previous three financial /accounting years excluding the preceding financial/accounting year will be considered. In such cases, the Net worth of the previous financial/accounting year excluding the preceding financial/accounting year will be considered. However, the bidder has to submit an undertaking in support of the same along with their technical bid as per **PROFORMA X(ii)**
- c. In case the bidder is a Central Govt. Organization/PSU/State Govt. Organization/Semi-State Govt. Organization or any other Central/State Govt. Undertaking, where the auditor is appointed only after the approval of Comptroller and Auditor General of India and the Central Government, their certificates may be accepted even though FRN is not available. However, bidder to provide documentary evidence for the same.
- 2.3 In case the bidder is a Government Department, they are exempted from submission of document mentioned under para **a**. and **b**. above.
- **2.4** Bid will be rejected if not accompanied with adequate documentary proof in support of Annual turnover and Net worth as mentioned in Para 2.1 & 2.2.

3.0 COMMERCIAL EVALUATION CRITERIA:

- 3.1 The bids are to be submitted in single stage under Two Bid System i.e., Techno-Commercial Bid/Technical Bid and Financial Bid/BOQ together. Only the Price Bid should contain the quoted price.
- 3.2 The price quoted by the successful bidder must be firm during the performance of the contract and not subject to variation on any account except as mentioned in the bid document. Any bid submitted with adjustable

price quotation other than the above will be treated as non-responsive and rejected.

- 3.3 Bid Documents/User Id & Password for E-Tender portal are not transferable.
- 3.4 Any bid received in the form of Physical document/E-mail will not be accepted.
- 3.5 Bids shall be typed or written in indelible ink. The bidder or his authorized representative shall sign the bid digitally, failing which the bid will be rejected.
- 3.6 Bids shall contain no interlineations, erasures or overwriting except as necessary to correct errors made by bidder, in which case such corrections shall be initiated by the persons(s) signing (digitally) the bid. However, white fluid should not be used for making corrections. Any bid not meeting this requirement shall be rejected.
- 3.7 Any bid containing false statement will be rejected and action will be taken by Company as per Bid Document.
- 3.8 Bidders must quote clearly and strictly in accordance with the price schedule outlined in Price Bidding Format attached under "Financial Bid/BOQ" tab in the main bidding engine of E-Tender portal; otherwise the bid will be rejected. All other techno-commercial documents other than price details to be submitted with Unpriced Techno-Commercial Bid as per tender requirement under "Technical" Tab Page only.
- 3.9 Bidder must accept and comply with the following provisions as given in the Tender Document in toto, failing which offer will be rejected:
 - i. Firm price
 - ii. Period of validity of Bid
 - iii. Price Schedule
 - iv. Performance Bank Guarantee / Security deposit
 - v. Delivery / Completion Schedule
 - vi. Scope of work
 - vii. Guarantee of material / work
 - viii. Liquidated Damages clause
 - ix. Tax liabilities
 - x. Arbitration / Resolution of Dispute Clause
 - xi. Force Majeure
 - xii. Applicable Laws
- 3.10 There should not be any indication of quoted price in the Un-priced Techno-Commercial Bid. A bid will be straightway rejected if this is given in the Unpriced Techno-Commercial Bid.
- 3.11 Bid received with validity of offer less than the specified days as incorporated

in the Forwarding Letter will be rejected.

4.0 EVALUATION CRITERIA:

- 4.1 Price bid shall be opened in respect of only the techno-commercially acceptable bidders whose bids have been found to be substantially responsive. A substantially responsive bid is one that meets the terms and conditions of the Tender and/or the acceptance of which bid will not result in indeterminate liability on AGCL.
- **4.2** Bidders are required to quote for all the items as per Price Bid Format, otherwise the offer of the bidder will be straightway rejected.
- 4.3 If there is any discrepancy between the unit price and the total price, the unit price will prevail and the total price shall be corrected. Similarly, if there is any discrepancy between words and figure, the amounts in words shall prevail and will be adopted for evaluation.
- 4.4 The quantities shown against each item in the "Price Bid Format" shall be considered for the purpose of Bid Evaluation. It is, however, to be clearly understood that the assumptions made in respect of the quantities for various operations are only for the purpose of evaluation of the bid and the Contractor will be paid on the basis of the actual number of days/parameter, as the case may be.
- 4.5 The bidders are advised not to offer any discount/rebate separately and to offer their prices in the Price Bid Format after considering discount/rebate, if any.
- 4.6 Conditional and unsolicited discount will not be considered in evaluation. However, if such bidder happens to be the lowest recommended bidder, unsolicited discount without any condition will be considered for computing the contract price.
- 4.7 In case of identical overall lowest offered rate by more than 1(one) bidder, the selection will be made by draw of lot between the parties offering the same overall lowest price.
- 4.8 Price Bids shall be evaluated on overall lowest cost to AGCL (L-1 offer) basis i.e. considering total quoted price for all services including applicable GST (CGST & SGST/UTGST or IGST).

4.9 GOODS AND SERVICES TAX:

4.9.1 In view of GST Implementation from 1st July 2017, all taxes and duties including Excise Duty, CST / VAT, Service tax, Entry Tax and other indirect

taxes and duties have been submerged in GST. Accordingly, reference of Excise Duty, Service Tax, VAT, Sales Tax, Entry Tax or any other form of indirect tax except of GST mentioned in the bidding document shall be ignored.

Bidders are required to submit copy of the GST Registration Certificate while submitting the bids wherever GST (CGST & SGST / UTGST or IGST) is applicable.

- 4.9.2 Bidder should also mention the Harmonised System of Nomenclature (HSN) and Service Accounting Codes (SAC) at the designated place in the Price Bid Format.
- 4.9.3 Where the AGCL is entitled to avail the input tax credit of GST:

AGCL will reimburse the GST to the Supplier of Goods / Services (Service Provider) at actual against submission of Invoices as per format specified in rules/ regulation of GST to enable AGCL to claim input tax credit of GST paid. In case of any variation in the executed quantities, the amount on which the GST is applicable shall be modified in same proportion. Returns and details required to be filled under GST laws &rules should be timely filed by supplier with requisite details.

The input tax credit of GST quoted shall be considered for evaluation of bids, as per evaluation criteria of tender document.

4.9.5 Where the AGCL is not entitled to avail/take the full input tax credit of GST:

AGCL will reimburse GST to the Supplier of Goods / Services (Service Provider) at actual against submission of Invoices as per format specified in rules / regulation of GST subject to the ceiling amount of GST as quoted by the bidder. In case of any variation in the executed quantities (If directed and / or certified by the In-Charge) the ceiling amount on which GST is applicable will be modified on pro-rata basis.

The bids will be evaluated based on total price including GST.

- 4.9.6 It is the responsibility of the bidder to quote the correct GST rate. The classification of goods / services as per GST (Goods & Service Tax) Act should be correctly done by the contractor to ensure that input tax credit on GST (Goods & Service Tax) is not lost to the AGCL on account of any error on the part of the contractor.
- 4.9.7 Further, it is the responsibility of the bidders to make all possible efforts to make their accounting / IT system GST compliant in order to ensure availability of Input Tax Credit (ITC) to AGCL India Ltd.
- 4.9.8 GST liability, if any, on account of supply of free samples against any tender shall be to bidder's account.
- 4.9.9 In case the bidder is covered under Composition Scheme under GST laws, then bidder should quote the price inclusive of the GST (CGST & SGST / UTGST or IGST).

Further, such bidder should mention "Cover under composition system" in column for GST (CGST & SGST/UTGST or IGST) of price schedule.

- 4.9.10 AGCL will prefer to deal with registered supplier of goods / services under GST. Therefore, bidders are requested to get themselves registered under GST, if not registered yet. However, in case any unregistered bidder is submitting their bid, their prices will be loaded with applicable GST while evaluation of bid. Where AGCL is entitled for input credit of GST, the same will be considered for evaluation of bid as per evaluation methodology of tender document.
- 4.9.11 Price Bid uploaded without giving any of the details of the taxes (Including rates and amounts) will be considered as inclusive of all taxes including GST.
- 4.9.12 When a bidder mentions taxes as extra without specifying the rates & amount, the offer will be loaded with maximum value towards taxes received against the tender for comparison purposes. If the bidder emerges as lowest bidder after such loading, in the event of order on that bidder, taxes mentioned by AGCL on the Purchase Order/Contracts will be binding on the bidder.

Procurement of Specific Goods: Earlier, there is no tax incidence in case of import of specified goods (i.e. the goods covered under List-34 of Customs Notification no. 12/2012-Cus dated. 17.03.2012 as amended). Customs duty is not payable as per the policy. However, under GST regime, IGST Plus GST compensation cess (if applicable) would be leviable on such imports. Bidders should quote GST as inclusive considering IGST component for the imported Materials portion while quoting their prices on destination basis. However, GST rate to be specified in the price bid format.

- 4.9.13 As per Clause 171 of GST Act it is mandatory to pass on the benefit due to reduction in rate of tax or from input tax credit to the consumer by way of commensurate reduction in prices. The Supplier of Goods / Services may note the above and quote their prices accordingly.
- 4.9.14 In case the GST rating of bidder on the GST portal / Govt. official website is negative / black listed, then the bid may be rejected by AGCL. In case rating of Contractor is negative/black listed after award of work for supply of goods/services, then AGCL shall not be obligated or liable to pay or reimburse GST to such vendor/Contractor and shall also be entitled to deduct/recover such GST along with all penalties/interest, if any, incurred by AGCL.
- 4.9.16Price Bids shall be evaluated on overall lowest cost to AGCL (L-1 offer) basis i.e. considering total quoted price for all goods/services including applicable GST (CGST & SGST/UTGST or IGST).
- 4.9.16.1 To ascertain the inter-se ranking, the comparison of the responsive bids will be made subject to loading for any deviation. Commercial Bids shall be evaluated taking into account the rates quoted in the PRICE BID FORMAT, as under:
- 4.9.17 As GST is being taken into account for the purpose of evaluation of bids, then the rate of GST as prevailing on the date of bid closing will be taken into consideration for the propose of evaluation of bids. However, if there is any

change in the rate of GST after the date of bid closing but prior to award of the contract due to which there is any change in the original ranking of bidders, then the bidder who has emerged lowest based on the rate of GST as prevailing on the date of bid closing would be considered for award of contract but subject to matching his prices with the bidder who has emerged lowest as a result of modification in GST. In case originally evaluated L-1 bidder fails to match the price (of the bidder who emerges L-1 due to change in GST rate) then the award of contract will go to the bidder who subsequently emerges L-1 due to change in GST rate.

4.9.18 Based on the evaluation of techno-commercially qualified bidders, the job will be awarded to L-1 bidder.

5.0 **GENERAL**:

- 5.1 In case bidder takes exception to any clause of bidding document not covered under BEC/BRC, then the Company has the discretion to load or reject the offer on account of such exception if the bidder does not withdraw/modify the deviation when/as advised by company. The loading so done by the company will be final and binding on the bidders. No deviation will however be accepted in the clauses covered under BEC/BRC.
- 5.2 To ascertain the substantial responsiveness of the bid the Company reserves the right to ask the bidder for clarification in respect of clauses covered under BEC/BRC also and such clarifications fulfilling the BEC/BRC clauses in toto must be received on or before the deadline given by the company, failing which the offer will be will be evaluated based on the submission. However, mere submission of such clarification shall not make the offer responsive, unless company is satisfied with the substantial responsiveness of the offer.
- 5.3 If any of the clauses in the BEC/BRC contradict with other clauses of bidding document elsewhere, the clauses in the BEC/BRC shall prevail.
- 5.4 Bidder(s) must note that requisite information(s)/financial values etc. as required in the BEC/BRC & Tender are clearly understandable from the supporting documents submitted by the Bidder(s); otherwise Bids shall be rejected.
- 5.5 AGCL will not be responsible for delay, loss or non-receipt of applications for participating in the bid sent by mail and will not entertain any correspondence in this regard.
- 5.6 The originals of such documents [furnished by bidder(s)] shall have to be produced by bidder(s) to AGCL as and when asked for.

6.0 PURCHASE PREFERENCE CLAUSE:

PURCHASE PREFERENCE TO MSE BIDDERS: Purchase Preference to Micro and Small Enterprises is applicable for this tender.

- 6.1.1 In case participating MSEs Quote price within price band of L1+15%, such MSE shall be considered for award of contract by bringing down their price to L1 price in a situation where L1 price is from someone other than a MSE.
- 6.1.2 In case of more than one such MSE qualifying for 15% purchase preference, the contract shall be awarded to lowest eligible MSE amongst the MSEs qualifying for 15% purchase preference.
- 6.1.3 <u>Documentation required to be submitted by MSEs</u>: Categorization and various criteria applicable to MSE bidders shall be guided by the Gazette Notification No. CG-DL-E-26062020-220191 dated 26.06.2020 and Amendment vide Gazette Notification no. CG-DL-E-16062021-227649 DATED 16th June 2021 issued by MINISTRY OF MICRO, SMALL AND MEDIUM ENTERPRISES. The existing enterprises registered under EM- Part-II or UAM till 30th June'2020 shall continue to be valid only up to the 31st December, 2021.

Bidder claiming the MSE status (MSE-General, MSE-SC/ST, MSE-Woman) against this tender has to submit the following documents along with the technical bid for availing the benefits applicable to MSEs.

- i. Udyam Registration Number with Udyam Registration Certificate or
- ii. Proof of registration with District Industry Centers or Khadi and Village Industries Commission or Khadi and Village Industries Board or Coir Board or National Small Industries Corporation or Directorate of Handicrafts and Handloom or Udyog Aadhaar registration or registration with any other body specified by Ministry of MSME.

Note: In case bidding MSE is owned by Schedule Caste or Schedule Tribe or Woman entrepreneur, valid documentary evidence issued by the agency who has registered the bidder as MSE owned by SC/ST/Woman entrepreneur should also be enclosed.

7.0 COMPLIANCE OF THE COMPETITION ACT, 2002: The bidder shall strictly comply with the provisions of the Competition Act, 2002, more particularly, Section-3 of the Act. Any violation the provisions of the Act shall attract penal action under the Act.

GENERAL CONDITIONS OF CONTRACT (GCC)

1.0 APPLICABILITY, DEFINITION & INTERPRETATION

1.1 APPLICABILITY

All clauses in the General Conditions of Contract [GCC] shall apply to all transactions except as otherwise stated in the Special Conditions of Contract [SCC] and/or BEC/BRC. Furthermore, in the event of any conflict between the Principal text of the Agreement and the Appendixes, the Principal text will prevail.

1.2 DEFINITION & INTERPRETATION

In the contract (as hereinafter defined) the following words and expressions shall have the meaning hereby assigned to them except where the context otherwise requires:

1.2.1 BUYER/ COMPANY/OWNER/PURCHASER:

Shall mean Assam Gas Company Limited (A Govt. of Assam Undertaken) located at Duliajan-786602, Assam, India and includes its successor and permitted assigns.

1.2.2 CONTRACTOR:

Shall mean the person or persons, firm or COMPANY or corporation incorporated in India or abroad, who has been awarded with the contract and includes contractor's legal representatives, his successors and permitted assigns.

1.2.3 CONTRACT:

Shall mean a written agreement between the COMPANY and the CONTRACTOR for execution of the services/works including all contract documents and subsequent amendments, if any.

1.2.4 SITE:

Shall mean the place in which the operations/services are to be carried out or places approved by for the purposes of the CONTRACT together with any other places designated in the CONTRACT as forming part of the site.

1.2.5 COMPANY'S SITE REPRESENTATIVE/ ENGINEER/ ENGINEER –IN CHARGE:

Shall mean the person or the persons appointed by the COMPANY from time to time to act on its behalf at the site for overall co-ordination, supervision and project management at site.

1.2.6 SUB-CONTRACT:

Shall mean order/contract placed by the CONTRACTOR for any portion of the CONTRACT or work sublet with necessary written consent of COMPANY on third party. Such sub-letting shall not relieve the CONTRACTOR from any obligation, duty or responsibility under the CONTRACT.

1.2.7 SUB-CONTRACTOR:

Shall mean any person or firm or COMPANY (other than CONTRACTOR) to whom any part of the work has been entrusted by CONTRACTOR, with written consent of or the persons appointed by , successors and permitted assigns of such persons, firm or COMPANY).

1.2.8 CONTRACTOR'S REPRESENTATIVE:

Shall mean such person/or persons duly appointed representative at the site and base as the CONTRACTOR may designate in writing to the COMPANY as having authority to act for the CONTRACTOR in matters affecting the work and to provide the requisite services.

1.2.9 CONTRACT PRICE/VALUE:

Shall mean the sum accepted or the sum calculated in accordance with the rates accepted in tender and/or the contract rates as payable to the CONTRACTOR for the entire execution and completion of the services/works, including amendments/modification/change order issued by the COMPANY.

1.2.10 FIRM PRICE:

The prices will remain unchanged, except for statutory changes, during currency of the CONTRACT unless specifically agreed to in writing by COMPANY.

1.2.11 SERVICE/WORKS/OPERATIONS:

Shall mean and include all items and things to be supplied/done and all work/Service to be performed by the CONTRACTOR as specified in the Scope of Work under this CONTRACT and shall also include all extra, additional, altered or substituted works/services as required for the purpose of successful execution of the Contract.

1.2.12 EQUIPMENT/MATERIALS/GOODS:

Shall mean and include any equipment, machinery, instruments, stores, goods which CONTRACTOR is required to provide to the COMPANY for/under the CONTRACT and amendments thereto.

1.2.13 DRAWINGS:

Shall mean and include all Engineering sketches, general arrangements/ layout drawings, sectional plans, all elevations, photographs, etc. related to the CONTRACT together with modification and revision thereto.

1.2.14 SPECIFICATIONS:

Means and includes all technical specifications, provision attached and referred to in the tender/contract document regarding method and manner of performing the services and qualities of the service/materials to be provided under the contract and also as modified by the COMPANY/its site representative during the execution of contract in the best interest of service.

1.2.15 ENGINEER IN-CHARGE (EIC):

Shall mean the person designated from time to time by the COMPANY and shall include those who are expressly authorized by the COMPANY to act for and on its behalf for operation of the contract.

1.2.16 INSPECTORS:

Shall mean any person or outside Agency nominated by COMPANY to inspect equipment, materials and services, if any, in the CONTRACT (stage wise as well as final) as per the terms of the CONTRACT.

1.2.17 TESTS:

Shall mean such process or processes to be carried out by the CONTRACTOR as are prescribed in the CONTRACT, considered necessary by the COMPANY or their representative to ascertain quality, workmanship, performance and efficiency of equipment or services thereof.

1.2.18 **APPROVAL**:

Shall mean and include the written consent duly signed by COMPANY or their authorized official in respect of all documents, drawings, or other particulars in relation to the CONTRACT.

1.2.19 DAY:

Shall mean a calendar day of twenty –four (24) consecutive hours beginning at 00:00 hours with reference to local time at the site.

1.2.20 MONTH:

Shall mean a calendar month as per Gregorian calendar.

1.2.21 YEAR:

Shall mean calendar year as per Gregorian calendar.

1.2.22 WORKING DAY:

Means any day which is not declared to be holiday by the COMPANY.

1.2.23 **BID/OFFER:**

Shall mean the proposal/Offer along with supporting documents submitted by the bidder in response to the tender or enquiry in accordance with the terms of Tender or Enquiry and post-tender information/clarifications, for consideration by COMPANY, prior to award of contract.

1.2.24 GUARANTEE:

Shall mean the period and other conditions governing the warranty/guarantee of the services as provided in the CONTRACT.

1.2.25 MOBILIZATION:

Shall mean rendering the equipment fully manned and equipped as per CONTRACT and ready to begin work at site designated by the COMPANY and accepted by the COMPANY after inspection.

1.2.26 **DE-MOBILIZATION**:

Shall mean the removal of all items forming part of the mobilization from the site of the COMPANY and inspection and acceptance thereafter by the COMPANY.

1.2.27 WILFUL MISCONDUCT:

Shall mean intentional disregard of good and prudent standards of performance or proper conduct under the Contract with knowledge that it is likely to result in any injury to any person or persons or loss or damage of property of the Company or Third Party.

1.2.28 GROSS NEGLIGENCE:

Shall mean any act or failure to act (whether sole, joint or concurrent) by a person or entity which was intended to cause, or which was in reckless disregard of or unjustifiable indifference to, avoidable and harmful consequences such person or entity knew, or should have known, would result from such act or failure to act. Notwithstanding the foregoing, Gross negligence shall not include any action taken in good faith for the safeguard of life or property.

1.2.29 CRIMINAL NEGLIGENCE:

Shall mean that the crime happened negligently, there was duty of care upon the Person but inadvertently due to his negligence, the duty was breached, which causes harm to the people in the form of death or serious injury.

1.2.30 GST LEGISLATIONS:

'GST legislations' means 'any or all of the following legislations as may be applicable to the CONTRACTOR and AGCL:

- (A) The Central Goods & Services Tax Act, 2017;
- (B) The Integrated Goods & Services Act, 2017;
- (C) The Union Territory Goods & Services Tax Act, 2017;
- (D) The respective State Goods & Service Tax Acts'
- (E) The Goods and Services (Compensation to States) Act, 2017
- (F) The Customs Act and the Customs Tariff Act.
- (G) Any other applicable Act related to GST
- 1.2.31 Any reference to any legal Act, Government Policies or orders shall be deemed to include all amendments to such instruments, from time to time, till date.
- 1.2.32 SINGULAR/ PLURAL WORDS: Save where the context otherwise requires, words imparting singular number shall include the plural and vice versa and words imparting neutral gender shall include masculine or feminine gender and vice versa.
- 2.0 CONTRACT DOCUMENT:
- 2.1 GOVERNING LANGUAGE: The governing language for the CONTRACT shall be English. All CONTRACT documents and all correspondence and communication to be given and all other documentation to be prepared and supplied under the CONTRACT shall be written in English and the

CONTRACT shall be construed and interpreted in accordance with English language.

- 2.2 ENTIRE AGREEMENT: The CONTRACT constitutes the entire agreement between COMPANY and the CONTRACTOR with respect to the subject matter of the CONTRACT and supersedes all communication, negotiations and agreement (whether written or oral) of the parties with respect thereto made prior to the date of this agreement, unless such communication(s) expressly forms part of the contract or included by reference.
- 2.3 AMENDMENT IN CONTRACT: No Amendment of the Contract shall be valid unless it is in writing, is dated, expressly refers to the Contract, and is signed by a duly authorized representative of each party thereto. AGCL shall not be bound by any printed conditions, provisions in the CONTRACTOR's BID, forms of acknowledgement of CONTRACT, invoice and other documents which purport to impose any condition at variance with or supplement to CONTRACT.

3.0 WAIVERS AND AMENDMENTS:

- 3.1.1 WAIVERS: It is fully understood and agreed that none of the terms and conditions of this contract shall be deemed waived by either party unless such waiver is executed in writing only by the duly authorized representatives of both the parties. The failure of either party to execute any right shall not act as a waiver of such right by such party.
- 3.1.2 CHANGE PROGRAM: It is agreed that CONTRACTOR shall carry out work in accordance with the completion program to be furnished by the COMPANY, which may be changed from time to time by reasonable modifications in the program as COMPANY sees fit. COMPANY's instruction in this regard shall be final and binding.

4.0 CONTRACT TIMELINE:

4.1.1 EFFECTIVE DATE OF CONTRACT:

The contract shall become effective as of the date COMPANY notifies the CONTRACTOR in writing that it has been awarded the contract. This date of issuance of Letter of Award (LOA) by the COMPANY will be the effective date of contract. All terms and conditions of the contract shall come into force with the date of issuance of LOA.

4.1.2 DATE OF COMMENCEMENT OF OPERATION:

The date on which the mobilization is completed in all respects and CONTRACTOR is ready to commence operation as per the contract provision [Certified by the COMPANY's representative] will be treated as the date of Commencement of Operation.

4.1.3 DURATION OF THE CONTRACT:

The contract shall be valid for a period as defined in the LOA and Special Conditions of Contract [SCC].

5.0 SCOPE OF WORK/CONTRACT:

Scope of the CONTRACT shall be as defined in the CONTRACT, specifications, drawings and Appendices.

6.0 GENERAL OBLIGATION OF CONTRACTOR:

CONTRACTOR shall, in accordance with and subject to the terms and conditions of this Contract:

- 6.1.1 Perform the work described in the Terms of Reference/Scope of Work. The CONTRACTOR shall execute the work with professional competence and in an efficient and workman like manner.
- 6.1.2 Except as otherwise provided in the Terms of Reference and the special Conditions of the contract, employ all labours/personnel as required to perform the work.
- 6.1.3 Perform all other obligations, work and services which are required by the terms of this contract or which reasonably can be implied from such terms as being necessary for the successful and timely completion of the work.
- **6.1.4** Comply with all applicable statutory obligations specified in the contract.
- 6.1.5 CONTRACTOR shall be deemed to have satisfied himself before submitting their bid as to the correctness and sufficiency of its bid for the services required and of the rates and prices quoted, which rates and prices shall, except insofar as otherwise provided, cover all its obligations under the contract.
- 6.1.6 CONTRACTOR shall be deemed, prior to submitting their bids, to have satisfied themselves about the weather conditions, working culture in the area, socio-political environment, safety & security aspects, law & order situation and law of the land, and obtain for themselves all necessary information as to the risks, contingencies and all other circumstances, which may influence or affect the various obligations under the Contract.
- 6.1.7 CONTRACTOR shall give or provide all necessary supervision during the performance of the services and as long thereafter within the warranty period as COMPANY may consider necessary for the proper fulfilling of CONTRACTOR's obligations under the contract.

7.0 GENERAL OBLIGATION OF COMPANY:

COMPANY shall, in accordance with and subject to the terms and conditions of this contract:

- **7.1.1** Pay CONTRACTOR in accordance with terms and conditions of the contract.
- 7.1.2 Allow CONTRACTOR access, subject to normal security and safety procedures, to all areas as required for orderly performance of the work as specified in the Scope of Works of the contract or work connected therewith.
- **7.1.3** Perform all other obligations required of COMPANY by the terms of this contract.

8.0 DUTIES AND POWER/AUTHORITY:

8.1 COMPANY'S SITE REPRESENTATIVE/ENGINEER:

The duties and authorities of Company's site representative/engineer are to act on behalf of Company for:

- (a) Overall supervision, co-ordination and Project Management at site.
- (b) Proper and optimum utilization of equipment and services.
- (c) Monitoring of performance and progress
- (d) Commenting/countersigning on reports made by the CONTRACTOR's representative at site in respect of works, receipts, consumption etc. after satisfying himself with the facts of the respective cases.
- (e) He shall have the authority, but not obligation at all times and any time to inspect/test/examine/verify any equipment machinery, instruments, tools, materials, personnel, procedures and reports etc. directly or indirectly pertaining to the execution of the work. However, this shall not construe to imply an acceptance by the inspector. Hence, the overall responsibility of quality of work shall rest solely with the CONTRACTOR.
- (f) Each and every document emerging from site in support of any claim by the CONTRACTOR has to have the countersignature/comments of the AGCL's representative/engineer without which no claim shall be entertained by the AGCL.

8.2 CONTRACTOR'S REPRESENTATIVE:

- (a) The CONTRACTOR's representative shall have all the powers requisite for the performance of the Service/Works, subject to holding due authorization from the CONTRACTOR.
- (b) Representative(s) shall liaise with AGCL's representative/engineer for the proper co-ordination and timely completion of the works and on any matter pertaining to the works.

- (c) Representative(s) shall extend full co-operation to AGCL's representative/inspector/engineer in the manner required by them for supervision/inspection/observation of equipment, material, procedures, performance, reports and records pertaining to works.
- (d) To have complete charge of CONTRACTOR's personnel engaged in the performance of the work and to ensure compliance of rules and regulations and safety practice.

9.0 PERSONNEL TO BE DEPLOYED BY CONTRACTOR:

CONTRACTOR warrants that it shall provide competent, qualified and sufficiently experienced personnel to perform the work correctly and efficiently.

- 9.1 The CONTRACTOR should ensure that their personnel observe all statutory safety requirement including those prescribed by the COMPANY. Upon COMPANY's written request, CONTRACTOR, entirely at its own expense, shall remove immediately any personnel of the CONTRACTOR determined by the COMPANY to be unsuitable and shall promptly replace such personnel with personnel acceptable to the COMPANY. Replacement personnel should be mobilized within 15 days from the date of issuance of notice without affecting the operation of the COMPANY.
- 9.2 The CONTRACTOR shall be solely responsible throughout the period of the contract for providing all requirements of their personnel including but not limited to, their transportation to & fro from Duliajan/field site, enroute/ local boarding, lodging, personal protective gear & medical attention etc. COMPANY shall have no responsibility or liability in this regard.
- 9.3 However, COMPANY shall provide available medical assistance/facilities to CONTRACTOR's Personnel in case of emergency at its own establishment on chargeable basis.
- 9.4 CONTRACTOR's key personnel shall be fluent in English language (both writing and speaking).

10.0 PERFORMANCE SECURITY:

10.1.1 On receipt of notification of award from the COMPANY, the CONTRACTOR shall furnish the Performance Security to COMPANY within 30 days from the date of issue of LOA for an amount specified in the Letter of Award (LOA) as per Proforma as indicated in the Forwarding Letter of this Tender and must be in the form of a Bank Draft/Cashier's cheque*/Banker's cheque*/NEFT/RTGS/Electronic fund transfer to designated account of (# (A/c No. 10494832011 or Fixed Deposit Receipt (account Assam Gas Company Limited) or irrevocable Bank Guarantee or irrevocable Letter of Credit (LC) from:

- (i) Any schedule Indian Bank or Any Branch of an International bank situated in India and registered with Reserve Bank of India as scheduled foreign bank in case of domestic CONTRACTOR/service provider, or
- (ii) In case of foreign CONTRACTOR/service provider, the bank guarantee can be accepted from any scheduled bank in India or from International bank who has its branch in India registered with Reserve Bank of India.

Any foreign Bank which is not a Scheduled Bank in India, provided the Bank Guarantee issued by such Bank is counter-guaranteed by any Branch situated in India of any Scheduled Bank incorporated in India.

Bank Guarantee issued by a Scheduled Bank of India at the request of some other Non-Schedule Bank of India shall not be acceptable.

10.2 Bank Guarantee issued by a Bank, amongst others, must contain the following particulars of such bank:

Full address.

Branch Code.

Code Nos. of the authorized signatory with full name and designation. Phone Nos., Fax Nos., E-mail address.

- 10.3 The domestic CONTRACTOR/service provider(s) will have to submit the Bank Guarantee from any of the scheduled banks and on non-judicial stamp paper of requisite value as per the Indian Stamp Act, purchased in the name of the issuing banker.
- 10.4 The foreign CONTRACTOR/service provider(s) will submit the Bank Guarantee from Banks of Indian origin situated in their country. In case no such bank of Indian origin is situated in their country, the Bank Guarantee may be submitted from the bankers as specified above.
- 10.5 The Performance Security shall be denominated in the currency of the contract.
- The Performance Security specified above must be valid for the entire duration of the Contract and claim period should be valid for a minimum of 03 (three) months beyond the contract period. The Performance Security will be discharged by COMPANY not later than 30 days following its expiry of claim period. In the event of any extension of the Contract period, Bank Guarantee should be extended by CONTRACTOR by the period equivalent to the extended period.

- 10.7 The Performance Security shall be encashed by COMPANY on account of CONTRACTOR's failure to fulfill its obligations under the Contract and/or non-performance/un-satisfactory of the Contractor. Company shall not be required to proof any loss or damage on account of Contractor's non-performance/un-satisfactory performance.
- 10.8 The Performance Security will not accrue any interest during its period of validity or extended validity.
- 10.9 Failure of the successful Bidder to comply with the requirements of clause 10.0 shall constitute sufficient grounds for annulment of the award. In such an eventuality, the successful bidder will be debarred/banned/blacklisted for two years with effect from the cut-off date of submission of PBG.

#Subject to credit in AGCL's account within prescribed time

*The validity of Bank Draft/Cashier's/Banker's cheque (as applicable) should not be less than 3 months.

In the event CONTRACTOR fails to honour any of the commitments entered into under this agreement, and/or in respect of any amount due from the CONTRACTOR to COMPANY, shall have unconditional option under the guarantee to invoke the above bank guarantee and claim the amount from the bank. The bank shall be obliged to pay the amount to COMPANY on demand.

11. SIGNING OF CONTRACT:

The successful bidder is required to sign a formal detailed contract with COMPANY within a maximum period of 60 days of date of LOA. Until the contract is signed, the LOA as well as GCC & SCC as prescribed in the Tender, shall remain binding amongst the two parties. In the event of failure on the part of the successful Bidder to sign the contract, AGCL reserves the right to terminate the LOA issued to the successful Bidder and invoke the Performance Security if submitted by the successful Bidder. Such CONTRACTOR shall be put on holiday/banning/blacklist for 2 years from the cut-off date of signing the contract.

12. CLAIMS, TAXES & DUTIES:

12.1 CLAIMS:

CONTRACTOR agrees to pay all claims, taxes and fees for equipment, labour, materials, services and supplies to be furnished by it hereunder and agrees to allow no lien or charge resulting from such claims to be fixed upon any property of COMPANY. COMPANY may, at its option, pay and discharge any liens or overdue charges for CONTRACTOR's equipment, labour, materials, services and supplies under this CONTRACT and may thereupon

deduct the amount or amounts so paid from any sum due, or thereafter become due, to CONTRACTOR hereunder.

12.2 NOTICE OF CLAIMS:

CONTRACTOR or COMPANY, as the case may be, shall promptly give the other, notice in writing of any claim made or proceeding commenced for which that party is entitled to indemnification under the CONTRACT. Each party shall confer with the other concerning the defense of any such claims or proceeding, shall permit the other to be represented by counsel in defence thereof, and shall not affect settlement of or compromise any such claim or proceeding without the other's written consent.

12.3 TAXES:

- 12.3.1. CONTRACTOR, unless specified otherwise in the CONTRACT, shall bear all tax liabilities, duties, Govt. levies etc. including GST and customs duty, Corporate and personnel taxes levied or imposed on the CONTRACTOR on account of payments received by it from the COMPNAY for the work done under this CONTRACT. It shall be the responsibility of CONTRACTOR to submit to the concerned Indian authorities, the returns and all other concerned documents required for this purpose and to comply in all respects with the requirements of the laws in this regard, in time.
 - Tax levied on CONTRACTOR as per the provisions of Indian Income Tax Act and any other enactment/rules on income derived/payments received under the contract will be on CONTRACTOR's account.
 - CONTRACTOR shall be responsible for payment of personal taxes, if any, for all the personnel deployed in India by CONTRACTOR.
 - The CONTRACTOR shall furnish to the COMPANY, if and when called upon to do so, relevant statement of accounts or any other information pertaining to work done under the contract for submitting the same to the Tax authorities, on specific request from them in accordance with provisions under the law. CONTRACTOR shall be responsible for preparing and filing the return of income etc. within the prescribed time limit to the appropriate authority.
 - Prior to start of operations under the contract, the CONTRACTOR shall furnish the COMPANY with the necessary documents, as asked for by the COMPANY and/or any other information pertaining to the contract, which may be required to be submitted to the Income Tax authorities at the time of obtaining "No Objection Certificate" for releasing payments to the CONTRACTOR.
 - Corporate income tax will be deducted at source from the invoice at the specified rate of income tax as per the provisions of Indian Income Tax Act

- as may be in force from time to time and COMPANY will issue TDS Certificate to the CONTRACTOR as per the provisions of Income Tax Act.
- Corporate and personnel taxes on CONTRACTOR shall be the liability of the CONTRACTOR and the COMPANY shall not assume any responsibility on this account.
- All local taxes, levies and duties, sales tax, octroi, etc. on purchases and sales made by CONTRACTOR shall be borne by the CONTRACTOR.
- CONTRACTOR shall provide all the necessary compliances/invoice/ documents for enabling AGCL to avail Input tax credit benefits in respect of the payments of GST which are payable against the CONTRACT. The CONTRACTOR should provide tax invoice issued under GST legislations for the goods and Services (indicating GST). Payment towards the components of GST shall be released by AGCL only against appropriate documents i.e.: Tax Invoice/Bill of entry for availing input tax credit (as applicable).
- The tax invoices as per above provisions should contain all the particulars as required under the invoicing rules under the GST legislations, including, but not limited to the following:
- (i) Name, Address and the GST Registration Number (under the relevant Tax Rules) of the Service Provider (CONTRACTOR).
- (ii) Name and Address and GST Registration Number of the Service Receiver (Address of AGCL).
- (iii) Description, Classification and Value of taxable service/goods and the amount of applicable tax (CGST, SGST, IGST, UTGST and cess).
- In case of imported goods, CONTRACTOR/ supplier is required to provide original Bill of Entry or copy of Bill of Entry duly attested by Custom authority.
- 12.3.3 The CONTRACTOR should mention the Place of supply in the invoice raised under GST Law.
- 12.3.4 AGCL would not accept any invoice without its GSTIN mentioned on the invoice

Note: CONTRACTOR who is under composition levy of the GST legislation would raise Bill of supply instead of Tax invoice, which will have GSTIN of supplier as well as AGCL.

12.4 GOODS AND SERVICES TAX:

12.4.1 "GST" shall mean Goods and Services Tax charged on the supply of material(s) and services. The term "GST" shall be construed to include the Integrated Goods and Services Tax (hereinafter referred to as "IGST") or

Central Goods and Services Tax (hereinafter referred to as "CGST") or State Goods and Services Tax (hereinafter referred to as "SGST") or Union Territory Goods and Services Tax (hereinafter referred to as "UTGST") depending upon the import/ interstate or intrastate supplies, as the case may be. It shall also mean GST compensation Cess, if applicable.

- 12.4.2 AGCL will reimburse GST to the Supplier of Goods/Services (Service Provider) at actual against submission of Invoices as per format specified in rules/ regulation of GST subject to the ceiling amount of GST as quoted by the bidder. In case of any variation in the executed quantities (If directed and/or certified by the In-Charge) the ceiling amount on which GST is applicable will be modified on pro-rata basis.
- 12.4.3 The CONTRACTOR will be under obligation for charging correct rate of tax as prescribed under the respective tax laws. Further the CONTRACTOR shall avail and pass on benefits of all exemptions/concessions available under tax laws. Any error of interpretation of applicability of taxes/duties by the CONTRACTOR shall be to CONTRACTOR's account.
- 12.4.4 In case of statutory variation in GST, other than due to change in turnover, payable on the contract value during contract period, the Supplier of Goods/Services (Service Provider) shall submit a copy of the 'Government Notification' to evidence the rate as applicable on the Bid due date and on the date of revision.
- 12.4.5 Beyond the contract period, any increase in the rate of GST shall be to Service provider's account whereas any decrease in the rate GST shall be passed on to the
- 12.4.6 Claim for payment of GST/Statutory variation, should be raised within two [02] months from the date of issue of 'Government Notification' for payment of differential (in %) GST, otherwise claim in respect of above shall not be entertained for payment of arrears.
- 12.4.7 The base date for the purpose of applying statutory variation shall be the Bid Opening Date.
- 12.4.8 The CONTRACTOR will be liable to ensure to have registered with the respective tax authorities, wherever applicable and to submit self-attested copy of such registration certificate(s) and the CONTRACTOR will be responsible for procurement of material in its own registration (GSTIN) and also to issue its own Road Permit/E-way Bill, if applicable etc.
- 12.4.9 Anti-profiteering clause
- 12.4.9.1 As per Clause 171 of GST Act it is mandatory to pass on the benefit due to reduction in rate of tax or from input tax credit to the consumer by way of commensurate reduction in prices.

- 12.4.9.2 In case rating of Contractor is negative/black listed after award of work for supply of goods/services, then Company shall not be obligated or liable to pay or reimburse GST to such vendor/Contractor and shall also be entitled to deduct/recover such GST along with all penalties/interest, if any, incurred by .
- 13 CUSTOMS DUTY, IF APPLICABLE:
- 13.1 CONTRACTOR shall be responsible to import the equipment/tools/spares/consumables etc. required for execution of the contract. The CONTRACTOR shall undertake to complete all the formalities as required under the Customs Act/Foreign Trade Policy (FTP) and indemnify from all the liabilities of Customs in this regard.
- 13.2 CONTRACTOR will be solely responsible for payment of all applicable Customs Duty and to comply all Rules and Regulations. Total Contract Price/Value is inclusive of all Customs Duty, if not mentioned otherwise elsewhere in the Contract.

14 INSURANCE:

14.1 CONTRACTOR shall at his own expense arrange secure and maintain insurance with reputed insurance companies to the satisfaction of the Company as follows:

Contractor at his cost shall arrange, secure and maintain insurance as may be necessary and to its full value for all such amounts to protect the works in progress from time to time and the interest of Company against all risks as detailed herein. The form and the limit of such insurance, as defined here in together with the under works thereof in each case should be as acceptable to the Company. However, irrespective of work acceptance the responsibility to maintain adequate insurance coverage at all times during the period of Contract shall be that of Contractor alone. Contractor's failure in this regard shall not relieve him of any of his responsibilities & obligations under Contract. All costs on account of insurance liabilities covered under Contract will be to Contractor's account and will be included in Value of Contract. However, the Company may from time to time, during the currency of the Contract, ask the Contractor in writing to limit the insurance coverage risk and in such a case, the parties to the Contract will agree for a mutual settlement, for reduction in value of Contract to the extent of reduced premium amounts. Contractor shall cover insurance with Indian Insurance Companies.

- 14.2 Any deductible set forth in any of the above insurance shall be borne by Contractor.
- 14.3 CONTRACTOR shall require all of his sub-Contractor to provide such of the foregoing insurance coverage as Contractor is obliged to provide under this Contract and inform the Company about the coverage prior to the commencement of agreements with its sub-Contractors.
- 14.4 All insurance taken out by Contractor or their sub-contractor shall be endorsed to provide that the underwriters waive their rights of recourse on the Company and to the extent of the liabilities assumed by Contractor under this Contract.

14.5 Certificate of Insurance:

Before commencing performance of the CONTRACT, CONTRACTOR shall furnish AGCL with certificates of insurance indicating:

- i) Kinds and amounts of insurance as required herein
- ii) Details of coverage
- iii) Insurance corporation or companies carrying the aforesaid coverage
- iv) Effective and expiry dates of policies
- v) That AGCL shall be given thirty (30) days written advance notice of any material change in the policy
- vi) Waiver of subrogation endorsement has been attached to all policies and
- vii) The territorial limits of all policies.
- 14.6 Contractor shall also inform the Company at least 60 days in advance regarding the expiry cancellation and/or changes in any of such documents & ensure revalidation/renewal, etc., as may be necessary well in time.
- 14.7 If any of the above policy expire or/are cancelled during the term of this CONTRACT and CONTRACTOR fails for any reason to renew such policies, AGCL in no case shall be liable for any loss/damage occurred during the term when the policy is not effective. Furthermore, a penal interest @1% of the Total contract value shall be charged towards not fulfilling of the contractual obligations. Notwithstanding above, should there be a lapse in any insurance required to be taken by the Contractor for any reason whatsoever, loss/damage claims resulting there from shall be to the sole account of Contractor.
- 14.8 Contractor on demand from Company shall furnish the Insurance Policy having detail terms and conditions, with respect to any Certificate of Insurance submitted to the Company.

CONTRACTOR shall, at his own expense, arrange appropriate comprehensive insurance to cover all risks assumed by the CONTRACTOR under this CONTRACT in respect of CONTRACTOR's equipment, tools and any other belongings of the CONTRACTOR and its personnel as well deputed under this CONTRACT during the entire period of their engagement in connection with this CONTRACT including extensions if any. The CONTRACTOR shall also carry adequate insurance cover against damage/loss to third party person/property. will have no liability on this account.

14.9 PRINCIPAL ASSURED

The following are to be included as Principal Assured(s) in the Insurance Policies (except in case of Workmen's Compensation/Employer's Liability insurance): "Assam Gas Company Limited and CONTRACTOR's name (as appearing in the Contract /LOA)".

14.10 WAIVER OF SUBROGATION:

All insurance policies of the CONTRACTOR with respect to the operations conducted hereunder as set forth in clauses hereof, shall be endorsed by the underwriter in accordance with the following policy wording:

"The insurers hereby waive their rights of subrogation against COMPANY or any of their employees or their affiliates and assignees".

14.11 DEDUCTIBLE:

The CONTRACTOR shall take policy with minimum deductible as per IRDA prescribed for the policy(ies). That portion of any loss not covered by insurance provided for in this article solely by reason of deductible provision in such insurance policies shall be to the account of the CONTRACTOR.

14.12 COMPLIANCE WITH SEC 25(1), OF "THE GENERAL INSURANCE BUSINESS (NATIONALIZATION) ACT 1972"

Section 25(1) of "The General Insurance Business (Nationalization) Act 1972" is reproduced below:

"No person shall take out or renew any policy of insurance in respect of any property in India or any ship or other vessel or aircraft registered in India with an insurer whose principal place of business is outside India save with the prior permission of the Central Government".

The above requirement of aforesaid Act needs to be complied with by the CONTRACTOR wherever the aforesaid provisions of Act apply, and compliance confirmations submitted.

14.13 LOSS PAYEE CLAUSE:

The Insurance Policies should mention the following in Loss Payee Clause:

"In respect of Insurance claims in which Company's interest is involved, written consent of Company will be required".

14.14 ON ACCOUNT PAYMENT TO AGCL IN CASE OF CLAIM

In case any loss or damage happens and where AGCL's interest is involved, AGCL reserves the right to recover the loss amount from the CONTRACTOR prior to final settlement of the claim.

- 14.15 CONTRACTOR shall require all of its SUB-CONTRACTORs to provide such of the foregoing insurance cover as the CONTRACTOR is obligated to provide under this CONTRACT.
- 14.16 CONTRACTOR shall at all time during the currency of the contract provide, pay for and maintain the following insurance amongst others:
- i) <u>WORKERS' COMPENSATION AND EMPLOYERS' LIABILITY INSURANCE</u>: Workmen's compensation and employer's liability insurance as required by the laws of the country of origin of the employee.
- ii) COMMERCIAL GENERAL LIABILITY INSURANCE: Commercial General Public Liability Insurance covering liabilities including contractual liability for bodily injury, including death of persons, and liabilities for damage of property. This insurance must cover all operations of CONTRACTOR required to fulfil the provisions under this Contract.

- iii) COMPREHENSIVE GENERAL AUTOMOTIVE LIABILITY: Automobile Public Liability Insurance covering owned, non-owned and hired automobiles used in the performance of the work hereunder, with bodily injury limits and property damage limits shall be governed by Indian Insurance Regulations.
- iv) <u>CARRIER'S LEGAL LIABILITY INSURANCE</u>: Carrier's Legal Liability Insurance in respect of all CONTRACTOR's items to be transported by the CONTRACTOR to the site of work, for physical loss or destruction of or damage to goods or merchandise, while in transit.
- v) PUBLIC LIABILITY ACT POLICY: Public Liability Act Policy covering the statutory liability arising out of accidents occurring during the currency of the contract due to handling hazardous substances as provided in the Public Liability Insurance Act 1991 and the Rules framed there under.
- vi) PRADHAN MANTRI SURAKSHA BIMAYOJANA (PMSBY) AND PRADHAN MANTRIJEEVAN JYOTI BIMAYOJANA (PMJJBY): CONTRACTOR shall, ensure that all his/its personnel deployed under this contract have obtained additional insurance coverage under the Pradhan Mantri Suraksha Bima Yojana (PMSBY) and Pradhan Mantri Jeevan Jyoti Bima Yojana (PMJJBY) through the participating banks and submit the proof of such insurance coverage to the satisfaction of AGCL.
- vii) CONTRACTOR's equipment used for execution of the work hereunder shall have an insurance cover with a suitable limit (as per international standards).
- viii) Any other insurance policy set forth in the SCC

Note: An undertaking by the service provider has to be mandatorily provided during the Mobilization time that they have taken all the Insurance provisions as per the contract and as per the Law and Insurance Regulation.

15 **LIABILITY**:

- 15.1 Except as otherwise expressly provided herein, neither COMPANY nor its servants, agents, nominees, CONTRACTORs, or sub-CONTRACTORs shall have any liability or responsibility whatsoever to whomsoever for loss of or damage to the equipment and/or loss of or damage to the property of the CONTRACTOR and/or their CONTRACTORs or sub-CONTRACTORs, irrespective of how such loss or damage is caused and even if caused by the negligence of COMPANY and/or its servants, agent, nominees, assignees, CONTRACTORs and sub-CONTRACTORs.
- The CONTRACTOR shall protect, defend, indemnify and hold harmless COMPANY from and against such loss or damage and any suit, claim or expense resulting there from. Neither COMPANY nor its servants, agents, nominees, assignees, CONTRACTORs, sub-CONTRACTORs shall have any liability or responsibility whatsoever for injury to, illness, or death of any employee of the CONTRACTOR and/or of its CONTRACTORs or sub-CONTRACTOR irrespective of how such injury, illness or death is caused and even if caused by the negligence of COMPANY and/or its servants, agents

nominees, assignees, CONTRACTORs and sub-CONTRACTORs. CONTRACTOR shall protect, defend, indemnify and hold harmless COMPANY from and against such liabilities and any suit, claim or expense resulting there from.

- The CONTRACTOR hereby agrees to waive its right of recourse and further agrees to cause its underwriters to waive their right of subrogation against COMPANY and/or its underwriters, servants, agents, nominees, assignees, CONTRACTORs and sub-CONTRACTORs for loss or damage to the equipment of the CONTRACTOR and/or its sub-CONTRACTORs and/or their employees when such loss or damage or liabilities arises out of or in connection with the performance of the contract limited to the CONTRACTOR's liabilities agreed to under this Contract.
- The CONTRACTOR hereby further agrees to waive its right of recourse and agrees to cause its underwriters to waive their right of subrogation against COMPANY and/or its underwriters, servants, agents, nominees, assignees, CONTRACTORs and sub-CONTRACTORs for injury to, illness or death of any employee of the CONTRACTOR and of its CONTRACTORs, sub-CONTRACTORs and/or their employees when such injury, illness or death arises out of or in connection with the performance of the contract limited to the CONTRACTOR's liabilities agreed to under this Contract.
- 15.5 Except as otherwise expressly provided herein, neither CONTRACTOR nor its servants, agents, nominees, CONTRACTORs or sub-CONTRACTORs shall have any liability or responsibility whatsoever to whomsoever for loss of or damage to the equipment and/or loss or damage to the property of the COMPANY and/or their CONTRACTORs or sub-CONTRACTORs, irrespective of how such loss or damage is caused and even if caused by the negligence of CONTRACTOR and/or its servants, agents, nominees, assignees, CONTRACTORs and sub-CONTRACTORs. The COMPANY shall protect, defend, indemnify and hold harmless CONTRACTOR from and against such loss or damage and any suit, claim or expense resulting there from.
- 15.6 Except as otherwise expressly provided herein, neither CONTRACTOR nor its servants, agents, nominees, assignees, CONTRACTORs, sub-CONTRACTORs shall have any liability or responsibility whatsoever to whomsoever for injury or illness, or death of any employee of the COMPANY and/or of its CONTRACTORs or sub-CONTRACTORs irrespective of how such injury, illness or death is caused and even if caused by the negligence of CONTRACTOR and/or its servants, agents, nominees, assignees, CONTRACTORs and sub-CONTRACTORs. COMPANY shall protect, defend indemnify and hold harmless CONTRACTOR from and against such liabilities and any suit, claim or expense resulting there from.
- 15.7 The COMPANY agrees to waive its right of recourse and further agrees to cause its underwriters to waive their right of subrogation against CONTRACTOR and/or its underwriters, servants, agents, nominees,

assignees, CONTRACTORs and sub-CONTRACTORs for loss or damage to the equipment of COMPANY and/or its CONTRACTORs or sub-CONTRACTORs when such loss or damage or liabilities arises out of or in connection with the performance of the contract.

15.8 The COMPANY hereby further agrees to waive its right of recourse and agrees to cause it underwriters to waive their right of subrogation against CONTRACTOR and/or its underwriters, servants, agents, nominees, assignees, CONTRACTORs and sub-CONTRACTORs for injury to, illness or death of any employee of the COMPANY and of its CONTRACTORs, sub-CONTRACTORs and/or their employees when such injury, illness or death arises out of or in connection with the performance of the Contract.

16 LIMITATION OF LIABILITY:

- a) Notwithstanding any other provisions herein to the contrary, except only in cases of wilful misconduct and/or criminal acts and/or criminal negligence, neither the CONTRACTOR nor the COMPANY (AGCL) shall be liable to the other, whether in Contract, tort, or otherwise, for any consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided however that this exclusion shall not apply to any obligation of the CONTRACTOR to pay Liquidated Damages to the COMPANY and/or COMPANY's right to forfeit the Performance Bank Guarantee(s) in terms of the contract.
- b) Notwithstanding any other provisions incorporated elsewhere in the contract, the aggregate liability of the CONTRACTOR in respect of this contract, whether under Contract, in tort or otherwise, shall not exceed 100% of the Contract Price (if not specified otherwise in SCC), provided however that this limitation shall not apply to the cost of repairing or replacing defective equipment by the CONTRACTOR, or to any obligation of the CONTRACTOR to indemnify the COMPANY with respect to Intellectual Property Rights.
- c) COMPANY shall indemnify and keep indemnified CONTRACTOR harmless from and against any and all claims, costs, losses and liabilities in excess of the aggregate liability amount in terms of clause (b) above.

17 LIABILITY OF UNION GOVERNMENT OF INDIA:

It is expressly understood and agreed upon by and between CONTRACTOR and AGCL INDIA LIMITED, and that AGCL INDIA LIMITED is entering into this agreement solely on its own behalf and not on behalf of any other person or entity. In particular, it is expressly understood and agreed that Union of India is not a party to this agreement and has no liabilities, obligations or rights, whatsoever hereunder. It is expressly understood and agreed that AGCL INDIA LIMITED is an independent legal entity with power and authority to enter into contracts solely on its own behalf under the applicable laws of India and general principles of the Contract law. The bidder/CONTRACTOR expressly agrees, acknowledges and understands that AGCL INDIA LIMITED is not an agent, representative or delegate of the Union of India. It is further

understood and agreed that Union of India is not and shall not be liable for any acts, omissions, commissions, breaches, or other wrongs arising out of the contract. Accordingly, bidder/ CONTRACTOR hereby expressly waives, releases, and foregoes any and all actions or claims, including cross claims, impleader claims or counter claims against the Union of India arising out of this contract and covenants not to sue the Union of India as to any manner, claim, cause of action or thing whatsoever arising of or under this agreement.

18 CONSEQUENTIAL DAMAGE:

Except as otherwise expressly provided, neither party shall be liable to the other for special, indirect, or consequential damages resulting from or arising out of the contract, including but without limitation, to loss or profit or business interruptions, howsoever caused and regardless of whether such loss or damage was caused by the negligence (either sole or concurrent) of either party, its employees, agents, or sub-CONTRACTORs.

19 RISK PURCHASE:

In the event, CONTRACTOR's failure to provide the services as per the Contractual scope, terms and conditions, COMPANY (AGCL) reserves the right to hire the services from any other source at the CONTRACTOR's risk & cost and the difference in cost shall be borne by the CONTRACTOR. Further, AGCL shall retain the right of forfeiture of Performance Bank Guarantee and any other action as deemed fit. In certain operational situations AGCL reserves the right to take over the site including the service equipment at the risk and cost of the CONTRACTOR.

20 INDEMNITY AGREEMENT:

- 20.1 Except as provided hereof CONTRACTOR agrees to protect, defend, indemnify and hold COMPANY harmless from and against all claims, suits, demands and causes of action, liabilities, expenses, cost, liens and judgments of every kind and character, without limit, which may arise in favour of CONTRACTOR's employees, agents, CONTRACTORs and sub-CONTRACTORs or their employees or in favour of any third party(is) on account of bodily injury or death, or damage to personnel/property as a result of the operations contemplated hereby, regardless of whether or not said claims, demands or causes of action arise out of the negligence or otherwise, in whole or in part or other faults.
- 20.2 Except as provided hereof COMPANY agrees to protect, defend, indemnify and hold CONTRACTOR harmless from and against all claims, suits, demands and causes of action, liabilities, expenses, cost, liens and judgments of every kind and character, without limit, which may arise in favour of COMPANY's employees, agents, CONTRACTORs and sub-CONTRACTORs or their employees or in favour of any third party(is) on

account of bodily injury or death, or damage to personnel/property as a result of the operations contemplated hereby, regardless of whether or not said claims, demands or causes of action arise out of the negligence or otherwise, in whole or in part or other faults.

21 INDEMNITY APPLICATION:

The indemnities given herein above, whether given by COMPANY or CONTRACTOR shall be without regard to fault or to the negligence of either party even though said loss, damage, liability, claim, demand, expense, cost or cause of action may be caused, occasioned by or contributed to by the negligence, either sole or concurrent of either party.

22 ROYALTY PATENTS:

Each party shall hold harmless and indemnify the other from and against all claim and proceedings for or on account of any patent rights, design, trade mark or other protected rights arising from any use of materials, equipment, processes, inventions and methods, which have not been imposed on the attending party by the terms of the contract or the specifications forming part thereof.

23 WARRANTY AND REMEDY OF DEFECTS:

- 23.1.1 CONTRACTOR warrants that they shall perform the work in a first class, workmanlike, and professional manner and in accordance with their highest degree of quality, efficiency and current state of the art technology/industry practices and in conformity with all specifications, standards and drawings set forth or referred to in the Terms of Reference and with instructions and guidance, which COMPANY may, from time to time, furnish to the CONTRACTOR.
- 23.1.2 Should COMPANY discover at any time during the tenure of the Contract or till the Unit/equipment/tools are demobilized from site or base camp (if applicable) that the work does not conform to the foregoing warranty, CONTRACTOR shall after receipt of notice from COMPANY, promptly perform any and all corrective work required to make the services conform to the Warranty. Such corrective Work shall be performed entirely at CONTRACTOR's own expenses. If such corrective Work is not performed within a reasonable time, the COMPANY, at its option may have such remedial Work performed by others and charge the cost thereof to CONTRACTOR subject to a maximum of the contract value payable for the defective work which needs corrective action which the CONTRACTOR must pay promptly. In case CONTRACTOR fails to perform remedial work, or pay promptly in respect thereof, the performance security shall be forfeited.

24 SUBCONTRACTING/ASSIGNMENT:

- 24.1.1 CONTRACTOR shall not subcontract, transfer or assign the contract, or any part under this contract, to any third party(ies). Except for the main services under this contract, CONTRACTOR may sub-contract the petty support services subject to COMPANY's prior written approval. However, CONTRACTOR shall be fully responsible for complete execution and performance of the services under the Contract.
- 24.1.2 Consequent upon of placement of contract, if successful bidder(s)(other than Micro/Small Enterprise) is procuring materials/services from their subvendor, who is a Micro or Small Enterprise registered with District Industry Centers or Khadi and Village Industries Commission or Khadi and Village Industries Board or Coir Board or National Small Industries Corporation or Directorate of Handicrafts and Handloom or any other body specified by Ministry of MSME with prior consent in writing of the purchasing authority/Engineer in Charge the details like Name, Registration No., Address, Contact No., details of material and value of procurement made, etc. of such enterprises shall be furnished by the CONTRACTOR at the time of submission of invoice/bill.

25 RECORDS, REPORTS, AND INSPECTION:

The CONTRACTOR shall, at all times during the currency of the contract, permit the COMPANY and its authorized employees and representatives to inspect all the Work performed and to witness and check all the measurements and tests made in connection with the said work. The CONTRACTOR shall keep an authentic, accurate history and logs including safety records of each service item with major items consumed, which shall be open at all reasonable times for inspection by the COMPANY's designated representatives and its authorized employees. The CONTRACTOR shall provide the COMPANY's designated representatives with a daily written report, on form prescribed by the COMPANY showing details of operations during the preceding 24 hours and any other information related to the said services requested by the COMPANY whenever so requested. The CONTRACTOR shall not, without COMPANY's written consent allow any third person(s) access to the said information or give out to any third person information in connection therewith.

26 CONFIDENTIALITY, USE OF CONTRACT DOCUMENTS AND INFORMATION:

26.1 CONTRACTOR shall not, without COMPANY's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing pattern, sample or information furnished by or on behalf of COMPANY in connection therewith, to any person other than a person employed by CONTRACTOR in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only, as may be necessary for purposes of such performance with prior permission from

- COMPANY. However, nothing hereinabove contained shall deprive the CONTRACTOR of the right to use or disclose any information which is:
- a) possessed by the CONTRACTOR, as evidenced by the CONTRACTOR's written records, before receipt thereof from the COMPANY which however the CONTRACTOR shall immediately inform to COMPANY; or
- b) required to be disclosed by the CONTRACTOR pursuant to an order of a court of competent jurisdiction or other governmental agency having the power to order such disclosure, provided the CONTRACTOR uses its best efforts to provide timely notice to COMPANY of such order to permit COMPANY an opportunity to contest such order subject to prior permission from COMPANY.
- 26.2 CONTRACTOR shall not, without COMPANY's prior written consent, make use of any document or information except for purposes of performing the contract.
- Any document supplied to the CONTRACTOR in relation to the contract other than the Contract itself remain the property of COMPANY and shall be returned (in all copies) to COMPANY on completion of CONTRACTOR's performance under the Contract if so required by COMPANY.
- During the currency of the Contract, COMPANY and its employees, agents, other CONTRACTORs, sub-CONTRACTORs (of any tier) and their employees etc. may be exposed to certain confidential information and data of the CONTRACTOR. Such information and data held by the COMPANY, its employees, agents, other CONTRACTORs, sub-CONTRACTORs (of any tier) and their employees in the strictest Confidence and shall not be disclosed to any other party except on a need to know basis.

However, the above obligation shall not extend to information which:

- i) is, at the time of disclosure, known to the public which CONTRACTOR shall immediately inform COMPANY;
- ii) is lawfully becomes at a later date known to the public through no fault of CONTRACTOR subject to CONTRACTOR's undertaking that no information has been divulged by them to the public;
- iii) is lawfully possessed by CONTRACTOR before receipt thereof from COMPANY which should be immediately informed to COMPANY;
- iv) is developed by CONTRACTOR independently of the information disclosed by COMPANY which should be shared with the COMPANY;
- v) CONTRACTOR is required to produce before competent authorities or by court order subject to prior permission from COMPANY;

27 REMUNERATION AND TERMS OF PAYMENT:

27.1 COMPANY shall pay to the CONTRACTOR during the term of the Contract the amount due from time to time calculated according to the rates of payment set and in accordance with other provisions hereof. No other

payments shall be due from COMPANY unless specifically provided for in the Contract. All payments will be made in accordance with the terms hereinafter described.

- 27.2 Request for payment/part payment to third party i.e. other than the party on whom the contract has been awarded will not be entertained by AGCL under any circumstances.
- 27.3 MANNER OF PAYMENT: All payments due by COMPANY to CONTRACTOR hereunder shall be made at CONTRACTOR's designated bank. Bank charges, if any will be on account of the CONTRACTOR.
- 27.4 Payment of any invoices shall not prejudice the right of COMPANY to question the validity of any charges therein, provided COMPANY within one year after the date of payment shall make and deliver to CONTRACTOR written notice of objection to any item or items the validity of which COMPANY questions.
- 27.5 INVOICES: Mobilization charges will be invoiced only upon completion of mobilization as certified by COMPANY representative and CONTRACTOR is ready at site for starting the services/operation. Payment of mobilization charges shall be made within 45 days following the date of receipt of undisputed invoices by COMPANY.
- 27.6 CONTRACTOR shall send invoice to COMPANY on the day following the end of each month for all daily or monthly charges due to the CONTRACTOR.
- 27.7 CONTRACTOR will submit 02 (Two) sets of all invoices duly super scribed 'Original' and 'copy' as applicable to the COMPANY for processing payment. Separate invoices for the charges payable under the contract shall be submitted by the CONTRACTOR for foreign currency and Indian currency.
- 27.8 Payment of monthly invoices, if undisputed, shall be made within 30days following the date of receipt of invoice by COMPANY.
- 27.9 COMPANY shall within 30 days of receipt of the invoice notify the CONTRACTOR of any item under dispute, specifying the reasons thereof, in which event, payment of the disputed amount maybe withheld until settlement of the dispute, but payment shall be made of any undisputed portion on or before the due date. This will not prejudice the COMPANY's right to question the validity of the payment at a later date as envisaged in clause no. 27.4 above.
- 27.10 The acceptance by CONTRACTOR of part payment on any billing not paid on or before the due date shall not be deemed a waiver of CONTRACTOR's rights in any other billing, the payment of which may then or thereafter be due.

- 27.11 Payment of Final demobilization charges shall be made if applicable within 45 days on receipt of invoice by COMPANY accompanied by the following documents from the CONTRACTOR:
- a) Audited account up to completion of the Contract.
- b) Tax audit report for the above period as required under the Indian Tax Laws.
- c) Documentary evidence regarding the submission of returns and payment to taxes for the expatriate personnel engaged by the CONTRACTOR or by its sub-CONTRACTOR.
- d) Proof of re-export of all items including the unutilized spares and consumables (excepting consumables consumed during the contract period) and also cancellation of re-export bond if any.
- e) Any other documents as required by applicable Indian Laws.

In case, no demobilization charges are payable, the documents mentioned above will have to be submitted by the CONTRACTOR before release of the final payment by the COMPANY.A certificate from Chartered Accountant on(a), (b) & (c) above will suffice.

- 27.12 CONTRACTOR shall maintain complete and correct records of all information on which CONTRACTOR's invoice are based upto02 (two) years from the date of last invoice. Such records shall be required for making appropriate adjustments or payments by either party in case of subsequent audit query/objection.
- 28 PAYMENT OF COMMISSION/ FEE/ REMUNERATION OF INDIAN AGENT / CONSULTANT/ REPRESENTATIVE / RETAINER/ ASSOCIATE OF FOREIGN PRINCIPAL (APPLICABLE IN ICB TENDERS ONLY):

The Commission/fee/remuneration of the Indian agent/ consultant/ associate/ representative/ retainer, if any, will be paid within 30 days of the payment of invoice made to the CONTRACTOR, The amount of commission/ fee/remuneration as a percentage of invoice value as per contract provisions will be deducted by COMPANY/AGCL from the monthly invoices of the CONTRACTOR and paid to the Indian agent/ consultant/ representative/ retainer/ associate.

29 DETAILS OF STATUTORY PAYMENTS LIKE EPF AND ESI ETC.

Wherever applicable, the CONTRACTOR (including those engaging 'International Workers') shall have itself registered under Employees' Provident Fund and Miscellaneous Provisions Act, 1952 and Employees' State Insurance Act, 1948 and follow the relevant statutory provisions including Rules made there-under concerning contractual workers.

The CONTRACTOR shall be required to submit the following documents/details to the Company:

- (i) Copy of PF-ECR duly stamped by the designated Bank, alongwith a print of the digitally signed PDF data sheet of the ECR, as proof of payment, each month, details of this PDF data sheet shall be verified by the appropriate authority (i.e. Payment Making Authority) in the COMPANY from the official website of EPFO (http://www.epfindia.gov.in).
 - (a) Copy of the online challan endorsed/stamped by the designated bank as proof of receipt of payment towards monthly contribution of ESI contribution. (b) Copy of Return of contribution in respect of ESI for each contribution period of the six months i.e. for the contribution period ended 30th Sept and the contribution period ended 31st March.
- (ii) As an Annexure to each EPF-ECR and ESI Challan(s), CONTRACTOR shall also furnish the following Certificates:
 - 1) The furnished information is correct to the best of his knowledge.
 - 2) In case any discrepancies or irregularities is/are noticed in this undertaking, then AGCL is free to inform the PF/ESIC Authorities.
 - 3) Before the completion of contract, CONTRACTOR shall serve one-month notice to all his contractual workers, informing that their services will be terminated.
 - 4) Within one month on completion/expiry of the contract, CONTRACTOR shall pay all the dues/terminal dues such as leave with wages, bonus (if applicable), Gratuity (if applicable), to all his contractual workmen, failing which CONTRACTOR's Bank Guarantee/Security Deposit may be withheld by AGCL.

COMPANY may verify the deposit of statutory contribution made by the CONTRACTORs with the EPFO/ESI authorities, where deemed necessary. However, before making payment of the last bill/invoice of the CONTRACTOR, the COMPANY may verify the details/status of the payment towards EPF/ESI made by the CONTRACTOR from the authorities/official website of EPF/ESI (i.e. http://www.epfindia.gov.in and http://www.esic.in). In case the information furnished by the CONTRACTOR is found to be incorrect the COMPANY shall take appropriate action against the CONTRACTOR in accordance with law.

The CONTRACTOR agrees and undertakes to indemnify AGCL for any liabilities arising out of declarations made by him in future on violation or provisions of the EPF Act 1952 and ESI Act 1948.

30 TIMELY MOBILISATION AND LIQUIDATED DAMAGES:

a) Time is the essence of this Contract. If the CONTRACTOR fails to mobilize and deploy the required manpower/equipment and/or fails to commence the operation within the period specified as specified under mobilization clause under SCC, AGCL shall have, without prejudice to any other right or remedy in law or contract including sub clause (b) below, the right to terminate the

contract.

- b) If the contractor is unable to mobilize/deploy and commence the operation within the period specified in sub clause (a) above, it may request AGCL for extension of the time with unconditionally agreeing for levy and recovery of LD. Upon receipt of such a request, AGCL may at its discretion, extend the period of mobilization and shall recover from the CONTRACTOR, as an ascertained and agreed Liquidated Damages, a sum equivalent to @ 0.5% of contract value including mobilization cost, per week or part thereof of delay subject to maximum of 7.5% of the Contract Price.
- c) The parties agree that the sum specified above is not a penalty but a genuine pre-estimate of the loss/damage which will be suffered by AGCL on account of delay on the part of the CONTRACTOR and the said amount will be payable without proof of actual loss or damage caused by such delay.
- d) LD will be calculated on the basis of Total Contract value [(if not specified otherwise in SCC] excluding duties and taxes, where such duties/taxes have been shown separately in the contract. However, the applicable GST on the LD shall have to be borne by the CONTRACTOR. Accordingly, the liquidated damages shall be recovered from the CONTRACTOR along with applicable GST.

31 FORCE MAJEURE:

In the event of either party being rendered unable by 'Force Majeure' to perform any obligation required to be performed by them under the contract, the relative obligation of the party affected by such 'Force Majeure' will stand suspended as provided herein. The term force majeure as employed herein shall mean Acts of God such as earthquake, hurricane, typhoon, flood, volcanic activity etc.; war (declared/undeclared); riot, revolts, rebellion, terrorism, sabotage by persons other than the CONTRACTOR's Personnel; fires, explosions, ionising radiation or contamination by radio-activity or noxious gas, if not caused by CONTRACTOR's fault; declared epidemic or disaster; acts and regulations of respective Govt. of the two parties, namely the COMPANY and the CONTRACTOR and civil commotions, lockout not attributable to the CONTRACTOR.

Upon occurrence of such cause, the party claiming that it has been rendered unable as aforesaid thereby, shall notify the other party in writing within 72 (Seventy Two) hours of the alleged beginning and ending thereof, giving full particulars and satisfactory evidence in support of its claim.

Should 'force majeure' condition as stated above occurs and should the same be notified within 72 (Seventy two) hours after its occurrence the 'force majeure' rate (if specified in the SCC of the Contract) shall apply for the first 15 (fifteen) days for each such occasion.

Either party shall have the right to terminate the Contract if such `force majeure' conditions continue beyond successive 60 (Sixty) days [or exclusively mentioned in the SCC of the Contract] with prior written notice of 15 days, provided termination of the Contract does not result into safety hazard to the life and property on account of withdrawal of operations or the operation is at critical stage. COMPANY shall have the absolute right to decide whether any safety hazard exists or operation is at critical position and decision of the COMPANY shall binding upon the CONTRACTOR.

Should either party decide not to terminate the Contract even under such condition, no payment would apply after expiry of fifteen (15) days force majeure period. [or exclusively mentioned in the SCC of the Contract]

Time for performance of the relative obligation suspended by Force Majeure shall then stand extended by the period for which such cause lasts.

If however, relative obligation of the party affected by such 'Force Majeure' is limited to part of the obligation(s), the contract shall not be terminated and the parties shall continue to perform their respective obligations, which are not affected by the 'force majeure' condition, provided the obligations affected by the 'force majeure' do not preclude the parties in performing the obligations not affected by such conditions.

32 SET-OFF:

Any sum of money due and payable to the CONTRACTOR (including Performance Security refundable to them) under this or any other Contract, whether in progress or in future, may be appropriated by AGCL and set-off against any claim of AGCL (or such other person or persons contracting through AGCL) for payment of a sum of money arising out of this contract or under any other contract made by the CONTRACTOR with AGCL (or such other person or persons contracting through AGCL).

33 WITHHOLDING:

COMPANY may withhold or nullify the whole or any part of the amount due to CONTRACTOR, after informing the CONTRACTOR of the reasons in writing, on account of subsequently discovered evidence in order to protect COMPANY from loss on account of:

- **33.1** For non-completion of jobs assigned as per Scope of Work/Terms of Reference.
- **33.2** Defective work not remedied by CONTRACTOR.
- 33.3 Claims by COMPANY's recognized sub-CONTRACTOR of CONTRACTOR or others filed or on the basis of reasonable evidence indicating probable filing of such claims against CONTRACTOR.

- Failure of CONTRACTOR to pay or provide for the payment of salaries/ wages, contributions, taxes or enforced savings with-held from wages etc. with respect to personnel engaged by the CONTRACTOR.
- **33.5** Failure of CONTRACTOR to pay the cost of removal of unnecessary debris, materials, tools, or machinery.
- Any failure by CONTRACTOR to fully reimburse COMPANY under any of the indemnification provisions of this Contract. If, during the progress of the work CONTRACTOR shall allow any indebtedness to accrue for which CONTRACTOR, under any circumstances in the opinion of COMPANY, may be primarily or contingently liable or ultimately responsible and CONTRACTOR shall, within five days after demand is made by COMPANY, fail to pay and discharge such indebtedness, then COMPANY may during the period for which such indebtedness shall remain unpaid, with-hold from the amounts due to CONTRACTOR, a sum equal to the amount of such unpaid indebtedness.
- **33.7** Withholding will also be effected on account of the following:
- i) Order issued by a Court of Law or statutory authority in India.
- ii) Income-tax deductible at source according to law prevalent from time to time in the country.
- iii) Any obligation of CONTRACTOR which by any law prevalent from time to time to be discharged by COMPANY in the event of CONTRACTOR's failure to adhere to such laws.
- iv) Any payment due from CONTRACTOR in respect of unauthorised imports.
 - When all the above grounds for withholding payments are removed, payment shall thereafter be made for amounts so with-held.
- 33.8 COMPANY reserves the right to disburse or deposit the amount so withheld to the concerned person(s) or agency or government authority, as the case may be, besides nullifying such amount on account of loss suffered by the COMPANY against 33.2, 33.3, 33.6 & 33.7 above.

34 APPLICABLE LAWS:

The Contract shall be deemed to be a Contract made under, governed by and construed in accordance with the laws of India for the time being in force and shall be subject to the sole and exclusive jurisdiction of Courts situated in Dibrugarh (or the Place where the contract is executed) and Principal Bench of Gauhati High Court (or the High Court under whose territorial jurisdiction, the place of execution of contract falls).

This Agreement including all matter connected with this Agreement, shall be governed by the laws of India (both substantive and procedural) for the time being in force and shall be subject to exclusive jurisdiction of Courts, mentioned hereinabove. Foreign companies, operating in India or entering into Joint ventures

in India, shall also be governed by the laws of India and shall be subject to sole and exclusive jurisdiction of above Courts.

The CONTRACTOR shall ensure full compliance of various Indian Laws and Statutory Regulations, as stated below, to the extent applicable, as stated below, but not limited to, in force from time to time and obtain necessary permits/licenses etc. from appropriate authorities for conducting operations under the Contract:

- a) The Mines Act 1952
- b) The Oil Mines Regulations, 2017
- c) The Employees' Compensation Act, 1923
- d) The Code of Wages, 2019
- e) The Contract Labour (Regulation & Abolition) Act, 1970 and the rules framed there under
- f) The Employees Pension Scheme, 1995
- g) The Interstate Migrant Workmen Act., 1979 (Regulation of employment and conditions of service).
- h) The Employees Provident Fund and Miscellaneous Provisions Act, 1952
- i) Goods and Service Tax Act
- j) Customs & Excise Act & Rules
- k) Factories Act, 1948
- 1) Industrial Disputes Act, 1947
- m) Payment of Gratuity Act, 1972
- n) Environmental Protection Act, 1986 & other pollution control Acts.

Note: The above Acts are only indicative and not exhaustive. The Acts shall include the rules and regulations framed thereunder.

35 LABOUR LAWS:

- i) CONTRACTOR shall comply with the provisions of various labour related laws, including but not limited to the Code of Wages, 2019, Employee Provident Fund and Miscellaneous Provisions Act 1952, COMPANY's Liability Act 1938, Employees' Compensation Act 1923, Industrial Disputes Act 1947, the Maternity Benefit Act 1961 and Contract Labour(Regulation and Abolition) Act 1970, Employment of Children Act 1938, Employees' State Insurance Act, 1948 or any modifications/amendment thereof or any other law relating thereto and rules made there under from time to time.
- ii) No Labour below the age of eighteen [18] years shall be employed on the work.
- iii) CONTRACTOR shall not pay less than what is provided under law to labourers engaged by him on the work.
- iv) CONTRACTOR shall at his expense comply with all labour laws and keep the COMPANY indemnified in respect thereof.

- v) CONTRACTOR shall pay equal wages for men and women in accordance with applicable Labour laws.
- vi) If the CONTRACTOR is covered under the Contract Labour (Regulation and Abolition) Act, he shall obtain a license from licensing authority [i.e. office of the Labour Commissioner] by payment of necessary prescribed fee and the deposit, if any, before starting the work under the Contract. Such fee/deposit shall be borne by the CONTRACTOR.
- vii) CONTRACTOR must obtain the PF Code from the concerned PF Authority under Employees Provident Fund and Miscellaneous Provisions Act, 1952. Similarly, CONTRACTOR must obtain ESI Code under Employees State Insurance Act.
- viii) CONTRACTOR being the employer of the labours/personnel to be engaged under the contract shall be liable to pay gratuity to the labours/personnel as per the provision of the Payment of Gratuity Act, 1972 and accordingly, shall keep the COMPANY indemnified in respect thereof. If however, COMPANY requires to pay gratuity to such labour(s) as per the direction of the competent authority under the Act, COMPANY shall recover such amount from the outstanding dues payable to the CONTRACTOR under the contract or any other contract(s).
- CONTRACTOR shall furnish to Engineer in Charge the distribution return of the number & description, by trades of the work people employed on the works. CONTRACTOR shall also submit on the 4th& 19th of every month to Engineer in Charge a true statement showing in respect of the 2nd half of the preceding month & the 1st half of the current month (1) the accidents that occurred during the said fortnight showing the circumstances under which they happened and the extent of damage and injury caused by them and (2) the number of female workers who have been allowed Maternity Benefit as provided in the Maternity Benefit Act 1961 on Rules made there under and the amount paid to them.
- Engineer in Charge shall on a report having been made by an inspecting officer as defined in Contract Labour (Regulation and Abolition) Act 1970 have the power to deduct from the money due to the CONTRACTOR any sum required or estimated to be required for making good the loss suffered by a worker or workers by reason of non-fulfillment of the conditions of the Contract for the benefit of workers, non-payment of wages or of deductions made from his or their wages which are not justified by the terms of the Contract or non-observance of the said regulations.
- xi) The CONTRACTOR shall indemnify the COMPANY against any payments to be made under and for the observance of the provisions of the aforesaid acts without prejudice to his right to obtain indemnity from his sub-CONTRACTOR.

36 STATUTORY REQUIREMENTS:

During the tenure of this CONTRACT nothing shall be done by the CONTRACTOR in contravention of any law, act and/or rules/regulations, there under or any amendment.

- 37 GENERAL HEALTH, SAFETY & ENVIRONMENT (HSE) GUIDELINES:
- 37.1.1 It will be solely the CONTRACTOR's responsibility to fulfill all the legal formalities with respect to the Health, Safety and Environmental aspects of the entire job (namely; the person employed by him, the equipment, the environment, etc.) under the jurisdiction of the district of that state where it is operating. Ensure that all sub-CONTRACTORs hired by CONTRACTOR comply with the same requirement as the CONTRACTOR himself and shall be liable for ensuring compliance all HSE laws.
- 37.1.2 It will be entirely the responsibility of the Contractor/his Supervisor/representative to ensure strict adherence to all HSE measures and statutory rules during operation in AGCL's installations and safety of workers engaged by him. The crew members will not refuse to follow any instruction given by company's Installation Manager/Safety Officer/Engineer/Official/Supervisor/Junior Engineer for safe operation.
- 37.1.3 Any compensation arising out of the job carried out by the Contractor whether related to pollution, Safety or Health will be paid by the contractor only.
- 37.1.4 Any compensation arising due to accident of the Contractor's personnel while carrying out the job, will be payable by the contractor.
- 37.1.5 When there is a significant risk to health, environment or safety of a person or place arising because of a non-compliance of HSE Measures Company shall have the right to direct the contractor to cease work until the non-compliance is corrected.

38 POLLUTION AND CONTAMINATION:

The CONTRACTOR shall be liable for all surface and sub-surface pollution to the extent caused by CONTRACTOR and resulting from CONTRACTOR's operation/service or spillage or dumping of solvents/additive substances or pollutants, which the CONTRACTOR brings to the Site for use in connection with Work to be performed under this Contract.

Notwithstanding anything to the contrary contained herein, it is agreed that except on the ground of willful misconduct or criminal misconduct, COMPANY shall release, indemnify and hold CONTRACTOR and its sub-CONTRACTORs harmless from any and all claims, judgments, losses,

expenses and any costs related thereto (including but not limited to Court costs and "Attorney's fees") for:

- a) Damage to or loss of any reservoir or producing formation; and/ or
- b) Damage to or loss of any well; and/or
- c) Any other subsurface damage or loss; and/ or
- d) Any property damage or loss or personal injury or death arising out of or in connection with a blowout, fire explosion and loss of well control regardless of cause.

39 STATUTORY VARIATION/ NEWLY ENACTED LAW:

- 39.1.1 All duties, taxes except otherwise specified in the Contract as applicable on the closing date of bid submission as per relevant acts and rules shall be in CONTRACTOR's account. Variation in case of custom duty on CIF value declared by the bidder shall be to COMPANY account.
- 39.1.2 In the event of introduction of any new legislation or any amendment or enforcement of any Act or Law, rules or regulations of Government of India or State Government(s) or Public Body, which becomes effective after the date of submission of Price Bid or revised price bid, if any, for this CONTRACT and which results in increased/decreased cost of the works under the CONTRACT through increased/decreased liability of taxes and/or duties, required to be paid by the CONTRACTOR, (other than personnel and Corporate taxes), the Parties shall agree to a revision in pricing to reflect such change subject to the production of documentary proof to the satisfaction of the COMPANY/CONTRACTOR as applicable to the extent which directly is attributable to such introduction of new legislation or change or amendment as mentioned above and adjudication by the competent authority (applicable when disputed by COMPANY) & the courts taxes/duties wherever of such disputed levy are by COMPANY/CONTRACTOR.
- 39.1.3 Any increase in net amount of the duties and taxes (i.e. the amount of taxes/duties payable minus eligible credit of taxes/duties paid on input services/inputs) after the contractual completion/mobilization date during the extended period will be to the CONTRACTOR's account, where delay in completion/mobilization period is attributable to the CONTRACTOR. However, any decrease in net amount of the duties and taxes (i.e. the amount of taxes/duties payable minus eligible credit of taxes/duties paid on input services/inputs) after the contractual completion/mobilization date will be to COMPANY's account.
- 39.1.4 The Contract Price and other prices given in the Schedule of Prices are based on the applicable tariff as indicated by the CONTRACTOR in the Schedule of Prices. In case this information subsequently proves to be wrong, incorrect or misleading, COMPANY will have no liability to reimburse/pay to the CONTRACTOR the excess duties, taxes, fees, if any

finally levied/imposed by the concerned authorities. However, in such an event, COMPANY will have the right to recover the difference in case the rate of duty/tax finally assessed is on the lower side.

- **39.1.5** Notwithstanding the provision contained in Clause-39.1.1 to 39.1.4 above, the COMPANY shall not bear any liability in respect of:
- i. Personal taxes on the personnel deployed by CONTRACTOR, his sub-CONTRACTOR/sub-sub-CONTRACTORs and Agents etc.
- ii. Corporate taxes and Fringe benefit tax in respect of CONTRACTOR and all of their sub-CONTRACTORs, agents etc.
- iii. Other taxes & duties including Customs Duty and GST in addition to new taxes etc. in respect of sub-CONTRACTORs, vendors, agents etc. of the CONTRACTOR.
- iv. Any liability on the CONTRACTOR, which was accrued under the old law or contract, which the CONTRACTOR is obligated to pay either to the COMPANY or to the Government Authority.
- 39.1.6 In order to ascertain the net impact of the amendment/ revisions/enactment of various provisions of taxes/duties, the CONTRACTOR is liable to provide following disclosure to COMPANY:
- Details of each of the input services used in relation to providing service to COMPANY including estimated monthly value of input service and GST tax amount.
- ii. Details of Inputs (material/consumable) used/required for providing service to COMPANY including estimated monthly value of input and GST paid/payable on purchase of inputs.
- 39.1.7 The above provisions would be applicable only in case of variation in rate of taxes and duties on supply of services to AGCL and not applicable on taxes and duties on input (goods and services) towards such services.
- 39.1.8 Any claim or reduction on account of change in law shall be accompanied with undertaking that the provisions of anti-profiteering clause under GST Act have been complied with.

40 SEVERABILITY:

Should any provision of this agreement be found to be invalid, illegal or otherwise not enforceable by any court of law, such finding shall not affect the remaining provisions hereto and they shall remain binding on the parties hereto.

41 COMMISSION OF MISCONDUCT/SUBMISSION OF FRAUDULENT DOCUMENT BY THE BIDDER/CONTRACTOR AND DEBARMENT THEREOF:

The information and documents furnished by the bidder/CONTRACTOR in respect of the tender/contract are accepted by COMPANY to be true and genuine. However, if it comes to the notice of the COMPANY anytime either during the pendency of the tender or after award of the contract or after completion the contract that a Bidder/CONTRACTOR furnished fraudulent document/false information in relation to the subject tender/contract or committed any misconduct, appropriate action shall be taken against the Bidder/CONTRACTOR for debarment/banning of the bidder/CONTRACTOR from participating in any future tender of the COMPANY in terms of the COMPANY's Debarment Policy besides making the CONTRACTOR liable for other penal action including termination of ongoing contract(s) at his/her risk and peril. In such event, the Bid Security/Performance Security in respect of ongoing contract(s) shall be forfeited by the COMPANY.

42 SETTLEMENT OF DISPUTES:

- 42.1.1 Arbitration (Applicable for Suppliers/ CONTRACTORs other than PSU and MSME):
- 1. Except as otherwise provided elsewhere in the contract, if any dispute, difference, question or disagreement arises between the parties hereto or their respective representatives or assignees, in connection with construction, meaning, operation, effect, interpretation of the contract or breach thereof which parties are unable to settle mutually, the same shall be referred to Arbitration as provided hereunder:
- A party wishing to commence arbitration proceeding shall invoke Arbitration Clause by giving 30 days notice to the other party. The notice invoking arbitration shall specify all the points of dispute with details of the amount claimed to be referred to arbitration at the time of invocation of arbitration and not thereafter. If the claim is in foreign currency, the claimant shall indicate its value in Indian Rupee for the purpose of constitution of the arbitral tribunal.
- 3. It is agreed and undertaken by the Parties that irrespective of country of origin of the CONTRACTOR, the arbitration proceedings shall be governed by the Arbitration and Conciliation Act, 1996 and under no circumstances, the proceedings shall be construed as International Arbitration.
- 4. The number of arbitrators and the appointing authority will be as under:

Claim amount (excluding claim for interest and counter claim, if any)	Number of Arbitrator	Appointing Authority
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Upto Rs.25.00 Lakh	Not applicable	Not applicable
Above Rs.25.00 Lakh Upto Rs.25 Crore	Sole Arbitrator	AGCL
Above Rs. 25 Crore	3 Arbitrators	One Arbitrator by each party and the 3 rd Arbitrator, who shall be the presiding Arbitrator, by the two Arbitrators.

- 5. The parties agree that they shall appoint only those persons as arbitrators who accept the conditions of the arbitration clause. No person shall be appointed as Arbitrator or Presiding Arbitrator who does not accept the conditions of the arbitration clause.
- 6. If any of the Arbitrators so appointed dies, resigns, becomes incapacitated or withdraws for any reason from the proceedings, it shall be lawful for the concerned party/arbitrators to appoint another person in his place in the same manner as aforesaid. Such person shall proceed with the reference from the stage where his predecessor had left if both parties consent for the same; otherwise, he shall proceed de novo.
- 7. Parties agree and undertake that neither shall be entitled for any prereference or pendente-lite interest on its claims. Parties agree that any claim for such interest made by any party shall be void.
- 8. The arbitral tribunal shall complete the proceedings, make and publish the award within time stipulated in the Arbitration and Conciliation Act, 1996(as amended).
- 9. If after commencement of the arbitration proceedings, the parties agree to settle the dispute mutually or refer the dispute to conciliation, the arbitrators shall put the proceedings in abeyance until such period as requested by the parties. Where the proceedings are put in abeyance or terminated on account of mutual settlement of dispute by the parties, the fees payable to the arbitrators shall be determined as under:
 - (i) 20% of the fees if the claimant has not submitted statement of claim.
 - (ii) 40% of the fees if the pleadings are complete
 - (iii) 60% of the fees if the hearing has commenced.
 - (iv) 80% of the fees if the hearing is concluded but the award is yet to be passed.
- 10. Each party shall be responsible to make arrangements for the travel and stay etc. of the arbitrator appointed by it. Claimant shall also be responsible for making arrangements for travel/stay arrangements of the Presiding Arbitrator and the expenses incurred shall be shared equally by the parties.

In case of sole arbitrator, both parties shall equally share all expenditures that may be required to be incurred.

- 11. The fees and other administrative/secretarial expenses of the arbitrator(s) shall not exceed the model fee as stipulated in the Fourth Schedule of the Act and such expenses shall be equally borne by the parties.
- 12. The Place/Seat of Arbitration shall be Dibrugarh, Assam or the place where the contract is executed. The venue of the arbitration shall be decided by the Arbitrator(s) in discussion with the parties. The cost of arbitration sittings shall be equally borne by the parties.
- 13. The Arbitrator(s) shall give reasoned and speaking award and it shall be final and binding on the parties.
- 14. Subject to aforesaid, provisions of the Arbitration and Conciliation Act, 1996 and any statutory modifications or re-enactment thereof shall apply to the arbitration proceedings under this clause.
- 42.1.2 ARBITRATION (APPLICABLE IN CASE OF CONTRACT AWARDED ON PUBLIC SECTOR ENTERPRISE):
- a) In the event of any dispute or difference relating to the interpretation and application of the provisions of commercial contract (s) between Central Public Sector Enterprises (CPSEs) and also between CPSEs and Government Departments/Organizations (excluding disputes -concerning Railways, Income Tax, Customs & Excise Departments), such dispute or difference shall be taken up by either party for resolution through AMRCD as mentioned in OPE OM No. 4(1)/2013-DPE(GM)/FTS-1835 dated 22-05-2018.
- b) A party wishing to commence arbitration proceeding shall invoke Arbitration Clause and refer the dispute(s) to AMRCD with a copy to the other party. The notice invoking arbitration shall specify all the points of dispute with details of the amount claimed to be referred to arbitration at the time of invocation of arbitration and not thereafter.
- c) Upon such reference, the dispute shall be decided by the Competent Authority appointed under the AMRCD, whose decision shall bind the parties finally and conclusively. The parties in the dispute will share equally the cost of the arbitration as intimated by the Arbitrator.

42.1.3 ARBITRATION (APPLICABLE TO MICRO, SMALL AND MEDIUM ENTERPRISE)

In the event of any dispute or difference relating to, arising from or connected with the Contract, efforts shall be made to resolve the dispute(s) amicably by mutual consultation and in case such dispute(s) cannot be resolved through mutual consultation, then same shall be resolved through the procedure as prescribed in Section-18 of the Micro, Small and Medium Enterprises Development Act, 2006.

42.1.4 CONTINUANCE OF THE CONTRACT: - Notwithstanding the fact that settlement of dispute(s) (if any) under arbitration may be pending, the parties hereto shall continue to be governed by and perform the work in accordance with the provisions under this CONTRACT.

42.1.5 Exclusions

Parties agree that following matters shall not be referred to conciliation or arbitration:

- i) Any claim, difference or dispute relating to, connected with or arising out of AGCL's decision to initiate any proceedings for suspension or debarment or banning, or decision to suspend or to ban or to debar business dealings with the bidder/CONTRACTOR and/or with any other person involved or connected or dealing with bid/contract/bidder/CONTRACTOR.
- ii) Any claim, difference or dispute relating to, connected with or arising out of AGCL's decision to comply with any order or directive of any statutory or government authority.
- iii) Any claim which is less than Rs. 25 Lakh.

43 COMPLETION OF CONTRACT:

Unless otherwise terminated under the provisions of any other relevant Clause or extended through written communication, this Contract shall be deemed to have been completed at the expiry of the Period specified in the contract or period of defect liability, as provided for under the Contract, whichever is later.

44 TERMINATION:

- 44.1.1 Termination on expiry of the contract: This Agreement shall be deemed to have been automatically terminated on the expiry of the contract period unless AGCL has exercised its option to extend this contract in accordance with the provisions, if any, of this contract.
- 44.1.2 Termination of contract for death: If the CONTRACTOR is an individual or a proprietary concern and the individual or the proprietor dies or if the CONTRACTOR is a partnership concern and one of the partners dies then

unless, the COMPANY is satisfied that the legal heir of the individual or the proprietary concern or the surviving partners are capable of carrying out and completing Contract, the COMPANY is entitled to cancel the Contract for the uncompleted part without being in any way liable for any compensation payment to the estate of the deceased CONTRACTOR and/or to the surviving partners of the CONTRACTOR's firm on account of the cancellation of Contract. The decision of the COMPANY in such assessment shall be final & binding on the parties. In the event of such cancellation, the COMPANY shall not hold the estate of the deceased CONTRACTOR and/or the surviving partners of CONTRACTOR's firm liable for any damages for non-completion of the Contract.

- **44.1.3** Termination on account of Force Majeure: Unless the contract provides otherwise, either party shall have the right to terminate this Contract on account of Force Majeure as set forth in Article-31.0 above.
- 44.1.4 Termination on account of insolvency: In the event that the CONTRACTOR or its collaborator or its guarantor at any time during the term of the Contract, becomes insolvent or makes a voluntary assignment of its assets for the benefit of creditors or is adjudged bankrupt or under the process of insolvency or liquidation, then the COMPANY shall, by a notice in writing have the right to terminate the Contract and all the CONTRACTOR's rights and privileges hereunder, shall stand terminated forthwith.

However, COMPANY shall be at liberty to give the Receiver or Liquidator or Insolvency Professional Manager, as appointed by the Competent Court/Tribunal, the option of carrying out the Contract subject to its technical & financial competence and his providing a guarantee for due and faithful performance of the Contract.

- 44.1.5 Termination for Unsatisfactory Performance: If the COMPANY considers that, the performance of the CONTRACTOR is unsatisfactory, or not as per the provision of the Contract, the COMPANY shall notify the CONTRACTOR in writing and specify in details the cause of dissatisfaction. The COMPANY shall have the option to terminate the Contract by giving 15 days notice in writing to the CONTRACTOR, if CONTRACTOR fails to comply with the requisitions contained in the said written notice issued by the COMPANY. In the event CONTRACTOR rectifies its non-performance to the satisfaction of the COMPANY, the option of termination may not be exercised by the COMPANY. lf however CONTRACTOR repeats non-performance subsequently, COMPANY shall exercise the option to terminate contract by giving 07 days notice. Such CONTRACTOR shall be put on Debarment list as per the Debarment Policy of AGCL.
- 44.1.6 TERMINATION DUE TO CHANGE OF OWNERSHIP AND ASSIGNMENT: In case the CONTRACTOR's rights and/or obligations under this Contract and/or the CONTRACTOR's rights, title and interest to the equipment/material, are transferred or assigned without the COMPANY's written

consent, the COMPANY may at its option, terminate this Contract. COMPANY shall not be however under any obligation to accord consent to the CONTRACTOR for change of ownership & assignment of the contract.

- 44.1.7 If at any time during the term of this Contract, breakdown of CONTRACTOR's equipment results in CONTRACTORs being unable to perform their obligations hereunder for a period of 15 successive days, COMPANY at its option, may terminate this Contract in its entirely or partially to the extent non-performance, without any further right or obligation on the part of the COMPANY, except for the payment of money then due. No notice shall be served by the COMPANY under the condition stated above.
- 44.1.8 TERMINATION FOR DELAY IN MOBILIZATION: CONTRACTOR is required to mobilize complete equipment alongwith crew for commencement of services at the specified site within the maximum allowed number of days from the date of LOA/Notice for Mobilization as specified in the special conditions of contract. If the CONTRACTOR (successful bidder) fails to complete the mobilization as above, AGCL shall have, without prejudice to any other clause of the CONTRACT, the right to terminate the contract.
- 44.1.9 Notwithstanding any provisions herein to the contrary, the Contract may be terminated at any time by the COMPANY on giving 30 (thirty) days written notice to the CONTRACTOR due to any other reason not covered under the above Article from 44.1.1 to 44.1.8 and in the event of such termination the COMPANY shall not be liable to pay any cost or damage to the CONTRACTOR except for payment of services as per the Contract upto the date of termination.
- 44.1.10 CONSEQUENCE OF TERMINATION: In all cases of termination herein set forth, the relative obligations of the parties to the Contract shall be limited to the period up to the date of termination. Notwithstanding the termination of this Contract, the parties shall continue to be bound by the provisions of this Contract that reasonably require some action or forbearance after such termination.

Upon termination of this Contract, CONTRACTOR shall return to COMPANY all of COMPANY's properties, which are at the time in CONTRACTOR's possession.

In the event of termination of contract, COMPANY will issue Notice of termination of the contract with date or event after which the contract will be terminated. The contract shall then stand terminated and the CONTRACTOR shall demobilize their personnel & materials.

Demobilization charges shall not be payable by COMPANY in case of Article from 44.1.4 to 44.1.7.

45 FAILURE BY THE SERVICE PROVIDER TO COMPLY WITH THE PROVISIONS OF THE CONTRACT:

If the CONTRACTOR refuses or fails to provide the Service or any part thereof with such diligence as will ensure its performance within the time specified in the Contract or extension thereof or fails to perform any of his obligation under the Contract or in any manner commits a breach of any of the provisions of the Contract it shall be open to the AGCL at its option by written notice to the CONTRACTOR:

- (a) TO DETERMINE THE CONTRACT in which event the Contract shall stand terminated and shall cease to be in force and effect on and from the date appointed by the AGCL on that behalf, whereupon the CONTRACTOR shall stop forthwith any of the Service then in progress, except such Service as the AGCL may, in writing, require to be done to safeguard any property or work or installations from damage, and the AGCL, for its part, may take over the Service remaining unfinished by the CONTRACTOR and complete the same through another CONTRACTOR or by other means, at the risk and cost of CONTRACTOR, and any of his sureties if any, shall be liable to the AGCL for any excess cost occasioned by such service having to be so taken over and obtained by the AGCL over and above the cost at the rates specified in the schedule of quantities and rate/prices.
- (b) WITHOUT DETERMINING THE Contract to take over the Service of the CONTRACTOR or any part thereof and complete the same through other CONTRACTOR or by other means at the risk and cost of the CONTRACTOR. The CONTRACTOR and any of his sureties are liable to the AGCL for any excess cost over and above the cost at the rates specified in the Schedule of Quantities/ rates, occasioned by such services having been taken over and completed by the AGCL.
- 45.1 In such events of Clause 45(a) or (b) above, the following shall be applicable:-
- (a) The whole or part of the Contract Performance Security furnished by the CONTRACTOR is liable to be forfeited without prejudice to the right of the AGCL to recover from the CONTRACTOR the excess cost referred to in the sub-clause aforesaid. The AGCL shall also have the right of taking possession and utilising in completing the services or any part thereof, such as materials, equipment and plants available at service site belonging to the CONTRACTOR as may be necessary and the CONTRACTOR shall not be entitled for any compensation for use or damage to such materials, equipment and plant.
- (b) The amount that may have become due to the CONTRACTOR on account of service already executed by him shall not be payable to him until after the expiry of Six (6) calendar months reckoned from the date of termination of Contract or from the taking over of the Service or part thereof by the AGCL as the case may be, during which period the responsibility for faulty material or workmanship in respect of such service shall, under the Contract, rest exclusively with the CONTRACTOR. This amount shall be subject to deduction of any amounts due from the Contract to the AGCL under the terms of the Contract authorised or required to be reserved or retained by the AGCL.

- 45.2 Before taking any action as per Clause 45.1(a) or (b), if in the judgment of the AGCL, the default or defaults committed by the CONTRACTOR is/are curable and can be cured by the CONTRACTOR if an opportunity given to him, then the AGCL may issue Notice in writing calling the CONTRACTOR to cure the default within such time specified in the Notice.
- 45.3 The AGCL shall also have the right to proceed or take action as per 45.1(a) or (b) above, in the event that the CONTRACTOR becomes bankrupt, insolvent, compounds with his creditors, assigns the Contract in favour of his creditors or any other person(s) or being a company or a corporation goes into voluntary liquidation, provided that in the said events it shall not be necessary for the AGCL to give any prior notice to the CONTRACTOR.
- 45.4 Termination of the Contract as provided for in sub- clause 45.1(a) above shall not prejudice or affect their rights of the AGCL which may have accrued upto the date of such termination.
- 46. CONTRACTOR REMAINS LIABLE TO PAY COMPENSATION IF ACTION NOT TAKEN UNDER CLAUSE 45:
- If in any case in which any of the powers conferred upon the AGCL by clause 46.1 45 thereof shall have become exercisable and the same had not been exercised, the non exercise thereof shall not constitute a waiver of any of the conditions hereof and such powers shall notwithstanding be exercisable in the event of any further case of default by the CONTRACTOR for which by any clause or clauses hereof he is declared liable to pay compensation amounting to the whole of his Contract Performance Security, and the liability of the CONTRACTOR for past and future compensation shall remain unaffected. In the event of the AGCL putting in force the power under above sub-clause 45.1 (a) or 45.1 (b) vested in him under the preceding clause he may, if he so desired, take possession of all or any tools and plants, materials and stores at the site thereof belonging to the CONTRACTOR or procured by him and intended to be used for the execution of the Service or any part thereof paying or allowing for the same in account at the Contract rates or in case of these not being applicable, at current market rates to be certified by the EIC whose certificate thereof shall be final, otherwise the EIC may give notice in writing to the CONTRACTOR or CONTRACTOR's Representatives requiring him to remove such tools, plant, materials or stores from the premises (within a time to be specified in such notice). **Failure** any action by the CONTRACTOR for material/tools/plant/store etc. within the period mentioned in notice of EIC, the AGCL shall also be entitled to recover handling and storage charges @5% of the estimated value of material tools/plant/store for each month or part of a month without relieving the Servicer Provider from any other related liability. In the event of the CONTRACTOR's failure to remove the same within a period of 6 months or as decided by the EIC, the EIC may take action for removal through auction or private sale on behalf of the CONTRACTOR and at his risk in all respects. The CONTRACTOR shall be liable to pay the AGCL the handling & storage charges per month or a part of the month from the date of serving the notice by the EIC to the date of removal of the materials by the AGCL plus overhead charges @ 15% of sale

value of such materials. In case of negative or zero sale value, the overhead charges shall be applicable on the handling & storage charges. The decision of EIC w.r.t. such removal and the amount of the proceeds shall be final and binding on the CONTRACTOR.

47. ERRING/DEFAULTING AGENCIES:

Erring and defaulting agencies like bidder, CONTRACTOR, supplier, vendor, service provider will be dealt as per AGCL's DEBARMENT Policy. Moreover, AGCL reserves the right to take legal or any other action on the basis of merit of the case.

48. MISCELLANEOUS PROVISIONS:

- 48.1 CONTRACTOR shall give notices and pay all fees at their own cost required to be given or paid by any National or State Statute, Ordinance, or other Law or any regulation, or bye-law of any local or other duly constituted authority as may be in force from time to time in India, in relation to the performance of the services and by the rules & regulations of all public bodies and companies whose property or rights are affected or may be affected in any way by the services.
- 48.2 CONTRACTOR shall conform in all respects with the provisions of any Statute, Ordinance of Law as aforesaid and the regulations or bye-law of any local or other duly constituted authority which may be applicable to the services and with such rules and regulation, public bodies and Companies as aforesaid and shall keep COMPANY indemnified against all penalties and liability of every kind for breach of any such Statute, Ordinance or Law, regulation or bye-law.
- During the tenure of the Contract, CONTRACTOR shall keep the site where the services are being performed reasonably free from all unnecessary obstruction and shall store or dispose of any equipment and surplus materials and clear away and remove from the site any wreckage, rubbish or temporary works no longer required. On the completion of the services, CONTRACTOR shall clear away and remove from the site any surplus materials; rubbish or temporary works of every kind and leave the whole of the site clean and in workmanlike condition to the satisfaction of the COMPANY.
- 48.4 Key personnel cannot be changed during the tenure of the Contract except due to sickness/death/resignation of the personnel or any other justified situation in which case the replaced person should have equal experience and qualification, which will be again subject to prior approval, by the COMPANY.

- 48.5 DISCIPLINE: CONTRACTOR shall carry out operations hereunder with due diligence and in a safe and workman like manner according to good international practice. CONTRACTOR shall maintain strict discipline and good CONTRACT among its employees and its SUB-CONTRACTOR's employees and shall abide by and conform to all rules and regulations promulgated by AGCL governing the operations. Should AGCL feel that the conduct of any of CONTRACTOR/SUBCONTRACTOR's employees is detrimental to AGCL's interest, AGCL shall have the unqualified right to request for the removal of such employee either for incompetence, unreliability, misbehaviour, security reasons etc. while on or off the job. The CONTRACTOR shall comply with any such request to remove such personnel at CONTRACTOR's expense unconditionally. The CONTRACTOR will be allowed a maximum of 30 working days to replace the person by competent qualified person at CONTRACTOR's cost.
- INDEPENDENT CONTRACTOR STATUS: The CONTRACTOR shall act as an 48.6 independent contractor performing the CONTRACT. The Contract does not create any agency, partnership, joint ventures or joint relationship between the parties. Subject to all compliance with the CONTRACT, the CONTRACTOR shall be solely responsible for the manner in which works are performed. All employees, representatives or sub-CONTRACTORs engaged by the CONTRACTOR in performing the CONTRACT shall be under the complete control of the CONTRACTOR and shall not be deemed to be employees of the AGCL and nothing contained in the CONTRACT or in any sub-CONTRACT awarded by the CONTRACTOR shall be construed to create any contractual relationship between any such employees or representative or Sub-CONTRACTOR and AGCL. CONTRACTOR shall be responsible for the acts, defaults or negligence of the CONTRACTOR, his agencies, servant or workmen.

END OF SECTION

Part-II

SCOPE OF WORK FOR NON-COMPREHENSIVE OPERATION & MAINTENANCE OF ONLINE ELECTRIC MOTOR DRIVEN CNG COMPRESSORS (INSTALLED AT DIBRUGARH OF AGCL AT UPPER ASSAM)

1. GENERAL

The scope/specification covers the minimum specified requirement for various activities to be carried out by the bidder towards Non-Comprehensive Operation & Maintenance Services of CNG Compressors (Electric driven) installed at Dibrugarh CNG station.

The Operation & Maintenance Services scope includes but not limited to:

Operation of Online CNG compressors 365 days including Sundays and all holidays in 2 shifts as directed by AGCL Engineer-In-Charge (EIC), for which the Contractor will deploy One Operator (minimum of ITI Technician level) in each shift. In addition to daily Operations, the Operator shall carry out daily inspection/checks before starting the compressor as per the Inspection Check List recommended by the Compressor OEM and as approved by AGCL.

Preventive Maintenance of the complete CNG Compressor package (includes inlet filter, pressure regulator, mass flow meters, blowdown vessel, compressor, electric motor/gas engine, heat exchangers, Control Panel, PLC, Instrumentation etc) and all other components of the compressor package including its accessories such as Priority Panel, CO2 flooding system, Air compressor as per the Schedule and Scope recommended by Compressor OEM and as approved by AGCL.

All compressor OEM spares required for carrying out Routine, Preventive and Breakdown repairs of the complete Compressor package including its accessories during the contract period required for continuous and uninterrupted operation of the compressors shall be supplied by AGCL.

All consumables shall be with contractor's scope.

Make of Compressor: Ariel

Model: JGN/2

4 stage Motor driven CNG Compressor. Motor Rating: 110 KW (Crompton Greaves)

Flow rate:470 SCMH

Compressor Packager: M/s Kirloskar Pneumatic Company Limited.

2. OPERATION & MAINTENANCE SCOPE OF SERVICES

2.1 OPERATIONS & DAILY ROUTINE CHECK:

2.1.1All the jobs mentioned under scope of services shall be carried out as per sound engineering practices, work procedure, documentation & recommendation of the Original Equipment Manufacturer (OEM) and as per the guidelines/direction of AGCL.

- 2.1.2The Operators deployed by the Contractor at the CNG stations will carry out daily inspection/checks as per the Inspection Check List recommended by the Compressor OEM and as approved by AGCL before starting the compressor
- 2.1.3Any abnormality seen during the inspection shall be reported immediately to AGCL EIC and immediate action taken in consultation of AGCL EIC.
- 2.1.4Any leakages observed in gas, oil & water circuits shall be immediately attended before starting the compressor operation.
- 2.1.5The Operator deployed by the Contractor at the CNG Stations will have to record the Compressor Parameters on hourly basis in the log book as per AGCL format. Log books shall be in the scope of the Contractor. Any abnormal values or deviation from standard specified values in the parameter readings shall be reported to AGCL EIC immediately and the same shall be addressed on priority.
- 2.1.6The compressor parameters shall be reported to AGCL CNG control room in every shift (presently at 0600 hrs, 1400 hrs two shifts) or at an interval decided by AGCL EIC by email.
- 2.1.7Operator shall carry out topping-up of oil, coolant/water as and when required.
- 2.1.8The Operator shall be vigilant and report for any abnormal/unusual sounds coming from the compressor.
- 2.1.9The Operator shall keep the compressor and its accessories clean and tidy at all time. Any kind of oil/water/coolant spillage inside and outside the compressor enclosure shall be immediately removed and cleaned.

2.2 PREVENTIVE MAINTENANCE

- 2.2.1The Contractor shall provide Preventive Maintenance services of the complete CNG Compressor package (includes Inlet Filter, Pressure Regulator, Blow Down vessel, mass flow meters, Compressor, electric motor, heat exchangers, Control Panel, PLC, Instrumentation etc and all other components of the compressor package including its accessories such as Priority Panel, CO2 flooding system, Air compressor) as per the Preventive Maintenance Schedule and Scope recommended by the Compressor OEM, and as approved by AGCL.
- 2.2.2Contractor shall confirm to AGCL about their availability to carry out Preventive Maintenance as per the schedule finalized along with AGCL Engineer-In-Charge (EIC). AGCL will depute its person in case they wish to witness the work.
- 2.2.3All spares required for carrying out Preventive Maintenance of the Compressor package shall be supplied by AGCL.
- 2.2.4Contractor's personnel shall inform the exact time needed for carrying out the maintenance to AGCL representative. The Contractor shall get familiarized of the work to be executed and obtain all necessary

- permit/approval/clearance/authorization to carry out the work from AGCL before starting work at site.
- 2.2.5The Contractor shall ensure that all required consumables such as cotton waste, cleaning solvent, insulation tape, thinner, soap solution, Teflon tape, etc including all required tools & tackles such as Multimeter, Laptop with required software (Prolink etc), soldering gun, torque wrench, power extension board etc are available on site. Contractor shall use non-sparking tools and flameproof equipment for carrying out any kind of maintenance activity.
- 2.2.6The Compressor Operator/Maintenance team shall note down the Compressor performance parameters before and after carrying out the maintenance in service report. After completion of work, the Contractor shall produce the compliance report to AGCL within 24 Hrs. duly signed by AGCL EIC. The downtime stipulated in the contract for each type of Preventive Maintenance shall be adhered to.
- 2.2.7The Contractor shall be liable for the consequential loss, in addition to repair cost, arising out of poor workmanship e.g. failure of spare part due to improper fitment. In such case, the Contractor shall have to replace the same spare to AGCL.
- 2.2.8The service report formats, logbooks will be as per the AGCL formats and AGCL will advise the Contractor if any additional formats are required for implementation to improve the efficiency and accountability.
- 2.2.9Hydrotesting of pressure vessels as per statutory requirement is also included in Contractor's scope, thickness testing is not included. A separate SOR is available for the same.
- 2.2.10 Contractor shall arrange office, transportation and other administrative expenses on it's own.

2.3 BREAKDOWN MAINTENANCE:

- 2.3.1On receiving information from the Compressor Operator or AGCL, Contractor shall dispatch its centralized Maintenance team to attend and rectify/repair the Compressor. Such services shall be provided on 24 x 7 basis.
- 2.3.2Before proceeding to the CNG station, the Contractor personnel should collect all necessary spares from AGCL stores required for the repair depending on the nature of the complaints received.
- 2.3.3Upon reaching the CNG station, the Contractor personnel shall contact the AGCL CNG control room to advise his attendance on site and confirm the breakdown report.
- 2.3.4The Contractor shall coordinate with AGCL representative for instructions on undertaking the repair work.
- 2.3.5 After attending & solving the complaint, the Contractor shall inform to AGCL Control room and AGCL representative will sign the service report after the complaint is fully attended.

- 2.3.6The breakdown maintenance of compressor and all the auxiliary/allied and other installations like cascade, suction filter skids, mass flow meter, dryers, isolation valves, CO2 Flooding system etc. for compressors shall be in scope of the service provider.
- 2.3.7The service provider shall carry out the fault analysis and submit a report on the same within four working days in case of major breakdown wherein the downtime exceeds beyond 6 hours. In case of repetitive nature of complaints, the service provider shall provide an analysis report with detailed investigation & permanent remedial solution. The format for the root cause analysis will be provided by AGCL.
- 2.3.8The service provider shall take care of operational issues like tripping of compressors, resetting of electric switch gears etc during night shift for smooth operation of CNG Stations.

2.4 CORRECTIVE MAINTENANCE

- 2.4.1 The service provider shall carry out the following checks as and when required as per intimation from AGCL:
 - Power Consumption and Flow Rate Checks.
 - Vibration Checks.
 - Noise Level Checks.

The service provider shall provide a compiled report on the above parameters and the reasons for variations from the specified standard wherever required.

- 2.4.2 Service provider shall periodically check the status of GD/FD. The UV torch required to check the FD shall be arranged by service provider.
- 2.4.3 Service provider shall ensure that package gas losses are monitored, and necessary corrective/rectification actions are taken immediately.
- 2.4.4 Service provider shall ensure that any action to limit gas losses within 1% (difference between inlet and outlet mass flow meter) is taken within 7 days from the detection of gas loss

2.5 CALIBRATION

Instrument (PT/TT/PG/TG/PS/TS), SRV, GD-FD, CO2 flooding system should be calibrated once in a year by certified Calibration agency and it will be preferably clubbed with Preventive Maintenance Work wherever possible. Service provider shall hire such agency to carry out the job and assist the Calibration agency for removing and refitting of Instruments / SRVs/ Pipe Joints etc. UPS healthiness monitoring shall be done during PM. Any additional work required to improve compressor performance will be in the scope of service provider.

3. CONTRACTOR'S RESPONSIBILITIES:

- 3.1 Contractor is required to carry out all services as mentioned in the Scope of Work and Schedule of Rates on all the 365 days including Sundays and holidays as per the schedule. Contractor shall be responsible to provide effective and efficient services on round the clock basis and ensure that there is no disruption in the services for want of any resources.
- 3.2 Contractor shall deploy adequate number of trained & qualified Engineers, Technicians & Supervisors as well as General Tools, Special Tools & Tackles for ensuring timely maintenance of compressors as per OEM schedule. The maintenance team should have adequate experience and certified by the Compressor OEM for carrying out Maintenance of CNG compressors and should be capable enough to carry out mechanical, electrical and instrumentation work independently.
- 3.3 Contractor shall submit the Organogram and qualification certificates of their maintenance team for review of AGCL within 1 week of receipt of the Contract.
- 3.4 Contractor shall be responsible for the discipline and good behavior of all his personnel deployed in the services and should any complaint be received against any of his employee, then the Contractor shall arrange to replace such person(s) within 24 hours of notice issued by AGCL EIC at his own cost. The decision of the AGCL EIC in this matter shall be final and binding on the Contractor.
- 3.5 Contractor shall ensure the guarantees/warrantees of the material/spares provided.
- 3.6 Contractor shall allocate weekly rest and daily working hours to his workmen as per the relevant Act/Law/and Rule made thereunder. However, no work shall be left incomplete, unattended on any holiday/weekly rest.
- 3.7 Technicians/Operators provided shall have minimum qualification of ITI in Mechanical/Fitter/Instrumentation/Electrician trade. Engineers deployed shall be experienced is handling & servicing of oil & gas equipment, preferably CNG compressors, well trained & certified by Compressor OEM before he is inducted into the maintenance team.
- 3.8 The work force deployed by the Contractor for maintenance services shall be of sound relevant technical professional expertise, which is also essential from the safety point of view of the personnel as well as for the installation.
- 3.9 Contractor has to ensure the safety of man and machine at all time. Damages of equipment due to negligence will be recovered as per the decision of AGCL EIC, which will be final.
- 3.10 Contractor shall strictly adhere to all the safety rules and regulations prevailing and applicable from time to time at the installations as directed by AGCL.

- 3.11 Before carrying out any maintenance, Lockout/Tagout must be installed for safety purpose. Contractor shall carry out work with safe operating practices.
- 3.12 Contractor shall make his own arrangements to provide all facilities like traveling, lodging, accommodation/boarding, transportation, office expenses, courier charge, packing & forwarding charge etc.
- 3.13 Contractor shall provide proper communication facilities to all his personnel such as Engineers, Technicians/Operators to ensure timely attendance of breakdown complaints.
- 3.14 All personnel of Contractor entering the work premises shall be properly and neatly dressed and shall wear uniform, badges and personnel protection equipment like safety helmets, ear plugs, safety shoes, hand glows, safety goggles etc. while working on premises of AGCL including work sites.
- 3.15 Contractor shall maintain proper record of his working employee's attendance and payment made to them.
- 3.16 Contractor shall ensure proper housekeeping after completion of work.
- 3.17 Hot work shall be carried out only after permission of AGCL EIC and subject to shut down of station.
- 3.18 Work shall be carried out strictly as per OEM service manual recommendation and requirement of AGCL.
- 3.19 All the lifting tools & tackles used by the Contractor shall be duly tested & certified by authorized agency.
- 3.20 In case of hazard like fire, leakage etc. due to gross negligence of the contractor personnel, AGCL reserves the right to impose penalty up to actual damage cost and or termination of work depending upon the gravity of the situation.
- 3.21 Consumables such as waste cloth, cotton waste, lint free clothes or any cleaning agents like petrol/diesel etc, Teflon tape, insulation tape, dry cell/batteries etc shall be in the scope of service provider.
- 3.22 Special arrangement of expertise manpower or tools and tackles or material handling equipments required for carrying out major jobs like crankcase or main motor or major component removal from the compressor package shall be in the scope of service provider.

4. AGCL'S SCOPE:

- 4.1 AGCL will provide working space in CNG stations for the maintenance team with basic utilities like power, water etc.
- 4.2 The maintenance schedule may be advanced/postponed as per the requirement of AGCL depending upon the prevailing operating conditions. Advancement/postponement of maintenance activity will be confirmed in writing by AGCL
- 4.3 AGCL shall provide site clearance /approval/ work permit for carrying out the job as per the prevailing HSE guidelines.
- 4.4 AGCL or its representative shall inspect the entire job. AGCL shall provide safety guidance & assistance as and when required.

- 4.5 AGCL along with Contractor has to identify risk associated with the job and its control measure.
- 4.6 AGCL shall approve the Annual Operation & Maintenance Plan (AOMP)/ Schedule for the year before start of the contract.
- 4.7 AGCL shall arrange the shutdown for CNG Station for maintenance jobs.
- 4.8 AGCL shall supply spares required for preventive as well as break down maintenance.

5. DOCUMENT & REPORTING

The Contractor shall submit the following documents on monthly basis along with the bill:

- Preventative maintenance compliance report for that month along with the detailed service reports.
- Details of the compressor breakdown, summary of breakdown hours for that month and the cumulative breakdown hours along with breakdown response time.
- Consumption of spares on each Compressor preventive maintenance & breakdown repair month-wise.
- Root cause analysis report for major breakdowns.
- Compressor parameter log book for the month.
- Certificate of compliance with all the labor regulations and Minimum Wages Act.

6. HEALTH, SAFETY & ENVIRONMENT

- 6.1 The Contractor shall send their personnel for safety training (which will be given by AGCL HSE department) prior to engaging in the work. AGCL will issue a Safety Technical Competence Certificate (STC) to individual after successful training. No one shall undertake work without a valid STC certificate. AGCL will arrange such trainings as per the request from the contractor.
- 6.2 Work Permit: Contractor shall be issued the necessary work permits or extension of work permit while working at site. Contractor shall ensure adherence to HSE norms as directed by AGCL from time to time.
- 6.3 Personnel Protective Equipment: Contractor shall ensure usage of all suitable Personal Protective Equipment for all the personnel during performing the entire job.
- 6.4 Environment: Contractor shall ensure all prevailing norms for preserving the environmental aspects including safe disposal of oil, grease, paints, edge sharp material & other chemicals. Also, Contractor shall ensure the cleaning the site every day after completion of job.
- 6.5 Security: Contractor shall ensure that the existing installations are not damaged during the job, including security aspects at site for assets, material, personnel, information, etc.

7. RIGHT TO GET SERVICES CARRIED OUT THROUGH OTHER AGENCIES

Nothing contained herein shall restrict AGCL from accepting similar service from other agencies at its discretion and at the risk and cost of the contractor, if the contractor fails to provide the said services any time.

8. SUB-LETTING OF CONTRACT

No part of this contract nor any share or interest therein in any manner or extent, will be transferred or assigned or sub-let, directly or indirectly to any person/firm or organization, except for the authorized agent.

9. COMPLIANCE OF LAWS

The Contractor shall have to obtain license from appropriate licensing authority.

The Contractor (which shall include the Contracting firm/company) shall be solely liable to obtain and to abide by all necessary licenses from the concerned authorities as provided under the various labor laws legislation's including labor license from the competent authority under the Contract Labor ("Regulation & Abolition") Act 1970 and Acts made thereafter.

The Contractor shall be responsible for necessary contributions towards PF, Family Pension, ESIC or any other statutory payments to Government Agencies as applicable under the laws in respect of the contract and personnel deployed by the contractor for rendering services to AGCL and shall deposit the required amount with the concerned statutory authorities on or before due dates. The contractor shall obtain a separate PF number from the concerned Regional provident Fund Commissioner and submit necessary proof of having deposited the employees as well as the employer's contributions to the Provident Fund.

The Contractor shall not engage/deploy any person of less than 18 years under this contract and the persons to be deployed should be physically and mentally fit.

The installations where job is to be carried out are live and have hydrocarbon environment. Contractor shall comply with all safety and security rules and regulations and other rules laid down by AGCL for its operation. It shall be the duty/responsibility of the Contractor to ensure the compliance of fire, safety, security and other operational rules and regulations by these personnel. Disregard to these rules by the Contractor's personnel will lead to the termination of the contract in all respects and shall face penalty/legal consequences.

The Contractor shall arrange for insurance of all his workers engaged on the job as per the relevant Acts, Rules and regulations etc. In case by virtue of provisions of worker's compensation Act, 1923 or any other law in force. AGCL has to pay compensation for a workman employed by the contractor due to any cause whatsoever the amount so paid shall be recovered from the dues payable to the contractor and/ or security deposit.

9.1 AGCL EIC shall have the rights to:

- Issue the Contractor from time to time during the running of the contract such further instructions as shall be necessary for the purpose of proper and adequate execution of the contract and the Contractor shall carry out and bound by the same.
- During the currency of this contract, AGCL can increase and/or decrease the number of the services/technicians to meet contractual requirements.
- Order the Contractor to remove or replace any workman whom AGCL considers incompetent or unsuitable and opinion of AGCL representative as to the competence of any workman engaged by the Contractor shall be final and binding on the Contractor.

10. MINIMUM MANPOWER REQUIREMENT

- 10.1 The man power setup required for carrying out preventive maintenance and breakdown repair shall appropriately decided by the contractor in order to reach the outlet as per AGCL policy of maximum response time of 30 Minutes for breakdown repair.
- 10.2 The maintenance team shall be located at AGCL's GA and CV's of the personnel (As per Annexure-I)to be submitted to AGCL and got approved. The contractor shall review the manpower requirement at time to time to cover all preventive maintenance schedules and attend all breakdowns complaints.

11. PENALTY

- The Contractor shall ensure compressor availability of minimum 98% cumulative excluding preventive maintenance on monthly basis failing which penalty will be levied as per tender document.
 - ✓ Shut down up to 6 hrs: No penalty
 - ✓ Shutdown beyond 6 hrs and up to 16 hrs: Rs.5000
 - √ Shutdown beyond 16 hrs and up to 24 hrs: Rs.10000
 - ✓ Shutdown beyond 24 hrs and up to 48 hrs: Rs.20000
 - ✓ Shutdown beyond 48 hrs and up to 72 hrs: Rs.30000
 - ✓ Shutdown continues beyond 72 hrs till full month, then 25% will be deducted from monthly invoice of the Contractor.
- Non-availability of compressor due to non-availability of any of part / spares shall be not considered as the non-availability of the compressor package.
- Delay in carrying out Preventive Maintenance: Contractor shall carry out the Preventive Maintenance schedule strictly as per the recommendations of the OEM.
 If Contractor fails to carry out the Preventive Maintenance in time due to any reason, and not attributable to AGCL, a penalty of Rs 75 per hour shall be levied on every hour that the compressor has run over and above the period, at which the scheduled maintenance was to be carried out.
- Contractor shall be to attend any break down maintenance within 60 minutes of receiving of complaint (24/7 basis) and penalty shall be imposed by EIC if same has

not been attended.

- The Contractor shall also provide at his own expense, full Personal Protective Equipment (PPE) to each individual employee including, hard hat, eye protection, ear plug, and safety shoes. In case, the contractor does not provide PPE, the same will be arranged by AGCL at the risk and cost of the contractor. It is mandatory for all personnel to wear said PPE while performing their duties, failing which a penalty @ Rs.1000/- per incidence will be levied in addition to dismissal of the person.
- In case of any complaint regarding non-fulfillment of any obligation under the contract, AGCL reserves the right to withhold payment to the Contractor for that particular package & month till the time the complaint is addressed fully to the satisfaction of AGCL EIC, and out of such amount and including the security deposit held, make such payment as it may consider necessary for smooth and unhindered working of the contract.

SCOPE OF WORK FOR CNG GENERAL MAINTENANCE

1. GENERAL

The scope/specification covers the minimum specified requirement for various activities to be carried out by the bidder towards Maintenance Services on Non-Comprehensive basis of CNG cascade (stationary, Mobile), leakage handling at CNG station SS tubing, decanting panel, fill post tubing, preventive maintenance of station tubing and cascade, emergency leakage handling at mobile cascade.

The Maintenance Services scope includes but not limited to:

- Maintenance of CNG station tubing, cascade tubing, leakage handling), for which the Contractor will deploy one technician (minimum of ITI level) per GA. In addition to daily Operations, the technician shall carry out daily inspection/checks of mobile / stationary cascade for leakage.
- Preventive Maintenance of the station tubing, cascade tubing.
- Emergency leakage handling during LCV breakdown.
- · Leak test of station tubing and cascade tubing.
- Small modification work in operational CNG station, where no tube bender and cutter is required.

2. MAINTENANCE SCOPE OF SERVICES / WORK

2.1 DAILY ROUTINE CHECKS & PREVENTIVE MAINTENANCE

- 2.1.1 All the jobs mentioned under scope of services shall be carried out as per sound engineering practices, work procedure, documentation & recommendation of the Cascade manufacturer and as per the guidelines/direction of AGCL EIC.
- 2.1.2The Technician deployed by the Contractor at the CNG stations will carry out daily inspection/checks for any leakage at station tubing by soap solution and LEL detector.
- 2.1.3 Any abnormality seen during the inspection shall be reported immediately to AGCL EIC and immediate action taken in consultation of AGCL EIC. Rectification work like replacement of fittings, valves, tightening of threaded joint shall be performed.

- 2.1.4 Any leakages observed in Decanting panel / Fill post shall be immediately attended.
- 2.1.5The Technician shall carry out leak test at stationary cascade and mobile cascade by soap solution and LEL detector and shall carry out maintenance work like tightening or replacing as per EIC's instruction.
- 2.1.6 Regular cleaning of the tube trench, dewatering etc. to be performed.
- 2.1.7The technician shall collect spares from AGCL stores whenever required as per the directions of AGCL EIC.
- 2.1.8 The Contractor shall be responsible for security & storage of all materials issued to him at site.
- 2.1.9 AGCL shall issue spare parts to carry out maintenance (Breakdown/Preventive) from its designated Stores. Contractor shall keep proper records of the spare parts with SAP (Material) code utilized during the O&M activities. The Contractor shall handover fresh/unused and used/scrap spares to AGCL Stores / officer concerned on very next working day of Breakdown/Preventive Maintenance without fail. Contractor shall plan for spares in advance for all planned maintenance work so that it does not delay the maintenance activity. The Contractor shall be solely responsible for any delays in completing the maintenance activity as per agreed completion time due to last minute requirements of spares, their issuance and collection from designated store. Material inward & outward register shall be maintained by Contractor.
- 2.1.10 Contractor's manpower shall be responsible for Laying, testing and commissioning of high- pressure SS tubing in existing CNG station as per requirement.

2.2 BREAKDOWN MAINTENANCE

- 2.2.1 On receiving information from the AGCL EIC or AGCL Control Room / Concerned Officer for any leakage at mobile cascade / station tubing, Contractor shall attend and rectify/repair the same. Such services shall be provided on 24 x 7 basis.
- 2.2.2Before proceeding to the site, the Contractor personnel should collect all necessary spares from AGCL stores / sub stores required for the repair depending on the nature of the complaints received.
- 2.2.3The Contractor shall coordinate with AGCL representative for instructions on undertaking the repair work.
- 2.2.4After attending & solving the complaint, the Contractor shall inform to AGCL Control room and AGCL representative will sign the service report after the complaint is fully attended.
- 2.2.5 Contractor is required to carry out break down services as mentioned in the Scope of Work on call basis 24X7 as per EIC's instruction.

3. CONTRACTOR'S RESPONSIBILITIES

- 3.1 Contractor shall be responsible for the discipline and good behavior of all his personnel deployed in the services and should any complaint be received against any of his employee, then the Contractor shall arrange to replace such person(s) within 24 hours of notice issued by AGCL EIC at his own cost. The decision of the AGCL EIC in this matter shall be final and binding on the Contractor.
- 3.2 Technicians provided shall have minimum qualification of ITI in

- Mechanical/Fitter/Instrumentation/Electrician trade. Technician deployed shall be experienced in handling & servicing of oil & gas equipment, preferably high-pressure tubing, well trained before they are inducted into the maintenance team.
- 3.3 It will be the responsibility of the Contractor to pay as per the minimum wages of the appropriate government applicable under the Minimum Wages Act 1948 to its employees.
- 3.4 The work force deployed by the Contractor for maintenance services shall be of sound relevant technical professional expertise, which is also essential from the safety point of view of the personnel as well as for the installation.
- 3.5 Contractor has to ensure the safety of man and machine at all time. Damages of equipment due to negligence will be recovered as per the decision of AGCL EIC, which will be final.
- 3.6 Contractor shall strictly adhere to all the safety rules and regulations prevailing and applicable from time to time at the installations as directed by AGCL.
- 3.7 Before carrying out any maintenance, Lockout/Tagout must be installed for safety purpose. Contractor shall carry out work with safe operating practices.
- 3.8 Contractor shall make his own arrangements to provide all facilities like travelling, lodging, accommodation/boarding, transportation, office expenses, courier charge, packing & forwarding charge etc.
- 3.9 Contractor shall provide proper communication facilities to all his personnel such as Technicians/Operators, Helper to ensure timely attendance of breakdown complaints.
- 3.10 All personnel of Contractor entering the work premises shall be properly and neatly dressed and badges and personnel protection equipment like safety helmets, ear plugs, safety shoes, hand glows, safety goggles etc. (in Contractor's scope) while working on premises of AGCL including work sites.
- 3.11 Contractor shall arrange for the gate pass & supply/renewal of identity cards to his workforce. Contractor's personnel shall be required to carry their respective Identity Cards while on duty and produce on demand. The Contractor shall issue from time to time a list of the Personnel with names and their brief work profile.
- 3.12 Contractor shall maintain proper record of his working employee's attendance and payment made to them.
- 3.13 Contractor shall ensure proper housekeeping after completion of work.
- 3.14 In case of hazard like fire, leakage etc. due to gross negligence of the Contractor personnel, AGCL reserves the right to impose penalty up to actual damage cost and/or termination of work order depending upon the gravity of the situation.
- 3.15 Hot work shall be carried out only after permission of AGCL EIC and subject to shut down of station.
- 3.16 Work shall be carried out strictly as per OEM service manual recommendation and requirement of AGCL.
- 3.17 All the lifting tools & tackles used by the Contractor shall be duly tested & certified by authorized agency.
- 3.18 Dewatering pump, welding machine, consumables etc. shall in contractor scope
- 3.19 Contractor shall carry it's own tools and tackles as required in the work.

3.20 The Contractor shall submit the following reports to AGCL EIC:

- Detail maintenance report carried out.
- Spare part consumption details
- Downtime and gas loss details.

4. AGCL'S RESPONSIBILITIES

- 4.1 AGCL shall issue all spares like tube, fittings, valves etc. for carrying out any job.
- 5. HEALTH, SAFETY & ENVIRONMENT (HSE)
- 5.1 Contractor shall ensure Annual health check-up of all his employees is done mandatorily as required by AGCL IMS based on ISO 45001:2018.
- 5.2 Environment: Contractor shall ensure all prevailing norms for preserving the environmental aspects including safe disposal of used oil, oil rags, grease, paints, edge sharp material & other chemicals. Also, Contractor shall ensure the cleaning the site every day after completion of job. Safe and periodic disposal of used oil, cotton waste etc generated during maintenance activities as required by AGCL IMS based on ISO 14001:2018 and submission of documented proof in format as statutorily mandated or desired by AGCL shall be in the scope of the Contractor. Contractor shall ensure such disposal to a PCB certified agency with certificate obtained to be submitted to AGCL.
- 5.3 Security: Contractor shall ensure that the existing installations are not damaged during the job, including security aspects at site for assets, material, personnel, information, etc

6. GAS LOSS:

Service provider shall ensure that any action to limit gas losses within 1% (difference between inlet and outlet mass flow meter) is taken within 7 days from the detection of gas loss. Service Provider shall ensure to minimize the loss.

Percentage of gas loss = (MRI - MRO)/MRI X 100 MRI-Mass registered by inlet mass flow meter MRO-Mass registered by outlet mass flow meter.

7. STATUTORY COMPLIANCE:

- a) The service provider shall be solely responsible to obtain and to abide by all necessary licenses from the concerned authorities as provided under the various labor law legislations including Labor license from the competent authority under Contract Labor(Regulation and Abolition) Act 1970 and Acts made thereafter.
- b) It will be the responsibility of the service provider to pay as per the minimum wages of the appropriate government rules applicable under the Minimum Wages Act.
- c) The Service provider shall be responsible for necessary contributions towards PF, Family Pension, ESIC or any other statutory payments to Government Agencies as applicable under the laws in respect of the contract and personnel deployed by the service provider for rendering services to MGL and shall deposit the required amount with the concerned statutory authorities on or before due dates. The service provider shall obtain a separate PF number from the concerned Regional Provident Fund Commissioner and submit necessary proof of having deposited the employee's as well as the employer's contributions to the Provident Fund.
- d) The service provider shall not engage/deploy his person of age less than 18 years under this

contract and the persons to be deployed should be physically and mentally fit.

e) Service provider shall be responsible to make the payments/compensations to his worker/employee under the Provisions of worker's compensation Act, 1923 or any other prevailing labour laws.

8. PERFORMANCE INDICATORS:

The service provider performance shall be measured by:

- a) Compliance to Preventive maintenance schedule
- b) Completion of preventive maintenance activities as per the scheduled maintenance task.
- c) Completion of preventive maintenance within stipulated down time
- d) Deployment of staff with requisite skills, experience & numbers.
- e) Specific energy/Fuel consumption of the compressors within the guaranteed value provided by OEMs.
- f) Reduction in repetitive breakdowns
- g) Response time
- h) Maintaining documents like service reports, registers etc.

Part-III

SPECIAL TERMS & CONDITIONS OF CONTRACT

- 1. DEFINITIONS: Following terms and expression shall have the meaning hereby assigned to them unless the context otherwise requires:
- (a) "Equipment" means the items and machinery for CNG Compression and other accessories and equipment.
- (b) "Base Location" means where the Contractor shall establish camp for their equipment and personnel.
- (c) "Operating Area" means AGCL CNG Mother cum online station at Chowkindinghi, Dibrugarh, Assam.
- (d) "Site" means the land and other places, on/under/in or through which the works are to be executed by the Successful bidder/contractor and any other land and places provided by the company for working space or any other purpose as designated hereinafter as forming part of the Site.
- (e) "Company's items" means the equipment, materials and services, which are to be provided by company at the expense of company.
- (f) "Contractor's items" means the Equipment, materials and services which are to be provided by Successful bidder/contractor to carry out the job satisfactorily which, are listed in section under terms of reference and technical specifications.
- (g) "Contractor's representatives" mean such persons duly appointed by the Contractor to act on Contractor's behalf and notified in writing to the company.
- (h) "Day" means a calendar day of twenty-four (24) consecutive hours beginning at 06:00 hrs and ending at 06:00 hrs next day.
- (i) "Approval" as it relates to Company, means written approval.
- (j) "Facility" means and includes all property of Company owned or hired, to be made available for services under this Contract and as described in this agreement which is or will be a part of the Company.
- (k) "Certificate of Completion" means certificate issued by the Company to the Contractor stating that he has successfully completed the jobs/works assigned to him and submitted all necessary reports as required by the Company.
- 2. EFFECTIVE DATE, DATE OF COMMENCEMENT OF CONTRACT AND COMPLETION TIME

The contract shall become effective as of the date notifies Contractor in writing through LOI. This date shall be treated as the effective date of commencement of the contract

3. MOBILIZATION:

Contractor has to complete mobilization of all Tools and Tackles, personnel and associated services to commence operation under the contract within 15 days from the date of LOI.

For completion of mobilization all contractor's equipment / tools (free of all defects / encumbrances) and operating personnel has to be positioned at nominated site as decided by Company within the mobilization period and ready to undertake / commence the work under this contract. Within 15 days from the date of intimation through LOI.

4. CONTRACTOR'S PERSONNEL:

- 4.1 Except as otherwise hereinafter provided the selection, replacement, and engagement; Successful bidder/contractor shall determine remuneration of successful bidder/contractor's personnel. Such employees shall be solely of Successful bidder/contractor's employees. Successful bidder/contractor shall ensure that its personnel will be competent and efficient. However, the successful bidder/contractor shall provide details of experience, qualification and other relevant data of the personnel to be deployed for scrutiny and clearance by the company before the actual deployment. Key-Personnel must be fluent in written and spoken English.
- 4.2 The Contractor shall have a base office at Base camp at Dibrugarh to be manned by competent personnel, who shall act for the Successful bidder/contractor in all matters relating to Successful bidder/contractor's obligations under the contract.
- 4.3 Contractor's Personnel: Successful bidder/contractor shall provide all manpower for necessary supervision and execution of all work under this contract to company's satisfaction except where otherwise stated. The minimum number of key personnel to be deployed is mentioned in this document.
- 4.4 Replacement of Contractor's Personnel: Contractor shall immediately remove and replace any of his personnel, who in the opinion of company, is incompetent, or negligent or of unacceptable behavior or whose employment is otherwise considered by company to be undesirable.

5. COMPANY'S REQUISITES:

- 5.1 Contractor shall, prior to mobilization, furnish to Company a list of all personnel who are to perform the Services. The list shall show each person's qualifications, details of work history and previous employment with dates, training courses attended, and copies of all pertinent certifications. Personnel must be fluent in written and spoken English.
- 5.2 If the Contractor plans to change any personnel from the list, then he shall notify Company in advance of the intended change and give Company the above-mentioned particulars of the new person.
- 5.3 Company reserves the right to reject any person on such list, and any subsequent changes to the list.
- 5.4 A notice period of one week shall be given to mobilize the personnel.
- 6. FOOD, ACCOMMODATION, TRANSPORTATION AND MEDICAL FACILITY AT SITE:

- 6.1 Fooding, lodging and other requirements of Contractor's personnel & its sub-contractor's personnel shall be of Contractor's responsibility.
- 6.2 Transportation of Contractor's personnel from base camp to work place (if base camp and work site are different) shall be Contractor's responsibility.
- 6.3 Medical Facilities: Contractor shall arrange for medical facilities for their personnel.

7. CONTRACTOR'S ITEMS:

- 7.1 Contractor shall provide equipment and personnel to perform the services under the contract as specified in this document.
- 7.2 Contractor shall be responsible for maintaining at its own cost adequate stock levels of items including consumables and replenishing them as necessary.
- 7.3 Contractor shall be responsible for the maintenance and repair of all equipment and will provide all materials, consumables etc. during the entire period of the contractual period.
- 7.4 Contractor shall provide all POL for operation of Contractor's equipment at site location at Contractor's cost. There shall be no changes in the rates and other charges throughout the duration of the contract including extension, if any, on account of any price change of lubricants.

8. CONTRACTOR'S SPECIAL OBLIGATIONS:

- 8.1 It is expressly understood that Bidder is an independent Bidder and that neither it nor its employees and its subcontractors are employees or agents of company provided, however, company is authorised to designate its representative, who shall at all times have access to the Gas Compressor Stations, related equipment and materials and all records, for the purposes of observing, inspecting and designating the work to be performed bidder/contractor. hereunder bv Successful The Successful bidder/contractor may treat company's representative at site as being in charge of company's designated personnel at site. The company's representative may, amongst other duties, observe, test, check and control implementation of operations, equipment and inspect works performed by examine records kept at site by Successful contractor or bidder/contractor.
- 8.2 COMPLIANCE WITH COMPANY'S INSTRUCTIONS: Successful bidder/contractor shall comply with all instructions of Company consistent with the provision of this Contract, but not limited to Gas compression operation and maintenance, safety instructions, confidential nature of information, etc.

9. POLLUTION AND CONTAMINATION:

Notwithstanding anything to the contrary contained herein, it is agreed that the responsibility and liability for pollution or contamination shall be as follows:

- a) Successful bidder/contractor shall assume all responsibility and liability for cleaning up and removal of pollution or contamination which originates above the surface from spills of fuels, lubricants etc. wholly in Contractor's possession and control and/or directly associated with Contractor's equipment.
- b) Successful bidder/contractor shall assume all responsibility and liability for all other pollution or contamination, howsoever caused including control and removal of same, which may occur during the term of or arising out of this contract and shall indemnify company from and against all claims, demands and causes of action of every kind and character arising from said pollution or contamination, including but not limited to that which may result from fire, seepage or any other uncontrolled flow of gas, water or other substance.

10. CONFIDENTIALITY:

- 10.1 Successful bidder/contractor agrees to be bound by professional secrecy and undertake to keep confidential any information obtained during the conduct of operations, take all-reasonable steps to ensure the contractor's personnel likewise keep such information confidential.
- This obligation shall keep in force even after the termination date and until such information will be disclosed by company.
- 10.3 Successful bidder/contractor shall handover to company all company's documents or draft concerning operations carried out and which are still in its possession before completion of the O&M contract.
- 10.4 Successful bidder/contractor shall forbid access to the equipments /Unit to any people not involved in the operations or not authorized by the company to have access to the equipments /Unit, however, this provision is not applicable to any Government and/or police representative on duty.

11. RIGHTS AND PRIVILEGES OF COMPANY:

Company shall be entitled -

- 11.1 To check the CNG Compression Facility and other Successful bidder/contractor's items before the commencement of operation. If they are not found in good order or do not meet specifications or in case of non-availability of some of the Successful bidder/contractor's items, the contractor may not be allowed for commencement until the contractor has remedied such default.
- 11.2 To check, at all times, Successful bidder/contractor's stock level, to inspect Successful bidder/contractor's equipment, tools and tackles and request for renovation or replacement thereof, if found in unsatisfactory condition or not conforming to regulations or specifications. Even if the company has overlooked certain aspects, the successful bidder/contractor shall be held solely responsible for smooth operation of the installation.
- 11.3 To order suspension of operations while and whenever:

- a. Contractor's personnel is deemed by company to be not satisfactory, or
- b. Contractor's equipment does not conform to regulations or to the specifications laid down in the Contract.
- c. Contractor's insurance in connection with the operations hereunder is found by company not to conform to the requirements set forth in the contract.
- d) Contractor fails to meet any of the provisions in the contract.
- e) Any shortage in key/additional (compulsory) personnel and inadequacy of other personnel.
- f) Safety systems in place such as fire extinguishers etc not maintained properly.
- 12. HEADINGS: The headings of the clauses of the contract are for convenience only and shall not be used to interpret the provisions hereof.
- 13. Any permission from the concerned authorities in connection with working in excess of 8 (eight) hours per day shift pattern shall be arranged by the Contractor.
- 14. The Contractor shall not engage labour below 18 (eighteen) years of age under any circumstances. Persons above 60 years age also shall not be deployed.

15. ASSOCIATION OF COMPANY'S PERSONNEL:

- I. Company may depute one or more than one representative (s) / engineer (s) to act on its behalf for overall co-ordination and operational management at location. He shall liaise with the Contractor and monitor progress to ensure timely completion of the jobs. He shall also have the authority to oversee the execution of jobs by the Contractor and to ensure compliance of provisions of the contract.
- II. Company's representatives shall have free access to all the equipment of the Contractor during operations as well as idle time for the purpose of observing / inspecting the operations performed by the Contractor in order to judge whether, in Company's opinion, the Contractor is complying with the provisions of the contract.
- III. The Contractor should inform company about critical spare parts that need to be maintained in sufficient stock to avoid any major shut down. Contractor must observe all safety and statutory norms applicable to the Company to prevent surface pollution and injury to personnel working in the area.

16. TRANSPORTATION SERVICES:

Transportation of Contractor's personnel & their material between work sites shall be the responsibility of the Successful bidder/contractor. All vehicles deployed for this purpose should be in prime condition. The contractor shall try to get a CNG vehicle for their operations.

17. FIRE FIGHTING AND SAFETY EQUIPMENT/SERVICES:

17.1 Safety: Successful bidder/contractor shall observe such safety

regulations in accordance with acceptable practice and applicable Indian Laws. Successful bidder/contractor shall take all measures reasonably necessary to provide safe working conditions and shall exercise due care and caution in preventing fire and explosion and always maintain fire control equipment in sound condition. Successful bidder/contractor shall conduct such safety drills, Tool box meetings, etc. as may be required by company at prescribed intervals.

- 17.2 The operating people shall be provided with all required safety gears such safety helmet, safety shoes, ear muff etc.
- 17.3 Documentation, record keeping of all safety practices should be conducted as per Indian applicable laws, act, regulations etc, and these records should be made available for inspection at any point of time. The H.S.E policy as well as emergency procedure manual should be kept at site. Compliance of these shall be the sole responsibility of the Successful bidder/contractor.
- 17.4 First Aid Kit: An adequate and approved first aid kit shall be provided at work site with all medicines as recommended. First aid training should be provided to its employees.
- 17.5 CAMP AND OTHER ESTABLISHMENT: Suitable camp facilities for Contractor's personnel including catering services shall be Contractor's responsibility.
- 17.6 COMMUNICATION SYSTEM: Suitable communication system like WLL/Cell phone is to be provided by the Successful bidder/contractor for effective communication from base camp / site etc.

18. PERSONNEL TO BE DEPLOYED BY CONTRACTOR:

- 18.1 The Contractor shall provide competent, qualified and adequately experienced personnel for carrying out jobs as mentioned in scope of work correctly and efficiently. Personnel provided by the Contractor must observe all safety and statutory norms applicable to the Company. Their performance must be to the satisfaction of the Company and the contractor must be willing and ready to replace, at their own expenses, any of their personnel who are not found suitable by the Company.
- 18.2 Maintain a highly skilled technical staff to render the services and capable of making the best use of the equipment so as to ensure the highest degree of accuracy and reliability of the works/data gathered.
- 19. Requirements of Contractor's personnel:
- 19.1 Regarding educational qualification and experience of the key personnel, the successful bidder/contractor shall substantiate their claim with valid educational and experience certificates.

- 19.2 For driving the vehicles/units on road, the successful bidder/contractor shall ensure that the driver possesses necessary valid and proper licenses conforming to Indian Motor Vehicle Act.
- 19.3 Medical Fitness: Contractor shall ensure that all of the Personnel deployed under the contract shall have had a full medical examination from qualified and registered doctor in accordance with accepted medical standards prior to commencement of work.
- 19.4 Training Courses: Contractor shall ensure that all his Personnel performing services hereunder shall have attended all safety and operational training courses required by applicable law and as is generally consistent with international petroleum industry practice and/or as otherwise required by the Company.
- 19.5 Contractor shall, if requested, forthwith produce valid and current certificates of completion or attendance for the Company's inspection.
- 19.6 Personnel should be versed in firefighting, gas leak detection etc.
- 19.7 Overall Supervisor shall co-ordinate day to day operations smoothly and in professional manner.
- 19.8 Employment of personnel other than key persons shall be at the discretion of the contractor to run all operations at work site and camp successfully.
- 19.9 Contractor shall forward the list of personnel deployed along with bio-data / qualification/ experience / track record of the personnel prior to mobilization of the equipment with all supporting documents. Any additional manpower deployed by the Contractor shall be at the expense of the Contractor.
- 19.10 The Contractor shall be responsible for arranging relief of personnel during vacation, statutory off days, sickness etc. entirely at their cost. However, the relief personnel also must have the experience as indicated above. Moreover, the Contractor will have to obtain prior approval from the Company for the relief personnel of the Contractor at least 2 (two) days in advance.
- 19.11 Company reserves the right to instruct for removal of any Contractor's personnel who in the opinion of company is technically not competent or not rendering the services faithfully, or due to other reasons. The replacement of such personnel will also be fully at cost of the Contractor and the Contractor shall have to replace within Ten (10) days for personnel of Indian origin. The deported personnel shall be allowed to continue the job till the replacement arrives with the discretion of the Company.

20. LOCATION:

CNG Mother Cum Online Retail Outlet of Assam Gas Company Limited:

Dibrugarh

District: Dibrugarh

State: ASSAM

Pin Code: 786001

21. PRICE REDUCTION SCHEDULE (PRS)

In case the Supplier / Contractor fails to perform the services within the contractual delivery period(s) specified in the agreement for the reasons not solely attributable to the Purchaser and / or subject to the provisions of Force Majeure (Clause of GCC of tender document), the Purchaser shall, without prejudice to its other remedies under the agreement, deduct a sum @ $\frac{1}{2}$ % (Half Per Cent) of the value of the undelivered portion per week for delay in supply subject to a maximum ceiling of 5% of order value. The amount to be deducted shall be worked out on the basis of scheduled quantity as defined in the delivery terms at Clause of IFB (DELIVERY TERMS AND DURATION OF THE CONTRACT).

All sums payable by way of compensation shall be considered as reasonable compensation without reference to the actual loss or damage which shall have been sustained.

22. PAYMENT TERMS

Company shall pay to the Contractor during the term of the Contract the amount due from time to time calculated according to the rates of payment set and in accordance with other provisions hereof. No. other payments shall be due from company unless specifically provided for in the Contract. The payment to the contractor shall be made as per the rates fixed for O&M of CNG compressor package. The rates shall apply as per the slabs and other conditions of the price schedule.

a) INVOICING

Contractor will submit three sets of invoices to Company for processing of payment.

The Company shall, within 30 days of receipt of the undisputed invoice, notify Contractor of any item under dispute, specifying the reasons thereof, in which event, and payment of the disputed amount may be withheld until settlement of the dispute, but payment shall be made of any undisputed portion.

Contractor shall maintain complete and correct records of all information.

The Invoices must be accompanied with the following Statutory Compliance Documents for processing of the bill:-

- a. Copy of PF-ECR along with copy of the digitally signed PDF datasheet of the ECR, proof of payment of each month.
- b. Copy of ESI-ECR along with copy of the digitally signed PDF datasheet, proof of payment of each month.
- c. Copy of Attendance Sheet of Contractor Personnel for each month.
- d. Proof of Payment of Salaries and Wages.
- e. Undertaking/ Certificate by the Contractor stating that labour engaged by them have been paid not less than what is prescribed under Minimum Wages Act.
- f. Payment shall be made by Accounts department within 30 days from the date of receipt of technically correct and approved bills duly forwarded from the user department.

23. MODE OF PAYMENT

Payment shall be made in INR as indicated in the price schedule. Payment shall be made by electronic transfer to Contractor's account or in crossed account pay cheque sent to the registered office of the Contractor or other office notified in this behalf by the contractor. All cheque drawn shall be payable at the office of the COMPANY's bankers and in no case will COMPANY be responsible if cheque is mislaid, misappropriated, or otherwise lost or stolen. Bank charges, if any will be on account of the Contractor.

Payment of any invoices shall not prejudice the right of company to question the validity of any charges therein. In the event of COMPANY noticing at any time that any amount has been disbursed wrongly to the CONTRACTOR or any other amount is due from the Contractor to the COMPANY, COMPANY may without prejudice to its right recover such amount by other means, deduct such amount from any payment falling due to Contractor. The Contractor shall have the right to receive the payment under subsequent invoice for any amount that has been omitted in previous invoice by mistake on the part of COMPANY or the Contractor.

- a) Contractor shall send invoice to company after the end of each month for monthly charges due to the contractor.
- b) Contractor will submit three sets of all invoices duly super scribed 'Original' and `copy' as applicable to the company for processing payment.
- c) Payment of monthly invoices, if undisputed, shall be made within 30 days following the date of receipt of invoice by Company.
- d) Company shall within 10 to 15 days of receipt of the invoice notify the contractor of any item under dispute, specifying the reasons thereof, in which event, payment of the disputed

- amount may be withheld until settlement of the dispute, but payment shall be made of any undisputed portion on or before the due date. This will not prejudice the company's right to question the validity of the payment at a later date as envisaged in Clause 20.3 above.
- e) Contractor shall maintain complete and correct records of all information on which contractor's invoice are based upto 2 (two) years from the date of last invoice. Such records shall be required for making appropriate adjustments or payments by either party in case of subsequent audit query/objection.
- f) The COPMPANY shall not be responsible or obliged for making any payment or any other related obligations under this contract to the contractor's sub contractor/personnel or vendors. The Contractor shall be fully liable and responsible for meeting all such obligations and all payment to be made to it's sub contractor/personnel/vendors and any other third party engaged by the Contractor in any way connect with discharge of contractor's obligation under the contractor and in any manner whether ever.

24.0 General:

- 24.1 Special Conditions of Contract (SCC) shall be read in conjunction with the General Conditions of Contract (GCC), Specifications of Work as per Terms of Reference, Drawings and other documents forming part of this contract wherever the context so requires.
- 24.2 Notwithstanding the sub-division of the documents into these separate parts and volumes, every part of each shall be deemed to be supplementary to and complementary of every other part and shall be read with and into the contract in so far as it may be practicable to do so.
- 24.3 Where any portion of the GCC is repugnant to or at variance with any provision of the SCC, then the provision of the SCC shall be deemed to override the provisions of the GCC and shall, to the extent of such repugnance or variations prevail.
- 24.4 Wherever it is mentioned in the specifications that the contactor shall perform certain works or provide certain facilities, it is to be understood that in addition to the items supplied by the company, the contractor shall do so at his own cost, being deemed to be part of the relevant item in the schedule of Rates (SOR) whether specifically stated or not.
- 24.5 The design and workmanship of all materials to be used / supplied by the Contractor shall satisfy the relevant Standards & Codes, besides the specifications & stipulations contained herein the contract specifications. The Contractor shall absorb all cost because of the additional involvements thereon.

ANNEXURE-I

PROFORMA FOR BIO DATA OF KEY PERSONNEL

AFFIX
PASSPORT SIZE
PHOTOGRAPH

- 1. NAME
- 2. PRESENT ADDRESS
- 3. PERMANENT ADDRESS
- 4. FATHER'S NAME
- 5. NATIONALITY
- 6. PASSPORT NO. AND VALIDITY (IN CASE OF EXPATRIATE)
- 7. DESIGNATED POST
- 8. EDUCATIONAL QUALIFICATION
- 9. DATE OF BIRTH
- 10. EXPERIENCE IN REVERSE ORDER

<u>NOTE</u>: In case of replacement of the key personnel, the replacement personnel must have the requisite qualification and experience as per

Terms of Reference (Part-II) and shall submit their credentials along with their recent photographs to Company for approval of Company.

Part-IV

SCHEDULE OF RATES (SOR)

The rates quoted by the bidders will be guided by the followings and shall quote in their price bid as per the pricebid format; however, the payment shall be made for actual work done after due adjustments towards deductions as set forth in this tender document:

- a. The schedule of rate is monthly lump sum charges per compressor package inclusive of payment to staff for maintenance services of compressor and its allied equipment like cascade, Filtration skid, CO2 flooding system etc and any other allied equipment for safe and technically complete operation of compressor.
- b. While quoting for schedule of rate, the bidder shall consider the remuneration to technicians etc inclusive of PF, ESIC, bonus, insurance and all the applicable statutory compensations etc., charges for providing logistic arrangement, nonsparking tools, PPE, uniform, communication facility to their personnel etc.

C. The quoted rates shall remain firm throughout the contractual period.

	Non Comprehensive O&M of CNG						
Nan	ne of Work: Comprehensive O&M of	AGCL CNG	compress	or package located at Dibru	ıgarh.		
Nan	ne of the Bidder/ Company :						
SI. No.	Item Description	Quantity		BASIC RATE In Figures To be entered by the Bidder in INR	GST (Total for 36 months) In Figures To be entered by the Bidder in INR	TOTAL AMOUNT Without Taxes in Rs. P	TOTAL AMOUNT With Taxes in Rs. P
1	Operations- for Online CNG stations with motor driven compressors on 2 shift basis incl. filling of mobile cascade and lubricating oil and as per scope of work defined in the tender document	36	Months			C	
2	Non Comprehensive Maintenance - for Online CNG stations with motor driven compressors as per scope of work defined in the tender document	36	Months				

- 1. All consumables shall be in bidder's scope. Oil shall be IOAGPL's scope
- 2. All tools and tackles shall be in bidder's scope
- 3. All administrative cost shall be loaded in the SOR items only. Bidder shall consider office, transportation of manpower, transportation during any emergency and any other charges.
- 4. Disposal of waste oil, solid waste shall be in bidder's scope. Bidder shall submit the relevant statutory documents monthly basis.

PART-V: SAFETY MEASURES (SM)

To,

Managing Director
Assam Gas Company Limited

PO: DULIAJAN-786602 Dist.: Dibrugarh (Assam)

SUB: SAFETY MEASURES

Sir,

We hereby confirm that we have fully understood the safety measures to be adopted during execution of the above contract and that the same have been explained to us by the concerned authorities. We also give the following assurances.

- a) Only experienced and competent persons shall be engaged by us for carrying out work under the said contract.
- b) The names of the authorized persons who would be supervising the jobs on day to day basis from our end are the following:

i)	_
ii)	
iii	

The above personnel are fully familiar with the nature of jobs assigned and safety precautions required.

- a) Due notice would be given for any change of personnel under item (b) above.
- b) We hereby accept the responsibility for the safety of all the personnel engaged by us and for the safety of the Company's personnel and property involved during the course of our working under this contract. We would ensure that all the provisions under the Oil Mines Regulations, 1984 and other safety rules related to execution of our work would be strictly followed by our personnel. Any violation pointed out by the Company's Engineers would be rectified forthwith or the work suspended till such time the rectification is completed by us and all expenditure towards this would be on our account.
- c) We confirm that all persons engaged by us would be provided with the necessary Safety Gears at our cost.
- d) All losses caused due to inadequate safety measures or lack of supervision on our part would be fully compensated by us and the Company will not be responsible for any lapses on our part in this regard.
- e) We shall abide by the following HSE (Health, Safety & Environmental) points:

GENERAL HEALTH, SAFETY & ENVIRONMENT (HSE) POINTS:

- 1. It will be solely the Contractor's responsibility to fulfil all the legal formalities with respect to the Health, Safety and Environmental aspects of the entire job(namely; the person employed by him, the equipment, the environment, etc.) under the jurisdiction of the district of that state where it is operating.
- 2. Every person deployed by the contractor in a mine must wear safety gadgets to be provided by the contractor. The Contractor shall provide proper Personnel Protective Equipment as per the hazard identified and risk assessed for the job and conforming to statutory requirement and company PPE schedule. Safety appliances like protective footwear, Safety Helmet and Full Body harness has to be DGMS approved. Necessary supportive document shall have to be submitted as proof. If the Contractor fails to provide the safety items as mentioned above to the working personnel, the Contractor may apply to the Company (AGCL) for providing the same. AGCL will provide the safety items, if available. But in turn, AGCL will recover the actual cost of the items by deducting from Contractor's Bill. However, it will be the Contractor's sole responsibility to ensure that the persons engaged by him in the mines use the proper PPE while at work. All the safety gears mentioned above are to be provided to the working personnel before commencement of the work.
- 3. The Contractor shall prepare written Safe Operating Procedure (SOP) for the work to be carried out, including an assessment of risk, wherever possible and safe methods to deal with it/them. The SOP should clearly state the risk arising to men, machineries & material from the mining operation/operations to be done by the contractor and how it is to be managed.
- 4. The contractor shall provide a copy of the SOP to the person designated by the mine owner who shall be supervising the contractor's work.
- 5. Keep an up-to-date SOP and provide a copy of changes to a person designated by the Mine Owner/Agent/Manager.
- 6. Contractor has to ensure that all work is carried out in accordance with the Statute and SOP and for the purpose he may deploy adequate qualified and competent personnel for the purpose of carrying out the job in a safe manner. For work of a specified scope/nature, he should develop and provide to the mine owner a site specific code of practice inline.
- 7. The contractor shall submit to DGMS returns indicating Name of his firm, Registration number, Name and address of person heading the firm, Nature of work, type of deployment of work persons, Number of work persons deployed, how many work persons hold VT Certificate, how many work persons undergone IME and type of medical coverage given to the work persons.
- 8. The return shall be submitted quarterly (by 10th of April, July, October & January) for contracts of more than one year. However, for contracts of less than one year, returns shall be submitted monthly.

- 9. It will be entirely the responsibility of the Contractor/his Supervisor/representative to ensure strict adherence to all HSE measures and statutory rules during operation in AGCL's installations and safety of workers engaged by him. The crew members will not refuse to follow any instruction given company's Installation Manager/Safety Officer/Engineer/Official/Supervisor/Junior Engineer for safe operation.
- 10. Any compensation arising out of the job carried out by the Contractor whether related to pollution (attributable to the Contractor), Safety or Health will be paid by the contractor only.
- 11. The contractor shall have to report all incidents including near miss to Installation Manager/departmental representative of the concerned department of AGCL.
- 12. The contractor has to keep a register of the persons employed by him/her. The contractor's supervisor shall take and maintain attendance of his men every day for the work, punctually.
- 13. If the company arranges any safety class/training for the working personnel at site (company employee, contractor worker, etc) the contractor will not have any objection to any such training.
- 14. The health check up of contractor's personnel is to be done by the contractor In authorized Health Centers as per AGCL's requirement & proof of such test(s) is to be submitted to AGCL. The frequency of periodic medical examinations should be every five years for the employees below 45 years of age and every three years for employees of 45 years of age and above.
- 15. A contractor employee must, while at work, cooperate with his or her employer or other persons so far as is necessary to enable compliance with any requirement under the act or the regulations that is imposed in the interest of health, safety and welfare of the employee or any other person.
- 16. In case Contractor is found non-compliant of HSE laws as required company will have the rightfordirecting the contractor to take action to comply with the requirements, and for further non-compliance, the contractor will be penalized prevailing relevant Acts/Rules/Regulations.
- 17. When there is a significant risk to health, environment or safety of a person or place arising because of a non-compliance of HSE Measures Company will have the right to direct the contractor to cease work until the non-compliance is corrected.
- 18. For any HSE matters not specified in the contract document, the contractor will abide the relevant and prevailing Acts/rules/regulations/pertaining to Health, Safety and Environment.

(Seal)	Yours Faithfully
Date	M/s
	FOR & ON BEHALF OF CONTRACTOR

BID FORM

To Assam Gas Company Limited P.O. Duliajan-786602, Assam, India
Sub: <u>IFB No</u>
Gentlemen,
Having examined the General and Special Conditions of Contract and the Terms of Reference including all attachments thereto, the receipt of which is hereby duly acknowledged, we the undersigned offer to perform the work/services in conformity with the said conditions of Contract and Terms of Reference for the sum quoted in the Price Bid Format or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.
We undertake, if our Bid is accepted, to commence the work as per the terms & conditions set out in the subject tender.
If our Bid is accepted, we will submit the Performance Security Deposit as specified in the tender document for the due performance of the Contract.
We agree to abide by this Bid for a period of 90 days from the date of Bid Opening and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
Until a formal Contract is prepared and executed, this Bid, together with your written acceptance thereof in your notification of award shall constitute a binding Contract between us.
We understand that you are not bound to accept the lowest or any Bid you may receive.
Dated this day of 202
Authorised Person's Signature:
Name:
Designation:
Seal of the Bidder:

#########

PROFORMA-II

STATEMENT OF NON-COMPLIANCE (IF ANY)

(Only exceptions/deviations to be rendered)

1.0 The Bidder shall furnish detailed statement of **exceptions/deviations**, if any, to the IFB stipulations, terms and conditions in respect of each Section of Bid Document in the following format:

Section No.	Clause No. (Page No.)	Non-Compliance	Remarks

Signature of Bidder:	
Name:	

NOTE: AGCL expects the bidders to fully accept the terms and conditions of the bid document. However, should the bidders still envisage some exceptions/deviations to the terms and conditions of the bid document, the same should be indicated as per above format and submit along with their bids. If the "**Statement of Non-Compliance**" in the above Proforma is left blank (or not submitted along with the Bid), then it would be constructed that the bidder has not taken any exception/deviation to the IFB requirements.

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PROFORMA-III

PROFORMA LETTER OF AUTHORISATION FOR ATTENDING BID OPENING

To Assam Gas Company Limited P.O. Duliajan-786602, Assam, Ir	ıdia
Sub: <u>IFB No</u>	
Sir,	
address) as authorised to repr	confirm that Mr (Name and esent us during bid opening on our behalf with you or
	Yours Faithfully,
	Authorised Person's Signature:
	Name:
	Signature of Bidder:
	Date:

PROFORMA TOWARDS LETTER OF AUTHORITY

To Assam Gas Company Limited P.O. Duliajan-786602, Assam, India	
Sub: <u>IFB No.</u>	
Dear Sir,	
We	of
Confirm that Mr.	
and conclude the agreement	ess) is authorised to represent us to Bid, negotiate on our behalf with you against IFB any commercial/ Legal purpose etc.
We confirm that we shall representative shall commit.	be bound by all and whatsoever our said
Authorised Person's Signature:	
Name:	
	Yours faithfully,
	Signature:
	Name & Designation
	For & on behalf of

NOTE: This letter of authority shall be on printed letter head of the bidder, and shall be signed by a person competent and having the power of attorney (Power of attorney shall be annexed) to bind such Bidder.

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PROFORMA-V

DECLARATION (on Bidder's letter head)

To, M/s. Assam Gas Company Limited P.O. Duliajan, Dist. Dibrugarh, Assam-786602

We confirm that we are not under any liquidation, court receivership or similar proceedings.

We also confirm that we have not been banned or delisted by any Indian Government organisation or its undertaking from quoting.

SEAL AND SIGNATURE OF BIDDER

Proforma for General information of bidders

TO BE FILLED-UP/SUBMITTED BY THE VENDOR ON ITS LETTER HEAD

Please go through the following points before filling up the format:

- a) Please mention SSI or NSIC or PSU or DGS & D if you are a SSI or NSIC or PSU or DGS & D unit.
- c) In the event PAN not allotted to you please enclose copy of application made by you for PAN allotment.
- d) For GST wherever applicable, provide the registration Number.
- e) Please mention Company or non-Company in the field **Corporate / Non-Corporate**.
- f) Please mention not applicable in case any of the data is not applicable.
- g) Please put your signature, seal of your company at the bottom.

The form should be filled up in the given format only.

SI.	Required data	Your data to be filled up in this column
No.	·	•
1.	NAME	
2.	ADDRESS	
3.	DISTRICT	
4.	POSTAL CODE	
5.	CITY	
6.	COUNTRY	
7.	TELEPHONE NUMBER	
8.	FAX NUMBER	
9.	MOBILE NUMBER	
10.	E-MAIL	
11.	WEB SITE	
12.	CONTACT PERSON	
13.	TELEPHONE NUMBER OF	
	CONTACT PERSON	
14.	Whether SSI/NSIC/PSU/DGS & D	
	UNIT	
15.	CORPORATE/NON-CORPORATE	
16.	TAX EXEMPTION CERTIFICATE	
	NO.	
17.	EXEMPTION FROM (Date)	
18.	EXEMPTION TO (Date)	
19.	CST REGISTRATION NO.	
20.	ECC NO. (Excise Control Code)	
21.	PAN	
22.	GST	
23.	PF CODE	
24.	BANK A/C NUMBER	

25.	BANK A/C TYPE (S/B, CC etc.)	
26.	BANK NAME	
27.	BANK BRANCH	
28.	BANK IFSC CODE	
29.	BANK ADDRESS	
30.	BANK CITY	

Authorised Person's Signature:	
Name:	
Designation:	
Seal of the Ridder	

FORM OF PERFORMANCE BANK GUARANTEE

Assam Gas Company Limited P.O. Duliajan-786602, Assam, India
Sub: <u>IFB No</u>
WHEREAS (Name and address of Contractor) (hereinafter called "Contractor") had undertaken, in pursuance of Contact No to execute (Name of Contract and Brief Description of the Work) (hereinafter called "the Contract").
AND WHEREAS it has been stipulated by you in the said Contract that the Contractor shall furnish you with a Bank Guarantee as security for compliance with Contractor's obligations in accordance with the Contract.
AND WHEREAS we (May incorporate the Bank Name) have agreed to give the Contractor such a Bank Guarantee; NOW THEREFORE we hereby affirm that we are Guarantors on behalf of the Contractor, up to a total of (Amount of Guarantee in figures) (in words), such amount being payable in the types and proportions of currencies in which the Contract price is payable, and we undertake to pay you, upon your first written demand and without cavil or arguments, any sum or sums within the limits of guarantee sum as aforesaid without your needing to prove or to show grounds or reasons for your demand for the sum specified therein. We hereby waive the necessity of your demanding the said debt from the Contractor before presenting us with the demand.
We further agree that no change or addition to or other modification of the terms of the Contract or the work to be performed thereunder or of any of the Contract documents which may be made between you and the Contractor shall in any way cease us from any liability under this guarantee, and we hereby waive notice of such change, addition or modification.
This guarantee is valid until theday of
The details of the Issuing Bank and Controlling Bank are as under: A. Issuing Bank: BANK FAX NO: BANK EMAIL ID: BANK TELEPHNE NO: IFSC CODE OF THE BANK:
B. Controlling Office:
Address of the Controlling Office of the BG issuing Bank:
Name of the Contract Person at the Controlling Office with Mobile No. and e-mail address:
Notwithstanding anything contained herein:

		KS
	b)	This guarantee shall be valid till
	c)	We are liable to pay the guarantee amount or any part thereof under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before(Date of Expiry of BG PLUS one year claim period).
	d)	At the end of the claim period that is on or after (Date of expiry of the Bank Guarantee Plus Minimum of 1 year claim period shall be stipulated) all your rights under this Guarantee shall stand extinguished and we shall be discharged from all our liabilities under this Guarantee irrespective of receipt of original Bank Guarantee duly discharged, by Bank.
Name addre		the Contact Person at the Controlling Office with Mobile No. and e-mail
	SIC	SNATURE AND SEAL OF THE GUARANTORS
		signation
		me of the Bank
		dress
b.	Ва	nk Guarantee issued by a Scheduled Bank in India at the request of some

a) Our liability under this Bank Guarantee shall is restricted up to

################

other Non-Scheduled Bank of India shall not be acceptable.

AGREEMENT FORM

This Agreement is made on day of between Assam Gas Company Limited, a Govt of Assam undertaking, having its registered office at Duliajan in the State of Assam, hereinafter called the "Company" which expression unless repugnant to the context shall include executors, administrators and assignees on the one part, and M/s (Name and address of Contractor) hereinafter called the "Contractor" which expression unless repugnant to the context shall include executors, administrators and assignees on the other part,
WHEREAS the Company desires that Services (brief description of services) should be provided by the Contractor as detailed hereinafter or as Company may requires;
WHEREAS, Contractor engaged themselves in the business of offering such services represents that they have adequate resources and equipment, material etc. in good working order and fully trained personnel capable of efficiently undertaking the operations and is ready, willing and able to carry out the said services for the Company as per Part-IV attached herewith for this purpose and
WHEREAS, Company had issued a firm Letter of Intent(LOI) No dated based on Offer No dated submitted by the Contractor against Company's Tender No
WHEREAS, the Contractor has furnished to Company the performance security in the form of DD/BC/BG for Rs with validity of 90 (Ninety) days beyond the contract period plus defect liability period.
All these aforesaid documents shall be deemed to form and be read and construed as part of this agreement/contract. However, should there be any dispute arising out of interpretation of this contract in regard to the terms and conditions with those mentioned in Company's tender document and subsequent letters including the LOI and Contractor's offer and their subsequent letters, the terms and conditions attached hereto shall prevail. Changes, additions or deletions to the terms of the contract shall be authorized solely by an amendment to the contract executed in the same manner as this contract.

NOW WHEREAS, in consideration of the mutual covenants and agreements hereinafter contained, it is hereby agreed as follows -

- 1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
- 2. In addition to documents herein above, the following Sections and Annexures attached herewith shall be deemed to form and be read and construed as part of this agreement viz.:

- (a) PART-I indicating the General Conditions of this Contract;
- (b) PART-II indicating the Schedule of work, unit, quantities & rates;
- (c) PART-III indicating the Special Conditions of Contract;
- (d) PART-IV indicating the Schedule of Rates.
- (e) PART-V indicating the Safety Measures
- (f) CVs of proposed employees of the contractor as per Annexure-I
- (g) Undertaken from employees of contractor as per Annexure-II
- In consideration of the payments to be made by the Company to the Contractor as hereinafter mentioned, the Contractor hereby covenants with the Company to provide the Services and to remedy defects therein in conformity in all respect with the provisions of this Contract.
- 4. The Company hereby covenants to pay the Contractor in consideration of the provision of the Services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of this Contract at the times and in the manner prescribed by this Contract.

IN WITNESS thereof, each party has executed this contract at Duliajan, Assam as of the date shown above.

Signed, Sealed and Delivered,

(Assam Gas Company Limited)	(M/s)
Name:	Name:
Status:	Status:
In presence of	In presence of
1.	1.
2	2.

PROFORMA-IX

Format of undertaking by Bidders towards submission of authentic information/documents (To be typed on the letter head of the bidder)

Ref. No	Date
To Assam Gas Company Limited P.O. Duliajan-786602, Assam, India	
Sub: Undertaking of authenticity of information/do	cuments submitted
Ref: Your Tender No	
Sir,	
With reference to our quotation against your above-re undertake that no fraudulent information/documents have	
We take full responsibility for the submission of authen against the above cited bid.	tic information/documents
We also agree that, during any stage of the tender/contract the information/documents submitted by us are found to a AGCL has right to reject our bid at any stage including for cancel the award of contract and/or carry out any other per fit.	pe false/forged/ fraudulent, orfeiture of our PBG and/or
Yours faithfully,	
For (type name of the firm here)	
Signature of Authorized Signatory	
Name:	
Designation :	
Phone No.	
Place:	
Date:	
(Affix Seal of the Organization here, if applicable)	

CERTIFICATE OF ANNUAL TURNOVER & NET WORTH

TO BE ISSUED BY PRACTISING CHARTERED ACCOUNTANTS' FIRM ON THEIR LETTER HEAD					
TO WHOM IT MAY CONCERN					
This is to certify that the following financial positions extracted from the audited financial statements of M/s					
YEAR	TURN OVER In INR	NET WORTH In INR			
	,	,			
Place:					
Seal:					
Membership Number: Signature					
Registration No.:					
UDIN:					
ODIN.					

#######

(TO BE EXECUTED BY THE AUTHORIZED SIGNATORY OF THE BIDDER ON THE OFFICIAL LETTER HEAD OF THE BIDDER)

CERTIFICATE OF COMPLIANCE TO FINANCIAL CRITERIA

Ref: Note 'b' under Clause 2.0 Financial Criteria of BEC/BRC of Tender No
the authorized signatory(s) of (Company or Firm name with address) do hereby solemnly affirm and declare/ undertake as under:
The balance sheet/Financial Statements for the financial year have actually not been audited as on the Original Bid Closing Date.
Yours faithfully,
For (type name of the firm here)
Signature of Authorized Signatory
Name:
Designation:
Phone No.
Place:
Date:
(Affix Seal of the Organization here, if applicable)

<u>Note:</u> This certificate is to be issued only considering the time required for preparation of Financial Statements i.e. if the last date of preceding financial/accounting year falls within the preceding six months reckoned from the Original Bid Closing Date.

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UNDERTAKING TOWARDS SUBMISSION OF BANK GUARANTEE

To Assam Gas Company Limited	
P.O. Duliajan-786602, Assam, India	
Sub: <u>IFB No</u>	
Security in favour of AGCL, Duliajan in the	he form of bank guarantee bearing Reference No.
	nd conditions of Tender/Contract No.
BG issuing bank details:-	
Bank Branch IFS Code	
Contact Details	Mobile
E-mail Addresses	Telephone Fax
Correspondence Address H No/Street/City	State Country Pin Code
Declaration:	
_	on of issuance of the bank guarantee via SFMS portal ntioned in the tender and hereby confirming the
	Authorized Signature:
	Name: Vendor Code:
	Email ID:
Encl: Original bank guarantee	Mobile No:
###	#####

Page **114** of **116**

Price bidding format

Name of Bidder	:
SAC:	

Currency of the Bid: Indian Rupees only

	Non Comprehensive O&M of CNG						
Nan	ne of Work: Comprehensive O&M of	AGCL CNG	compress	or package located at Dibru	ıgarh.		
Name of the Bidder/ Company:							
SI.	Item Description	Quantity	Units	BASIC RATE In Figures To be entered by the Bidder in INR	GST (Total for 36 months) In Figures To be entered by the Bidder in INR	TOTAL AMOUNT Without Taxes in Rs. P	TOTAL AMOUNT With Taxes in Rs. P
	Operations- for Online CNG stations with motor driven compressors on 2 shift basis incl. filling of mobile cascade and lubricating oil and as per scope of work defined in the tender document	36	Months			C	
2	Non Comprehensive Maintenance - for Online CNG stations with motor driven compressors as per scope of work defined in the tender document	36	Months			C	

Un-priced Schedule of Rates (SOR) / In Price column should be mentioned as "Quoted" to be submitted along with unpriced bid.

ANNEXURE-II

PROFORMA UNDERTAKING FROM CONTRACTOR'S PERSONNEL

l,	son of	having
permanent	residence	at
	Distam	working with
M/s	as their emplo	oyee. Now, I have
the contract ich under	M/s erContract No	_ for carrying out
heen awarded in favo	our of my employer ,M/s	willen has
been awarded in lave		
or any service benefit	will not have any claim fo from AGCL by virtue of m act job in AGCL by M/s	• •
lam an employee o	f M/s	for all practical
purposes and there is	no privy of Contract bety	ween AGCL and me.
Signature:		
Place:		
Date:		
Witness 1:		
Signature:		
Name:		
Date:		
Place:		
Witness 2:		
Signature:		
Name:		
Date:		
Place:		

###########